



FEATURES |

9-1-1 Dispatcher Uses Smart911 To Locate Local Man Trapped in Snow |

Michigan Dispatcher Honored with SmartSave Award by Smart911 in Recognition of Efforts to Effectively Dispatch Proper Response Teams to Citizen in Need

Note: Rave Mobile Safety issued the following Press Release on March 24, 2014. For additional information contact Marty Querzoli at (781) 418-2433

IONIA COUNTY, Mich. and FRAMINGHAM, Mass. – A telecommunicator with Michigan's Ionia County Central Dispatch (“ICCD”) was recognized for outstanding efforts to . . .

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. . . aid a citizen in need using Smart911, the County's 9-1-1 service aimed at improving emergency response. ICCD Director Jim Valentine presented Dispatcher John Wiechenthal with a SmartSave Award from Smart911 which honors and rewards call-takers, dispatchers and emergency responders who are able to effectively use the national public safety service to positively affect the outcome of an emergency.

On January 25, Wiechenthal received an open-air 9-1-1 call from a mobile phone, meaning there was no response from the caller. Wiechenthal used GPS coordinates to find an approximate location of the caller in Portland, Mich., and conducted a phone number search on Facebook which provided the citizen's name, a photo of their vehicle and a status update that indicated they may be in trouble. After dispatching police to the approximate location with the citizen's name and vehicle details, Wiechenthal used Smart911 to send a text message to the caller. Even though the caller had not yet signed up for Smart911, the texting component of the system was available and Wiechenthal was able to communicate with the citizen, determine an exact location and learn that their car was stuck in the snow. Police were then directed to the location to provide assistance.

"It can be difficult to determine the situation on an open-air call," stated ICCD Dispatcher, John Wiechenthal. "In some cases it is an accidental dial, but in each case we have to use every tool available to us to determine if there is an emergency. Because Smart911 provided an alternate form of communication through texting, I was able to learn that there was a citizen in need, and where he was located, in order to dispatch help."

"We implemented Smart911 in Ionia County just a few months ago knowing it would benefit all of our citizens, as well as help our dispatchers provide more effective and efficient assistance," said Jim Valentine, director of ICCD. "It was fortunate that Smart911 provided assistance even without the citizen signing up for the service, but had he created a Smart911 Safety Profile prior to the emergency, we would have known his name and vehicle instantly when he called instead of having to search for it."

Smart911 allows citizens to create a Safety Profile for their household that includes any information they want 9-1-1 and response teams to have in the event of an emergency. When a citizen makes an emergency call, their Safety Profile is automatically displayed to the 9-1-1 call-taker, allowing them to send the right response teams to the right location with the right information. With Smart911, responders can be aware of many details they would not have known previously: fire crews can arrive at a house fire knowing how many people live in the home and the location of bedrooms, EMS can be advised of allergies or specific medical conditions, police can have the photo of a missing child in seconds rather than hours and more.

Introduced nearly three years ago by Rave Mobile Safety, the most trusted software partner for campus and public safety, Smart911 has been adopted in parts of nearly every state and now protects more than 450 municipalities. It has been credited with helping 9-1-1 operators and dispatchers save lives nationwide.

Residents are encouraged to create their Safety Profile with Smart911 today to have their information immediately available to 9-1-1. Smart911 data is private and secure, is only used for emergency responses and available to the 9-1-1 system in the event of an emergency call.

About Rave Mobile Safety – Rave Mobile Safety is the most trusted software partner for campus and public safety. Used by leading institutes of higher education and state and local agencies, the award-winning portfolio of Rave SafeCampus, Rave Alert, Rave Guardian, Eyewitness, Smart911 and SmartPrepare enables millions to feel safe, secure and connected. Rave Mobile Safety is headquartered in Framingham, MA. For more information, please visit <<http://www.ravemobilesafety.com>>.

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Michigan Drivers Admit to Increase in Talking, Texting |

Note: The Michigan State Police issued the following Press Release. For additional information contact Lynn Sutfin at the Michigan Office of Highway Safety Planning (517) 241-1513

Although Michigan law prohibits drivers from reading, manually typing or sending a text message while driving, 16.3 percent of respondents admitted to texting and e-mailing while driving during a statewide phone survey conducted for the Michigan Office of Highway Safety Planning (“OHSP”). This is nearly double the number of people who admitted to sending texts and e-mails in a 2012 survey.

