



FEATURES |

MPSC Directs Staff to Convene An Informational Collaborative on Alternative Telecommunications Relay Service Providers |

NOTE: The Michigan Public Service Commission issued the following press release on September 11, 2014. For additional information, contact Judy Palnau at (517) 241-3323.

The Michigan Public Service Commission (“MPSC”) today directed the MPSC staff to convene an informational collaborative within 30 days to allow alternative telecommunications relay service (“TRS”) providers to present the types of services that they offer. TRS is a telephone . . .

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. . . service for persons with hearing and/or speech disabilities, including deaf persons, to place and receive telephone calls.

“The collaborative that the MPSC staff will convene allows for an orderly TRS transition to take place for telecommunications customers with hearing and/or speech disabilities who rely on this important service,” said MPSC Chairman John D. Quackenbush.

The MPSC on July 8 issued an order seeking public comment on the status of Michigan’s TRS for persons with hearing or speech disabilities, after learning that AT&T Michigan will discontinue offering TRS service to customers of other basic local exchange carriers (LECs) effective Feb. 1, 2015. AT&T plans to continue to offer TRS to its own customers.

In Michigan, the majority of LECs currently offer TRS through the Michigan Relay Center, which is operated by AT&T Michigan, and they reimburse AT&T Michigan their costs for this service.

Today’s order also directs:

- AT&T Michigan to provide each company to which it currently provides relay service with information necessary to allow them an understanding of the type and amount of service currently being received, the call volume or any other information to which AT&T Michigan has access that would assist the companies with their transition to a new provider;
- All basic local exchange service providers offering TRS to notify the MPSC within 10 days of making a change to a new relay service provider;
- All basic local exchange service providers offering TRS to provide a customer outreach plan to the Commission;
- AT&T to make certain filings, including two interim status reports of the percentage of completed transitions to a new provider, and one final status report once all companies have transitioned to a new provider. In addition, the company will file its annual TRS reconciliation of revenues and expenses for 2014, as well as a separate report showing the 2015 activity, within 60 days of completing all relay service provider transitions.

TRS is available in all 50 states, the District of Columbia, Puerto Rico and U.S. territories for local and long distance calls. The service uses operators to facilitate telephone calls between people with hearing and speech disabilities and other individuals.

Case No. U-17655.

The MPSC is an agency within the Department of Licensing and Regulatory Affairs (“LARA”). For more information about LARA, please visit <<http://www.michigan.gov/lara>>. Follow us on Twitter <<http://www.twitter.com/michiganLARA>>, “Like” us on Facebook or find us on YouTube <<http://www.youtube.com/michiganLARA>>.

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MPSC: Telephone Discounts Available to Low-Income and Eligible Senior Customers |

NOTE: The Michigan Public Service Commission issued the following press release on September 8, 2014. For additional information, contact Judy Palnau at (517) 241-3323.

As part of Lifeline Awareness Week, the Michigan Public Service Commission (MPSC) today highlighted the discount telephone service available to low-income and eligible senior customers in Michigan.

“The Lifeline telephone discount program enables low-income customers to connect to the nation’s communications network, find jobs, access health care services, reach out to family, and call for help in an emergency,” said MPSC Chairman John D. Quackenbush. “The Lifeline program provides substantial discounts - up to \$148 a year for certain customers. Without question, the Lifeline program can be a lifeline for low-income telephone customers.”

To qualify for Lifeline in Michigan, the customer’s household income must be at or below 150 percent of the federal poverty guidelines, or the customer must participate in one of the following assistance programs: Medicaid; food assistance; supplemental security income (“SSI”); federal public housing assistance (Section 8); the Low-Income Home Energy Assistance Program (“LIHEAP”); the national school free lunch program; or Temporary Assistance for Needy Families.

All landline telephone service providers and some wireless telephone service providers offer Lifeline discounts in Michigan. To apply, customers should contact their local telephone or wireless provider. Rules permit one discount per household, and Lifeline subscribers must recertify their eligibility every year.

According to the Federal Communications Commission (“FCC”), at least half of the telephone customers who are eligible for the Lifeline program do not take advantage of the monthly discounts available to them.

