



### FEATURES |

#### MPSC Seeks Public Comment on Status of Michigan's Telecommunications Relay Service for Persons with Hearing and or Speech Disabilities |

Note: The following Press Release was issued by the Michigan Public Service Commission on July 8, 2014. For additional information, contact Judy Palnau at (517) 241-3323.

The Michigan Public Service Commission (“MPSC”) today opened a docket into the status of Michigan’s Telecommunications Relay Service (“TRS”). TRS is a telephone service for persons with hearing and/or speech disabilities, including deaf persons, to place and receive telephone calls. . . .

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CLARK HILL

#### MICHIGAN TELECOMMUNICATIONS REPORT

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Editor: Roderick S. Coy | Assistant Editor: Haran C. Rashes | Contributor: Leland R. Rosier

**MPSC Seeks Public Comment on Status of Michigan's Telecommunications Relay Service for Persons with Hearing and or Speech Disabilities** | continued from Page 1

"Most of Michigan's telecommunications providers and countless speech- or hearing-impaired customers depend on this service," noted MPSC Chairman John D. Quackenbush. "The Commission is deeply concerned about recently proposed changes, and that is why we are launching an investigation and seeking public comment."

The MPSC in 1990 found that a single, statewide TRS for hearing and speech-impaired persons should be established by the local exchange carriers (LECs) in Michigan to provide access to the state's switched telecommunications network for hearing and speech-impaired persons in an economic manner. The order directed LECs to establish the Michigan Relay Center (MRC) and to design and implement a TRS within 18 months of the date of the order. The order also advised Michigan Bell (now AT&T Michigan) to take the lead in the establishment of the center. Subsequently, the MPSC initiated a funding mechanism for the MRC. AT&T Michigan, with the concurrence of all other LECs in the state, undertook the process of operating the MRC on behalf of all basic local exchange service providers in Michigan and has operated it ever since.

In Michigan, the majority of LECs currently offer TRS through the MRC, which is operated by AT&T Michigan, and reimburse AT&T Michigan their costs for this service.

On May 28, AT&T Michigan sent letters to both incumbent and competitive LECs informing them that, effective Feb. 1, 2015, it will discontinue the TRS service provided to these carriers throughout the state. AT&T Michigan intends to continue providing TRS to its own customers.

Today's order seeks public comment on AT&T's proposal to gain better understanding of the effect of the proposed decision and to set the course for the future. Specifically, the MPSC seeks input on nine questions contained in the order.

Persons may write and email comments with the Commission no later than Aug. 7. Reply comments may be filed with the Commission no later than Aug. 28. All comments should reference Case No. U-17655. Written comments should be sent to: Executive Secretary, Michigan Public Service Commission, P.O. Box 30221, Lansing, MI 48909. Comments may be emailed to: [mpscdockets@michigan.gov](mailto:mpscdockets@michigan.gov). All information submitted to the Commission in this matter will become public information available on the Commission's website and subject to disclosure, and will not remain private.

TRS is available in all 50 states, the District of Columbia, Puerto Rico and U.S. territories for local and long distance calls. The service uses operators to facilitate telephone calls between people with hearing and speech disabilities and other individuals.

Case No. U-17655

The MPSC is an agency within the Department of Licensing and Regulatory Affairs.

For more information about LARA, please visit <http://www.michigan.gov/lara>. Follow us on Twitter <http://www.twitter.com/michiganLARA>, "Like" us on Facebook or find us on YouTube <http://www.youtube.com/michiganLARA>.

## 2013 & 2014 LEGISLATION |

Copies of bills and public acts referred to in this column may be obtained by contacting your state Senator or Representative, on the Michigan Legislature Web site, <<http://www.michiganlegislature.org/>>, or from the Legislative Service Bureau Document Room at (517) 373-0169.