The results are part of a driver attitude and beliefs telephone survey of 600 motorists conducted by Glengariff Group, Inc. and funded by the OHSP with federal traffic safety money. Those surveyed were asked about such things as driving habits, traffic laws, drinking and driving, cell phone use and texting while driving.

“These kinds of surveys give insight on driver’s knowledge of traffic safety laws, illustrate gaps in knowledge and the extent of unsafe driving behavior,” said Michael L. Prince, OHSP director.

In addition, nearly 59 percent of Michigan motorists admit to making and accepting phone calls while driving, an increase from 56 percent of drivers in 2012, and 31 percent of drivers admitted to looking at incoming text messages and e-mails, an increase from 17 percent in 2012.

Other survey findings included:

- 40.2 percent said they would feel unsafe driving after two drinks in a two-hour time period, while 26.6 percent felt they would be unsafe after one drink
- 96 percent said they would want to have their seat belt on during a crash
- 78.7 percent said their driving skills were better than those of the average driver

A copy of the survey results can be viewed at <<http://Michigan.gov/ohsp>>.

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2013 & 2014 LEGISLATION |

Copies of bills and public acts referred to in this column may be obtained by contacting your state Senator or Representative, on the Michigan Legislature Web site, <<http://www.michiganlegislature.org/>>, or from the Legislative Service Bureau Document Room at (517) 373-0169.

Senate Bill # Primary Sponsor	Date Introduced	Description	Status (revisions in bold)
SB 033 Schuitmaker	01/16/2013	Campaign finance; campaign practices; automated campaign telephone calls; require to identify who paid for call. Amends 1976 PA 388 (MCL 169.201 - 169.282) by adding sec. 48.	Referred to Senate Committee on Local Government and Elections.
SB 0294 Jones	04/10/2013	Gaming; lottery; sale of lottery tickets; prohibit sale over internet. Amends sec. 9 of 1972 PA 239 (MCL 432.9).	Referred to Senate Committee on Regulatory Reform.
SB 0493 Jones	09/17/2013	Communications; broadcasting; local zoning restrictions for amateur radio; require to conform to federal regulations. Amends 2006 PA 110 (MCL 125.3101 - 125.3702) by adding sec. 205a.	Referred to Senate Committee on Energy and Technology.
SB 0539 Nofs 2013 PA 173	09/24/2013	Torts; governmental immunity; underground facility damage prevention; define as proprietary function. Amends sec. 7 of 1964 PA 170 (MCL 691.1407). Tie Bar with SB 0540.	12/3/2013 Signed by Governor Synder; assigned 2013 PA 173 with immediate effect.
SB 0540 Nofs 2013 PA 174	09/24/2013	Public utilities; consumer services; MISS DIG underground facility damage prevention and safety act; create. Creates new act & repeals 1974 PA 53 (MCL 460.701 - 460.718). Tie Bar with SB 0539.	12/3/2013 Signed by Governor Synder; assigned 2013 PA 174 with immediate effect.
SB 0599 Hansen	10/03/2013	Crimes; criminal sexual conduct; use of internet or computer system to solicit prostitute less than 21 years of age; prohibit. Amends sec. 145d of 1931 PA 328 (MCL 750.145d).	Referred to Senate Committee on Families, Seniors, and Human Services.
SB 636 Nofs 2014 PA 52	10/22/2013	Communications; telecommunications; general amendments; provide for. Amends secs. 304, 310, 313, 315, 317, 320 & 502 of 1991 PA 179 (MCL 484.2304 et seq.).	03/27/2014 Signed by Governor Synder; assigned 2014 PA 52 with immediate effect.

Senate Bill # Primary Sponsor	Date Introduced	Description	Status (revisions in bold)
SB 734 Caswell	01/08/2014	Holidays; other; "Utility Workers Safety Awareness Day"; designate as December 6. Creates new act.	Referred to Senate Committee on Government Operations.
SB 824 Pappageorge	02/25/2014	State financing and management; authorities; process for transferring METRO Act authority powers; revise, and provide other general amendments. Amends secs. 2 & 3 of 2002 PA 48 (MCL 484.3102 & 484.3103). Tie Bar with SB 822.	03/25/2014 Passed House, 108 Yea, 1 Nay; returned to Senate; 03/27/2014 Given Immediate Effect; Ordered Enrolled.