The FCC recently implemented comprehensive reforms to modernize the program and reduce burdens on carriers by establishing a uniform, interim flat rate of reimbursement, allowing carriers to obtain a subscriber’s signature electronically and streamlining enrollment through uniform, nationwide eligibility criteria. These reforms are on track to save \$2 billion by the end of 2014.

The MPSC’s Lifeline consumer tips sheet <http://www.michigan.gov/documents/mpsc/lifeline_396290_7.pdf> reflects the latest changes to the program, including income guidelines and other details.

The <<http://lifelinesupport.org>> website includes a list of telecommunications providers by state. Eligible customers, however, may want to contact an individual provider to check on its Lifeline participation.

More information is also available on the federal Lifeline website: <<http://lifeline.gov>>.

The MPSC is an agency within the Department of Licensing and Regulatory Affairs (“LARA”). For more information about LARA, please visit <<http://www.michigan.gov/lara>>. Follow us on Twitter <<http://www.twitter.com/michiganLARA>>, “Like” us on Facebook or find us on YouTube <<http://www.youtube.com/michiganLARA>>.

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2013 & 2014 LEGISLATION |

Copies of bills and public acts referred to in this column may be obtained by contacting your state Senator or Representative, on the Michigan Legislature Web site, <<http://www.michiganlegislature.org/>>, or from the Legislative Service Bureau Document Room at (517) 373-0169.

Senate Bill # Primary Sponsor	Date Introduced	Description	Status (revisions in bold)
SB 033 Schuitmaker	01/16/2013	Campaign finance; campaign practices; automated campaign telephone calls; require to identify who paid for call. Amends 1976 PA 388 (MCL 169.201 - 169.282) by adding sec. 48.	Referred to Senate Committee on Local Government and Elections.
SB 0294 Jones	04/10/2013	Gaming; lottery; sale of lottery tickets; prohibit sale over internet. Amends sec. 9 of 1972 PA 239 (MCL 432.9).	Referred to Senate Committee on Regulatory Reform.
SB 0493 Jones	09/17/2013	Communications; broadcasting; local zoning restrictions for amateur radio; require to conform to federal regulations. Amends 2006 PA 110 (MCL 125.3101 - 125.3702) by adding sec. 205a.	Referred to Senate Committee on Energy and Technology.
SB 0539 Nofs 2013 PA 173	09/24/2013	Torts; governmental immunity; underground facility damage prevention; define as proprietary function. Amends sec. 7 of 1964 PA 170 (MCL 691.1407). Tie Bar with SB 0540.	12/3/2013 Signed by Governor Synder; assigned 2013 PA 173 with immediate effect.
SB 0540 Nofs 2013 PA 174	09/24/2013	Public utilities; consumer services; MISS DIG underground facility damage prevention and safety act; create. Creates new act & repeals 1974 PA 53 (MCL 460.701 - 460.718). Tie Bar with SB 0539.	12/3/2013 Signed by Governor Synder; assigned 2013 PA 174 with immediate effect.

Senate Bill # Primary Sponsor	Date Introduced	Description	Status (revisions in bold)
SB 0599 Hansen	10/03/2013	Crimes; criminal sexual conduct; use of internet or computer system to solicit prostitute less than 21 years of age; prohibit. Amends sec. 145d of 1931 PA 328 (MCL 750.145d).	Referred to Senate Committee on Families, Seniors, and Human Services.
SB 0636 Nofs 2014 PA 52	10/22/2013	Communications; telecommunications; general amendments; provide for. Amends secs. 304, 310, 313, 315, 317, 320 & 502 of 1991 PA 179 (MCL 484.2304 et seq.).	03/27/2014 Signed by Governor Snyder; assigned 2014 PA 52, with immediate effect.
SB 0734 Caswell	01/08/2014	Holidays; other; "Utility Workers Safety Awareness Day"; designate as December 6. Creates new act.	Referred to Senate Committee on Government Operations.
SB 0824 Pappageorge	02/25/2014	State financing and management; authorities; process for transferring METRO Act authority powers; revise, and provide other general amendments. Amends secs. 2 & 3 of 2002 PA 48 (MCL 484.3102 & 484.3103). Tie Bar with SB 822.	04/01/2014 Signed by Governor Snyder; assigned 2014 PA 88, with immediate effect.
SB 0924 Bieda	05/01/2014	Crimes; other; posting of sexually explicit image of another person on internet with intent to frighten, intimidate, or harass; prohibit, and require removal of sexually explicit images under certain circumstances. Amends 1931 PA 328 (MCL 750.1 - 750.568) by adding sec. 145e. Tie Bar with SB 0925.	06/04/2014 Referred to House Committee on Criminal Justice. 06/03/2014 Substitute S-1 passed Senate, 37 Yeas, 0 Nays, 1 Excused.
SB 0925 Jones	05/01/2014	Crimes; penalties; penalties for posting sexually explicit image on internet or failing to remove posted sexually explicit image from internet under certain circumstances; provide for. Amends 1931 PA 328 (MCL 750.1 - 750.568) by adding sec. 145f. Tie Bar with SB 0924.	06/04/2014 Referred to House Committee on Criminal Justice. 06/03/2014 Substitute S-1 passed Senate, 37 Yeas, 0 Nays, 1 Excused.