Senate Bill # Primary Sponsor	Date Introduced	Description	Status (revisions in bold)
SB 033 Schuitmaker	01/16/2013	Campaign finance; campaign practices; automated campaign telephone calls; require to identify who paid for call. Amends 1976 PA 388 (MCL 169.201 - 169.282) by adding sec. 48.	Referred to Senate Committee on Local Government and Elections.
SB 0294 Jones	04/10/2013	Gaming; lottery; sale of lottery tickets; prohibit sale over internet. Amends sec. 9 of 1972 PA 239 (MCL 432.9).	Referred to Senate Committee on Regulatory Reform.
SB 0493 Jones	09/17/2013	Communications; broadcasting; local zoning restrictions for amateur radio; require to conform to federal regulations. Amends 2006 PA 110 (MCL 125.3101 - 125.3702) by adding sec. 205a.	Referred to Senate Committee on Energy and Technology.
SB 0539 Nofs  2013 PA 173	09/24/2013	Torts; governmental immunity; underground facility damage prevention; define as proprietary function. Amends sec. 7 of 1964 PA 170 (MCL 691.1407). Tie Bar with SB 0540.	12/3/2013 Signed by Governor Synder; assigned 2013 PA 173 with immediate effect.
SB 0540 Nofs  2013 PA 174	09/24/2013	Public utilities; consumer services; MISS DIG underground facility damage prevention and safety act; create. Creates new act & repeals 1974 PA 53 (MCL 460.701 - 460.718). Tie Bar with SB 0539.	12/3/2013 Signed by Governor Synder; assigned 2013 PA 174 with immediate effect.
SB 0599 Hansen	10/03/2013	Crimes; criminal sexual conduct; use of internet or computer system to solicit prostitute less than 21 years of age; prohibit. Amends sec. 145d of 1931 PA 328 (MCL 750.145d).	Referred to Senate Committee on Families, Seniors, and Human Services.
SB 0636 Nofs  2014 PA 52	10/22/2013	Communications; telecommunications; general amendments; provide for. Amends secs. 304, 310, 313, 315, 317, 320 & 502 of 1991 PA 179 (MCL 484.2304 et seq.).	03/27/2014 Signed by Governor Snyder; assigned 2014 PA 52, with immediate effect.

<b>Senate Bill # Primary Sponsor</b>	<b>Date Introduced</b>	<b>Description</b>	<b>Status (revisions in bold)</b>
SB 0734 Caswell	01/08/2014	Holidays; other; "Utility Workers Safety Awareness Day"; designate as December 6. Creates new act.	Referred to Senate Committee on Government Operations.
SB 0824 Pappageorge	02/25/2014	State financing and management; authorities; process for transferring METRO Act authority powers; revise, and provide other general amendments. Amends secs. 2 & 3 of 2002 PA 48 (MCL 484.3102 & 484.3103). Tie Bar with SB 822.	04/01/2014 Signed by Governor Snyder; assigned 2014 PA 88, with immediate effect.
SB 0924 Bieda	05/01/2014	Crimes; other; posting of sexually explicit image of another person on internet with intent to frighten, intimidate, or harass; prohibit, and require removal of sexually explicit images under certain circumstances. Amends 1931 PA 328 (MCL 750.1 - 750.568) by adding sec. 145e. Tie Bar with SB 0925.	06/04/2014 Referred to House Committee on Criminal Justice. 06/03/2014 Substitute S-1 passed Senate, 37 Yeas, 0 Nays, 1 Excused.
SB 0925 Jones	05/01/2014	Crimes; penalties; penalties for posting sexually explicit image on internet or failing to remove posted sexually explicit image from internet under certain circumstances; provide for. Amends 1931 PA 328 (MCL 750.1 - 750.568) by adding sec. 145f. Tie Bar with SB 0924.	06/04/2014 Referred to House Committee on Criminal Justice. 06/03/2014 Substitute S-1 passed Senate, 37 Yeas, 0 Nays, 1 Excused.