House Bill # Primary Sponsor	Date Introduced	Description	Status (revisions in bold)
HB 4011 Heise	01/22/2013	Communications; emergency 9-1-1; recordings from 9-1-1 calls; prohibit disclosure under certain circumstances. Amends sec. 13 of 1976 PA 442 (MCL 15.243)	Referred to House Committee on Oversight.
HB 4032 Geiss	01/22/2013	Education; public school academies; cyber schools; require posting educational materials on website and submission to department. Amends 1976 PA 451 (MCL 380.1 - 380.1852) by adding sec. 553b.	Referred to House Committee on Education.
HB 4237 Haines	02/12/2013	Communications; other; authorized use of Michigan public safety communications system; expand. Amends title & secs. 1, 2 & 3 of 1929 PA 152 (MCL 28.281 et seq.).	Referred to House Committee on Energy and Technology.
HB 4531 Cotter	04/11/2013	Gaming; lottery; sale of lottery tickets; prohibit sale over internet. Amends sec. 9 of 1972 PA 239 (MCL 432.9).	Referred to House Committee on Government Operations.
HB 4671 Poleski 2013 PA 113	05/02/2013	Communications; emergency 9-1-1; distribution of service charge fees for 9-1-1; revise. Amends sec. 408 of 1986 PA 32 (MCL 484.1408).	09/24/2013 Signed by Gov. Snyder; assigned 2013 PA 113; with immediate effect.
HB 4702 Franz	05/07/2013	Communications; telecommunications; public service commission report regarding pole attachment rates; require. Amends sec. 6g of 1939 PA 3 (MCL 460.6g).	Referred to House Committee on Energy and Technology.

House Bill # Primary Sponsor	Date Introduced	Description	Status (revisions in bold)
HB 4843 Forlini	06/13/2013	Campaign finance; other; automated campaign telephone calls; require to identify entity making or paying for call. Amends 1976 PA 388 (MCL 169.201 - 169.282) by adding sec. 48.	Referred to House Committee on Elections and Ethics.
HB 4853 Walsh	06/20/2013	Communications; emergency 9-1-1; additional PSAPs or secondary PSAPs within a 9-1-1 service district; allow county to designate by resolution. Amend sec. 312 of 1986 PA 32 (MCL 484.1312).	Referred to House Committee on Energy and Technology.
HB 4984 Lori	09/17/2013	Communications; emergency 9-1-1; procedure to determine which public safety service unit is closest to a request for public safety service; modify. Amends secs. 102 & 204 of 1986 PA 32 (MCL 484.1102 & 484.1204).	Referred to House Committee on Local Government.
HB 5042 McMillin	10/02/2013	Law enforcement; state police; posting of information concerning speed limit engineering and traffic investigation requests on website; require of state police. Amends sec. 628 of 1949 PA 300 (MCL 257.628).	Referred to House Committee on Transportation and Infrastructure.
HB 5110 Heise	10/29/2013	Law enforcement; investigations; disclosure of call location information by wireless providers to requesting law enforcement agency; require. Creates new act.	02/26/2014 Reported by House Committee on Criminal Justice with recommendation with substitute H-2; referred to second reading..
HB 5246 Rogers	01/28/2014	Criminal procedure; warrants; use of electronic video equipment for issuance of warrants; allow for law enforcement officials. Amends sec. 1, ch. IV of 1927 PA 175 (MCL 764.1).	03/20/2014 Reported by House Committee on Judiciary with substitute H-2; referred to second reading.
HB 5260 Shirkey	01/29/2014	Public utilities; other; telephone solicitations regarding electric or natural gas service; require certain disclosures. Amends secs. 9 & 10a of 1939 PA 3 (MCL 460.9 & 460.10a).	Referred to House Committee on Energy and Technology.
HB 5421 Hobbs	03/26/2014	Education; curriculum; internet safety instruction; require. Amends 1976 PA 451 (MCL 380.1 - 380.1852) by adding sec. 1162.	Referred to House Committee on Education.

PUBLIC ACTS OF 2013 & 2014 |

Listed below are Public Acts related to telecommunications that were passed during the current legislative session (2013-2014). Copies of Public Acts may be obtained by contacting your state Senator or Representative, on the Michigan Legislature Website, <<http://www.michiganlegislature.org/>>, or from the Legislative Service Bureau Document Room at (517) 373-0169. Acts passed since the previous edition of the *Michigan Telecommunications Report* are in bold.

Public Act #	Effective Date	Description	Enrolled Bill # and Sponsor
2013 PA 113	09/24/2013	Communications; emergency 9-1-1; distribution of service charge fees for 9-1-1; revise. Amends sec. 408 of 1986 PA 32 (MCL 484.1408).	HB 4671 Poleski.
2013 PA 173	12/3/2013	Torts; governmental immunity; underground facility damage prevention; define as proprietary function. Amends sec. 7 of 1964 PA 170 (MCL 691.1407).	SB 0539 Nofs
2013 PA 174	12/3/2013	Public utilities; consumer services; MISS DIG underground facility damage prevention and safety act; create. Creates new act & repeals 1974 PA 53 (MCL 460.701 - 460.718).	SB 0540 Nofs
2014 PA 52	03/27/2014	Communications; telecommunications; general amendments; provide for. Amends secs. 304, 310, 313, 315, 317, 320 & 502 of 1991 PA 179 (MCL 484.2304 et seq.).	SB 636 Nofs

ORDERS ISSUED BY THE COMMISSION |

The Michigan Public Service Commission (“Commission”) issued the following Orders at its regularly scheduled meeting held on Tuesday, March 18, 2014, at 1:30 p.m. at the Commission’s temporary offices located at 4300 West Saginaw, Lansing, Michigan.

Case No. U-17349

Interconnection Agreement Arbitration

Sprint Spectrum L.P. v AT&T Michigan

<http://efile.mpsc.state.mi.us/efile/viewcase.php?casenum=17349>

Case No. U-17569

Interconnection Agreement

Sprint Spectrum L.P. and AT&T Michigan

<http://efile.mpsc.state.mi.us/efile/viewcase.php?casenum=17569>

On March 18, 2014, the Michigan Public Service Commission (“Commission”) issued an Order requiring Sprint Spectrum L.P. and AT&T Michigan to file an Internet Protocol-to-Internet Protocol Interconnection Agreement for Commission approval by April 1, 2014. On December 6,

2013, the Commission issued an order in Case No. U-17349 adopting, as modified, the decision of the arbitration panel, and directed Sprint Spectrum L.P. (Sprint) and AT&T Michigan to submit a conforming Interconnection Agreement by January 6, 2014. The Parties asked for and received three extensions to file the conforming Interconnection Agreement for approval. On February 25, 2014, the Parties submitted an Interconnection Agreement and asserted that the Interconnection Agreement conformed to the Commission's December 6 Order, with the exception of Issue 1, which involves Internet Protocol ("IP")-to-IP interconnection. The Parties stated that they negotiated a "contingent resolution" of Issue 1, however it does not contain the language for IP-to-IP interconnection as proposed by Sprint and approved by the Commission in the December 6 Order. Instead, the parties' proposed language states, "All traffic that Sprint exchanges with AT&T Michigan pursuant to this Agreement will be delivered in TDM format. Sprint may exchange traffic with AT&T Michigan pursuant to a separate agreement, and nothing herein prohibits Sprint from exchanging traffic with AT&T Michigan in IP format pursuant to such an agreement." Joint Submission, p. 2. In the event the contingency in Issue 1 is unfulfilled, the parties agreed that by July 15, 2014, they may request Commission review of an amendment to the ICA, which may include the language for IP-to-IP interconnection proposed by Sprint in Case No. U-17349, and they may delete the language set forth in the "contingent resolution." *Id.*