<b>House Bill # Primary Sponsor</b>	<b>Date Introduced</b>	<b>Description</b>	<b>Status (revisions in bold)</b>
HB 4011 Heise	01/22/2013	Communications; emergency 9-1-1; recordings from 9-1-1 calls; prohibit disclosure under certain circumstances. Amends sec. 13 of 1976 PA 442 (MCL 15.243)	Referred to House Committee on Oversight.
HB 4032 Geiss	01/22/2013	Education; public school academies; cyber schools; require posting educational materials on website and submission to department. Amends 1976 PA 451 (MCL 380.1 - 380.1852) by adding sec. 553b.	Referred to House Committee on Education.

House Bill # Primary Sponsor	Date Introduced	Description	Status (revisions in bold)
HB 4237 Haines	02/12/2013	Communications; other; authorized use of Michigan public safety communications system; expand. Amends title & secs. 1, 2 & 3 of 1929 PA 152 (MCL 28.281 et seq.).	Referred to House Committee on Energy and Technology.
HB 4531 Cotter	04/11/2013	Gaming; lottery; sale of lottery tickets; prohibit sale over internet. Amends sec. 9 of 1972 PA 239 (MCL 432.9).	Referred to House Committee on Government Operations.
HB 4671 Poleski 2013 PA 113	05/02/2013	Communications; emergency 9-1-1; distribution of service charge fees for 9-1-1; revise. Amends sec. 408 of 1986 PA 32 (MCL 484.1408).	09/24/2013 Signed by Gov. Synder; assigned 2013 PA 113; with immediate effect.
HB 4702 Franz	05/07/2013	Communications; telecommunications; public service commission report regarding pole attachment rates; require. Amends sec. 6g of 1939 PA 3 (MCL 460.6g).	Referred to House Committee on Energy and Technology.
HB 4843 Forlini	06/13/2013	Campaign finance; other; automated campaign telephone calls; require to identify entity making or paying for call. Amends 1976 PA 388 (MCL 169.201 - 169.282) by adding sec. 48.	Referred to House Committee on Elections and Ethics.
HB 4853 Walsh	06/20/2013	Communications; emergency 9-1-1; additional PSAPs or secondary PSAPs within a 9-1-1 service district; allow county to designate by resolution. Amend sec. 312 of 1986 PA 32 (MCL 484.1312).	Referred to House Committee on Energy and Technology.
HB 4984 Lori	09/17/2013	Communications; emergency 9-1-1; procedure to determine which public safety service unit is closest to a request for public safety service; modify. Amends secs. 102 & 204 of 1986 PA 32 (MCL 484.1102 & 484.1204).	Referred to House Committee on Local Government.
HB 5042 McMillin	10/02/2013	Law enforcement; state police; posting of information concerning speed limit engineering and traffic investigation requests on website; require of state police. Amends sec. 628 of 1949 PA 300 (MCL 257.628).	Referred to House Committee on Transportation and Infrastructure.

House Bill # Primary Sponsor	Date Introduced	Description	Status (revisions in bold)
HB 5110 Heise	10/29/2013	Law enforcement; investigations; disclosure of call location information by wireless providers to requesting law enforcement agency; require. Creates new act.	02/26/2014 Reported by House Committee on Criminal Justice with recommendation with substitute H-2; referred to second reading..
HB 5246 Rogers	01/28/2014	Criminal procedure; warrants; use of electronic video equipment for issuance of warrants; allow for law enforcement officials. Amends sec. 1, ch. IV of 1927 PA 175 (MCL 764.1).	03/20/2014 Reported by House Committee on Judiciary with substitute H-2; referred to second reading.
HB 5260 Shirkey	01/29/2014	Public utilities; other; telephone solicitations regarding electric or natural gas service; require certain disclosures. Amends secs. 9 & 10a of 1939 PA 3 (MCL 460.9 & 460.10a).	Referred to House Committee on Energy and Technology.
HB 5431 Hobbs	03/26/2014	Education; curriculum; internet safety instruction; require. Amends 1976 PA 451 (MCL 380.1 - 380.1852) by adding sec. 1162.	Referred to House Committee on Education.
HB 5499 Oakes	04/30/2014	Communications; telecommunications; changes made by 2014 PA 52; eliminate. Amends secs. 103, 304, 310, 313, 317, 320 & 502 of 1991 PA 179 (MCL 484.2103 et seq.).	Referred to House Committee on Energy and Technology.
<b>HB 5710 McMillin</b>	<b>07/16/2014</b>	<b>Law enforcement; investigations; search warrant to be obtained before use of surveillance devices to intercept mobile device information; require. Amends 1966 PA 189 (MCL 780.651 - 780.659) by adding sec. 2b.</b>	<b>Referred to House Committee on Criminal Justice.</b>
<b>HB 5712 McMillin</b>	<b>07/16/2014</b>	<b>Law enforcement; other; surveillance device act; create and regulate the use of surveillance devices by police agencies and police officers under certain circumstances. Creates new act.</b>	<b>Referred to House Committee on Criminal Justice.</b>