The Midwest Association of Competitive Communications ("MACC"), COMPTTEL and TelNet Worldwide, Inc., Clear Rate Communications, Inc., DayStarr Communications, The Iserv Company, JAS Networks, Inc., and Superior Spectrum Telephone & Data, LLC ("TelNet et al.") filed comments with the Commission requesting that the Commission require Sprint and AT&T to file their "contingent resolution." The Commission found that "according to long-standing Federal Communications Commission ("FCC") precedent, the Section 252(e)(1) filing requirement applies whether or not the parties label the proposed agreement an 'Interconnection Agreement,' a 'contingent resolution,' or some other designation: any agreement that 'contain[s] an ongoing obligation relating to section 251(b) or (c) must be filed [with the State commission] under [Section] 252(a)(1).' *In the Matter of Qwest Communications International Inc. Petition for Declaratory Ruling on the Scope of the Duty to File and Obtain Prior Approval of Negotiated Contractual Arrangements under Section 252(a)(1)*, Memorandum Opinion and Order, 17 FCC Rcd 19337, n 26, (2002) ('*Qwest Communications Order*'). In its December 6 Order, the Commission determined that AT&T Michigan must provide Sprint with IP-to-IP Interconnection, which is an *on-going Interconnection obligation* under Section 251(c)(2). As a result, pursuant to the Qwest Communications Order, the Commission [found] that the Parties must file the proposed IP-to-IP Interconnection Agreement." (emphasis in original.)

Case No. U-17512

License

Midwest Energy Cooperative d/b/a Midwest Connections

<http://efile.mpsc.state.mi.us/efile/viewcase.php?casenum=17512>

On March 18, 2014, the Michigan Public Service Commission ("Commission") issued an Order approving the November 25, 2013 Application, as amended on January 14, 2014, of Midwest Energy Cooperative d/b/a Midwest Connections for a license to provide basic local exchange services in the exchanges of Watervliet, Coloma, Kalamazoo, Benton Harbor, Niles, Vicksburg and Eau Claire served by AT&T Michigan, the Bloomingdale exchanges served by Bloomingdale Telephone Company, Inc., the Sturgis, Cassopolis, Three Rivers, Mattawan, Lawton, Bangor, Hartford, Edwardsburg, Decatur, Sister Lakes, Constantine, Dowagiac, Vandalia, White Pigeon, Mendon, Union, Marcellus, Paw Paw, Schoolcraft, Gobles, Covert, and Centreville exchanges served by Frontier North Inc., and the Lawrence exchange served by Frontier Midstates Inc. This license

replaces the temporary license granted to Midwest Energy Cooperative d/b/a Midwest Connections on January 23, 2014.

Case No. U-17553

Consumer Complaint: Video Services

Nicol Willis v CC Michigan, LLC, d/b/a Charter Communications

On March 18, 2014, the Michigan Public Service Commission (“Commission”) dismissed the January 29, 2014 formal Complaint of Nicol Willis against CC Michigan, LLC, d/b/a Charter Communications with prejudice. On March 6, 2014, the Commission received a request that was jointly submitted by the complainant and the respondent asking that the complaint be dismissed with prejudice.

Case No. U-17566

Interconnection Agreement

CenturyTel of Midwest-Michigan, Inc., CenturyTel of Michigan, Inc., CenturyTel of Northern Michigan, Inc., and CenturyTel of Upper Michigan, Inc., all d/b/a CenturyLink, and Teleport Communications America, LLC

<http://efile.mpsc.state.mi.us/efile/viewcase.php?casenum=17566>

Application filed February 28, 2014, for approval of an Interconnection Agreement.

Case No. U-17577

Interconnection Agreement

Big River Telephone Company, LLC, and Frontier North Inc. and Frontier Midstates Inc.

<http://efile.mpsc.state.mi.us/efile/viewcase.php?casenum=17577>

Application filed March 5, for approval of an Interconnection Agreement.

On March 18, 2014, the Michigan Public Service Commission (“Commission”) issued an Order approving the above-listed Interconnection Agreements.

APPLICATIONS AND COMPLAINTS |

Case No. U-17576

Eligible Telecommunications Carrier

AmeriMex Communications Corp. d/b/a SafetyNet Wireless

<http://efile.mpsc.state.mi.us/efile/viewcase.php?casenum=17576>

On March 14, 2014, AmeriMex Communications Corp. d/b/a SafetyNet Wireless filed an Application with the Michigan Public Service Commission (“Commission”) seeking designation as an Eligible Telecommunications Carrier (“ETC”) solely to provide Lifeline service to qualifying Michigan consumers.