## **PUBLIC ACTS OF 2013 & 2014 |**

Listed below are Public Acts related to telecommunications that were passed during the current legislative session (2013-2014). Copies of Public Acts may be obtained by contacting your state Senator or Representative, on the Michigan Legislature Website, <<http://www.michiganlegislature.org/>>, or from the Legislative Service Bureau Document Room at (517) 373-0169. Acts passed since the previous edition of the Michigan Telecommunications Report are in bold.

<b>Public Act #</b>	<b>Effective Date</b>	<b>Description</b>	<b>Enrolled Bill # and Sponsor</b>
2013 PA 113	09/24/2013	Communications; emergency 9-1-1; distribution of service charge fees for 9-1-1; revise. Amends sec. 408 of 1986 PA 32 (MCL 484.1408).	HB 4671 Poleski.
2013 PA 173	12/3/2013	Torts; governmental immunity; underground facility damage prevention; define as proprietary function. Amends sec. 7 of 1964 PA 170 (MCL 691.1407).	SB 0539 Nofs
2013 PA 174	12/3/2013	Public utilities; consumer services; MISS DIG underground facility damage prevention and safety act; create. Creates new act & repeals 1974 PA 53 (MCL 460.701 - 460.718).	SB 0540 Nofs
2014 PA 52	03/27/2014	Communications; telecommunications; general amendments; provide for. Amends secs. 304, 310, 313, 315, 317, 320 & 502 of 1991 PA 179 (MCL 484.2304 et seq.).	SB 636 Nofs
2014 PA 88	04/01/2014	State financing and management; authorities; process for transferring METRO Act authority powers; revise, and provide other general amendments. Amends secs. 2 & 3 of 2002 PA 48 (MCL 484.3102 & 484.3103). Tie Bar with SB 822 (2014 PA 80).	SB 824 Pappageorge

## **ORDERS ISSUED BY THE COMMISSION |**

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The Michigan Public Service Commission (“Commission”) issued the following Orders at its regularly scheduled meeting held on Tuesday, July 8, 2014, at 1:30 p.m. at the Commission’s temporary offices located at 4300 West Saginaw, Lansing, Michigan.

**Case No. U-15914** **Interconnection Agreement**  
**TNCI Operating Company, LLC, f/k/a Trans National Communications International, Inc.,**  
**and AT&T Michigan**

<http://efile.mpsc.state.mi.us/efile/viewcase.php?casenum=15914>

**Application filed on June 26, 2014, for approval of a First Amendment to an Interconnection Agreement (changes the name of Trans National Communications International, Inc., to TNCI Operating Company, LLC, modifies Section 20.0 to add revised methods for notice and contact information, and adds rates, terms and conditions for AT&T Transit Traffic Service).**

On July 8, 2014, the Michigan Public Service Commission (“Commission”) issued an Order approving the above-listed Interconnection Agreement Amendment.