NOTICES OF OPPORTUNITIES TO COMMENT |

The following Notices of Opportunity to Comment have been issued by the Michigan Public Service Commission's Executive Secretary. Any interested person may submit comments on the application by sending written comments to the Commission by mail to: Executive Secretary, Michigan Public Service Commission, P.O. Box 30221, Lansing, Michigan 48909. Electronic comments may be e-mailed to: <mpscefilecases@michigan.gov>. Any comments should reference the applicable docket number.

Case No. U-17565

License

ATI Networks, Inc.

<http://efile.mpsc.state.mi.us/efile/viewcase.php?casenum=17565>

Comments Due: Wednesday, April 30, 2014 at 5:00 p.m.

The Michigan Public Service Commission ("Commission") will consider the February 18, 2014 Application of ATI Networks, Inc. for approval to amend the geographic area of its license to provide basic local exchange service to include all zones and exchange areas served by incumbent local exchange carriers in the State of Michigan. Interested parties are invited to file Comments on ATI Networks, Inc.'s Application by Wednesday, April 30, 2014.

NOTICES OF HEARINGS |

The following Notices of Hearings have been issued by the Michigan Public Service Commission's Executive Secretary. Unless otherwise noted, all hearings are held at Constitution Hall, 525 W. Allegan, Lansing, Michigan.

No known telecommunications Notices of Hearing are currently pending before the Michigan Public Service Commission.

MPSC HEARINGS SCHEDULE |

Note: Unless indicated otherwise, hearings are held in Constitution Hall, 525 W. Allegan, Lansing, Michigan. Hearing dates and times are subject to change or cancellation. Please check with the Commission's Executive Secretary at (517) 241-6160 to confirm that a hearing will be taking place.

KNOWN TELECOMMUNICATIONS HEARINGS SCHEDULED FOR THE NEXT FORTNIGHT (MARCH 31, 2014 THROUGH APRIL 11, 2014)

No known Telecom hearings are scheduled with the Michigan Public Service Commission during the upcoming fortnight.

FUTURE TELECOM HEARINGS SCHEDULED

No known Telecom hearings are scheduled with the Michigan Public Service Commission beyond the next fortnight.

2014 REGULAR MPSC MEETING DATES[†] |

MONTH & DATE	DAY	TIME
April 1	Tuesday	1:30 p.m.
April 15	Tuesday	1:30 p.m.
April 30	Wednesday	2:00 p.m.
May 13	Tuesday	1:30 p.m.
June 6	Friday	1:30 p.m.
June 24	Tuesday	1:30 p.m.
July 8	Tuesday	1:30 p.m.
July 22	Tuesday	1:30 p.m.
August 5	Tuesday	1:30 p.m.
August 19	Tuesday	1:30 p.m.
September 9	Tuesday	1:30 p.m.
September 23	Tuesday	1:30 p.m.
October 7	Tuesday	1:30 p.m.
October 23	Thursday	1:30 p.m.
November 6	Thursday	1:30 p.m.
November 21	Friday	1:30 p.m.
December 4	Thursday	1:30 p.m.
December 18	Thursday	1:30 p.m.

[†] Additional meetings may be scheduled, as needed, on 18 hours-notice as permitted by Section 5(4) of the Michigan Open Meetings Act, MCL 15.265(4).

All meetings of the Michigan Public Service Commission (“Commission”) are open to the public. Until further notice, all meetings will be held at the Commission’s temporary offices, which are located at 4300 W. Saginaw St., Lansing, MI 48917, unless posted and notified in accordance with the Open Meetings Act. The meeting site is accessible, including handicapped parking. People with disabilities requiring additional accommodations, such as information in alternative formats in order to participate in the meeting, should contact the Commission’s Executive Secretary at (517) 241-6160.

Agendas for all Regular and Special Meetings will be posted on 18-hours notice. A posted agenda is subject to amendment as determined by the Commission. Any person with a question about a Regular or a Special Meeting of the Michigan Public Service Commission may make an inquiry by calling the Commission’s Executive Secretary at (517) 241-6160.

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