**Case No. U-17445** **Eligible Telecommunications Carrier**  
**Tempo Telecom, LLC**  
<http://efile.mpsc.state.mi.us/efile/viewcase.php?casenum=17445>

On July 8, 2014, the Michigan Public Service Commission (“Commission”) issued an Order approving the July 24, 2013 Application of Tempo Telecom, LLC for designating Tempo Telecom, LLC as an Eligible Telecommunications Carrier (“ETC”) for purposes of federal Universal Service Fund (“USF”) support for wireless services. Tempo Telecom, LLC amended its application on September 13, 2013, and May 6, 2014.

**Case No. U-17616** **Consumer Complaint**  
**Leatrice J. Handsor v AT&T Michigan**

On July 8, 2014, the Michigan Public Service Commission (“Commission”) issued an Order dismissing, with prejudice, the April 28, 2014 Complaint of Leatrice J. Handsor against AT&T Michigan. On June 20, 2014, Ms. Handsor withdrew the Complaint.

**Case No. U-17617** **Consumer Complaint**  
**Robert A. Hudson v AT&T Michigan**

On July 8, 2014, the Michigan Public Service Commission (“Commission”) issued an Order dismissing, with prejudice, the April 28, 2014 Complaint of Robert A. Hudson against AT&T Michigan. On June 2, 2014, Mr. Hudson withdrew the Complaint.

**Case No. U-17655** **Telecommunications Relay Service**  
**Commission’s Own Motion**  
<http://efile.mpsc.state.mi.us/efile/viewcase.php?casenum=17655>

On July 8, 2014, the Michigan Public Service Commission (“Commission”) issued an Order opening a Comment Proceeding regarding the status of Telecommunications Relay Service (“TRS”) in the State of Michigan. As noted in the Order, TRS is a telephone service that allows persons with hearing or speech disabilities to place and receive telephone calls. TRS is available in all 50 states, the



District of Columbia, Puerto Rico, and the U.S. territories, for local and long distance calls. TRS uses operators, called communications assistants (“CAs”), to facilitate telephone calls between people with hearing and speech disabilities and other individuals. CAs work out of relay centers, which are not necessarily located within the state where the call is made. A TRS call may be initiated by either a person with a hearing or speech disability, or a person without such disability. When a person with a hearing or speech disability initiates a TRS call, the person uses a teletypewriter or other text input device to call the TRS relay center, and gives a CA the number of the party that he or she wants to call. The CA in turn places an outbound traditional voice call to that person. The CA then serves as a link for the call, relaying the text of the calling party in voice to the called party, and converting to text what the called party voices back to the calling party.

In an 1988 proceeding in Docket No. U-9117 the Commission stated that “a priority of this Commission continues to be ensuring reasonable access to telecommunications services for all of Michigan’s population” and established a proceeding to evaluate the need for TRS. On March 13, 1990, the Commission, in that docket, found that a single, statewide TRS for hearing and speech-impaired persons should be established by the local exchange carriers (“LECs”) in Michigan, to provide access to the state’s switched telecommunications network for hearing and speech-impaired persons in an economic manner. The order directed LECs to establish the Michigan Relay Center (“MRC”), and to design and implement a TRS within 18 months of the date of the order. The March 13, 1990 Order also advised Michigan Bell Telephone Company (now AT&T Michigan) to “take the lead” in the establishment of the system.

Effective January 1, 1992, the Legislature, in enacting the Michigan Telecommunications Act (“MTA”), MCL 484.2101, *et seq.*, 1991 PA 179, directed the Commission to “require each provider of basic local exchange service to provide a telecommunication relay service whereby persons using a text telephone-telecommunications device for the deaf can communicate with persons using a voice telephone through the use of third party intervention or automated translation” and to issue a “text telephone-telecommunications device” to anyone in the state certified as “deaf or hard of hearing or speech-impaired” and to each public safety answering point. MCL 484.2315.

In Michigan, the majority of LECs currently offer TRS through the MRC, which is operated by AT&T Michigan, and pay AT&T Michigan its costs for this service. As part of this program, the state received certification from the Federal Communications Commission (“FCC”) to operate its own state TRS program, which must be renewed every five years. 47 CFR 64.606(b)(1), (c)(1). Certification of the Michigan TRS program currently expires on July 25, 2018. Pursuant to FCC rules, the FCC must be notified of substantive changes to the state program. 47 CFR 64.606(f)(1).

The Commission has been made aware that AT&T Michigan has sent Accessible Letters to both incumbent and competitive LECs informing them that, effective February 1, 2015, AT&T Michigan will discontinue the TRS service it provides to these carriers throughout the State of Michigan. The Commission also understands that AT&T Michigan will also notify individual providers via contract termination notices in the upcoming months. AT&T Michigan has stated that it intends to continue providing TRS to its own customers.

The Commission, in order to determine the impact of AT&T Michigan’s proposed discontinuance of TRS service to LECs throughout the State, has opened this docket to solicit comments on the following issues:

1. If AT&T Michigan discontinues providing TRS before a replacement system is in place, what will be the immediate effect on the providers that

- depend on AT&T Michigan and the Michigan TRS program from a financial, technical, and customer service perspective;
2. Do providers want to offer TRS independently and cease reliance on a single company, provide TRS jointly, contract with other independent TRS providers, or pursue a different option;
  3. If providers favor a single company, who will step into AT&T Michigan's role;
  4. How much time is required before an alternative program can be operational;
  5. What are the costs associated with each alternative;
  6. Should Michigan set up a non-profit TRS, as some other states have done;
  7. Should a surcharge be added for all lines;
  8. Will providers be required to apply for new approved rates (since most do not have one); and
  9. Are providers concerned about the economies of scale issue – meaning, are they willing to pay more for the service in light of the fact that they do not have a large sector of the market included in their cost pool?

The Commission has asked that any person who would like to comment regarding the status of TRS as discussed in this Order submit written and e-mail comments to the Commission no later than August 7, 2014. Reply comments may be filed with the Commission no later than August 28, 2014. All comments should reference Case No. U-17655. Written comments should be sent to: Executive Secretary, Michigan Public Service Commission, P. O. Box 30221, Lansing, Michigan 48909. Comments may also be e-mailed to <[mpscdockets@michigan.gov](mailto:mpscdockets@michigan.gov)> or filed electronically through the Commission's E-Dockets Website

## **APPLICATIONS AND COMPLAINTS |**

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**Case No. U-17662**

**Interconnection Agreement**

**AT&T Michigan and RCLEC, Inc.**

**<http://efile.mpsc.state.mi.us/efile/viewcase.php?casenum=17662>**

On July 8, 2014, AT&T Michigan and RCLEC, Inc. jointly filed an Application with the Michigan Public Service Commission ("Commission") seeking approval of an Interconnection Agreement. Pursuant to 47 USC § 252(i) the Interconnection Agreement is an adoption of the June 20, 2013 Interconnection Agreement by and between AT&T Michigan and O1 Communications Central, LLC that was approved by the Commission on August 13, 2013 in MPSC Case No. U-17430.

On July 16, 2014, Roy Hunt, of Detroit, Michigan, filed a formal Complaint against Comcast alleging that the cost of his cable service continues to rise despite his allegedly not ordering any new service. Mr. Hunt seeks the imposition of fines and that he be charged no more than \$59.00 per month for cable service.

## **NOTICES OF OPPORTUNITIES TO COMMENT |**

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The following Notices of Opportunity to Comment have been issued by the Michigan Public Service Commission's Executive Secretary. Any interested person may submit comments on the application by sending written comments to the Commission by mail to: Executive Secretary, Michigan Public Service Commission, P.O. Box 30221, Lansing, Michigan 48909. Electronic comments may be e-mailed to: <mpscfilecases@michigan.gov>. Any comments should reference the applicable docket number.

**Case No. U-17655**

**Telecommunications Relay Service**

**Commission's Own Motion**

**<http://efile.mpsc.state.mi.us/efile/viewcase.php?casenum=17655>**

**Comments Due: Thursday, August 7, 2014**

**Reply Comments Due: Thursday, August 28, 2014**

On July 8, 2014, the Michigan Public Service Commission ("Commission") issued an Order opening a Comment Proceeding regarding the status of Telecommunications Relay Service ("TRS") in the State of Michigan.

The Commission has been made aware that AT&T Michigan has sent Accessible Letters to both incumbent and competitive LECs informing them that, effective February 1, 2015, AT&T Michigan will discontinue the TRS service it provides to these carriers throughout the State of Michigan. The Commission also understands that AT&T Michigan will also notify individual providers via contract termination notices in the upcoming months. AT&T Michigan has stated that it intends to continue providing TRS to its own customers.

The Commission, in order to determine the impact of AT&T Michigan's proposed discontinuance of TRS service to LECs throughout the State, has opened this docket to solicit comments on the following issues:

1. If AT&T Michigan discontinues providing TRS before a replacement system is in place, what will be the immediate effect on the providers that depend on AT&T Michigan and the Michigan TRS program from a financial, technical, and customer service perspective;
2. Do providers want to offer TRS independently and cease reliance on a single company, provide TRS jointly, contract with other independent TRS providers, or pursue a different option;
3. If providers favor a single company, who will step into AT&T Michigan's role;

4. How much time is required before an alternative program can be operational;
5. What are the costs associated with each alternative;
6. Should Michigan set up a non-profit TRS, as some other states have done;
7. Should a surcharge be added for all lines;
8. Will providers be required to apply for new approved rates (since most do not have one); and
9. Are providers concerned about the economies of scale issue – meaning, are they willing to pay more for the service in light of the fact that they do not have a large sector of the market included in their cost pool?

The Commission has asked that any person who would like to comment regarding the status of TRS as discussed in this Order submit written and e-mail comments to the Commission no later than August 7, 2014. Reply comments may be filed with the Commission no later than August 28, 2014. All comments should reference Case No. U-17655. Written comments should be sent to: Executive Secretary, Michigan Public Service Commission, P. O. Box 30221, Lansing, Michigan 48909. Comments may also be e-mailed to <mpscdockets@michigan.gov> or filed electronically through the Commission's E-Dockets Website

## **NOTICES OF HEARINGS |**

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The following Notices of Hearings have been issued by the Michigan Public Service Commission's Executive Secretary. Unless otherwise noted, all hearings are held at Constitution Hall, 525 W. Allegan, Lansing, Michigan.

**Case No. U-17619**

**Inter-carrier Compensation**

**Westphalia Telephone Company, and Great Lakes Comnet, Inc. v AT&T Corp.**

**<http://efile.mpsc.state.mi.us/efile/viewcase.php?casenum=17619>**

**Prehearing Conference: Wednesday, July 30, 2014 at 9:00 a.m.**

The Michigan Public Service Commission ("Commission") will consider the May 12, 2014, Application and Complaint of Westphalia Telephone Company, and Great Lakes Comnet, Inc. against AT&T Corp. (AT&T) requesting that the Commission order AT&T to: 1) immediately pay Complainants all amounts past due and owing for switched access services provided under the Complainants' respective intrastate Tariffs, together with all charges for past due amounts and late charges; 2) cease and desist from failing to comply with and violating the intrastate tariffs; and 3) pay Complainants for all switched access services that AT&T uses in accordance with the Complainants' respective intrastate Tariffs on a going-forward basis; and 4) provide such other relief, including, but not limited to costs and interest, pursuant to the Commission's power under Sections 204 and 305a of the Michigan Telecommunications Act, MCL 484.2204 and 2305a. A Prehearing Conference, to determine future hearing dates and other procedural matters, will be held in this matter before Administrative Law Judge Theresa A.G. Staley on Wednesday, July 30, 2014 at 9:00 a.m. at Constitution Hall, 525 West Allegan in Lansing, Michigan.

**Case No. U-17652**

**Consumer Complaint: Slamming**

**John McCready v Comcast Phone of Michigan, LLC, d/b/a Comcast Digital Phone**

**Public Hearing: Thursday, August 7, 2014 at 9:00 a.m.**

The Michigan Public Service Commission (“Commission”) will consider the June 9, 2014, Complaint of John McCready against Comcast Phone of Michigan, LLC, d/b/a Comcast Digital Phone for alleged slamming violations of the MTA by switching his phone service without authorization. Mr. McCready seeks reimbursement for economic losses, refunds plus interest, imposition of fines, revocation of license, and entry of a cease and desist order against Comcast Phone of Michigan, LLC, d/b/a Comcast Digital Phone. A Public Hearing, will be held in this matter before Administrative Law Judge Dennis W. Mack on Thursday, August 7, 2014 at 9:00 a.m. at Constitution Hall, 525 West Allegan in Lansing, Michigan.

## **MPSC HEARINGS SCHEDULE |**

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Note: Unless indicated otherwise, hearings are held in Constitution Hall, 525 W. Allegan, Lansing, Michigan. Hearing dates and times are subject to change or cancellation. Please check with the Commission’s Executive Secretary at (517) 241-6160 to confirm that a hearing will be taking place.

### **KNOWN TELECOMMUNICATIONS HEARINGS SCHEDULED FOR THE NEXT FORTNIGHT (JULY 21, 2014 THROUGH AUGUST 1, 2014)**

July 30, 2014, 9:00 a.m.

Case No. U-17619/Prehearing Conference  
Westphalia Telephone Company, and Great Lakes  
Comnet, Inc. v AT&T Corp (intercarrier  
compensation)

### **FUTURE TELECOM HEARINGS SCHEDULED**

Aug 7, 2014, 9:00 a.m.

Case No. U-17652/Public Hearing  
Dennis McCready v Comcast Phone of Michigan,  
LLC, d/b/a Comcast Digital Phone (consumer  
complaint: slamming)

## 2014 REGULAR MPSC MEETING DATES<sup>†</sup> |

MONTH & DATE	DAY	TIME
July 22	Tuesday	2:00 p.m. <sup>‡</sup>
August 5	Tuesday	1:30 p.m.
August 19	Tuesday	1:30 p.m.
September 9	Tuesday	1:30 p.m.
September 23	Tuesday	1:30 p.m.
October 7	Tuesday	1:30 p.m.
October 23	Thursday	1:30 p.m.
November 6	Thursday	1:30 p.m.
November 21	Friday	1:30 p.m.
December 4	Thursday	1:30 p.m.
December 18	Thursday	1:30 p.m.

<sup>†</sup> Additional meetings may be scheduled, as needed, on 18 hours-notice as permitted by Section 5(4) of the Michigan Open Meetings Act, MCL 15.265(4).

All meetings of the Michigan Public Service Commission (“Commission”) are open to the public. Until further notice, all meetings will be held at the Commission’s temporary offices, which are located at 4300 W. Saginaw St., Lansing, MI 48917, unless posted and notified in accordance with the Open Meetings Act. The meeting site is accessible, including handicapped parking. People with disabilities requiring additional accommodations, such as information in alternative formats in order to participate in the meeting, should contact the Commission’s Executive Secretary at (517) 241-6160.

Agendas for all Regular and Special Meetings will be posted on 18-hours notice. A posted agenda is subject to amendment as determined by the Commission. Any person with a question about a Regular or a Special Meeting of the Michigan Public Service Commission may make an inquiry by calling the Commission’s Executive Secretary at (517) 241-6160.

<sup>‡</sup> On July 17, 2014, the Michigan Public Service Commission announced that it has rescheduled the time of the July 22, 2014 Regular Commission Meeting to 2:00 p.m. The date and location of the meeting remains the same.



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