House Bill # Primary Sponsor	Date Introduced	Description	Status (revisions in bold)
HB 4011 Heise	01/22/2013	Communications; emergency 9-1-1; recordings from 9-1-1 calls; prohibit disclosure under certain circumstances. Amends sec. 13 of 1976 PA 442 (MCL 15.243)	Referred to House Committee on Oversight.
HB 4032 Geiss	01/22/2013	Education; public school academies; cyber schools; require posting educational materials on website and submission to department. Amends 1976 PA 451 (MCL 380.1 - 380.1852) by adding sec. 553b.	Referred to House Committee on Education.
HB 4237 Haines	02/12/2013	Communications; other; authorized use of Michigan public safety communications system; expand. Amends title & secs. 1, 2 & 3 of 1929 PA 152 (MCL 28.281 et seq.).	Referred to House Committee on Energy and Technology.
HB 4531 Cotter	04/11/2013	Gaming; lottery; sale of lottery tickets; prohibit sale over internet. Amends sec. 9 of 1972 PA 239 (MCL 432.9).	Referred to House Committee on Government Operations.
HB 4671 Poleski 2013 PA 113	05/02/2013	Communications; emergency 9-1-1; distribution of service charge fees for 9-1-1; revise. Amends sec. 408 of 1986 PA 32 (MCL 484.1408).	09/24/2013 Signed by Gov. Synder; assigned 2013 PA 113; with immediate effect.
HB 4702 Franz	05/07/2013	Communications; telecommunications; public service commission report regarding pole attachment rates; require. Amends sec. 6g of 1939 PA 3 (MCL 460.6g).	Referred to House Committee on Energy and Technology.
HB 4843 Forlini	06/13/2013	Campaign finance; other; automated campaign telephone calls; require to identify entity making or paying for call. Amends 1976 PA 388 (MCL 169.201 - 169.282) by adding sec. 48.	Referred to House Committee on Elections and Ethics.
HB 4853 Walsh	06/20/2013	Communications; emergency 9-1-1; additional PSAPs or secondary PSAPs within a 9-1-1 service district; allow county to designate by resolution. Amend sec. 312 of 1986 PA 32 (MCL 484.1312).	Referred to House Committee on Energy and Technology.
HB 4984 Lori	09/17/2013	Communications; emergency 9-1-1; procedure to determine which public safety service unit is closest to a request for public safety service; modify. Amends secs. 102 & 204 of 1986 PA 32 (MCL 484.1102 & 484.1204).	Referred to House Committee on Local Government.

House Bill # Primary Sponsor	Date Introduced	Description	Status (revisions in bold)
HB 5042 McMillin	10/02/2013	Law enforcement; state police; posting of information concerning speed limit engineering and traffic investigation requests on website; require of state police. Amends sec. 628 of 1949 PA 300 (MCL 257.628).	Referred to House Committee on Transportation and Infrastructure.
HB 5110 Heise	10/29/2013	Law enforcement; investigations; disclosure of call location information by wireless providers to requesting law enforcement agency; require. Creates new act.	02/26/2014 Reported by House Committee on Criminal Justice with recommendation with substitute H-2; referred to second reading..
HB 5246 Rogers	01/28/2014	Criminal procedure; warrants; use of electronic video equipment for issuance of warrants; allow for law enforcement officials. Amends sec. 1, ch. IV of 1927 PA 175 (MCL 764.1).	03/20/2014 Reported by House Committee on Judiciary with substitute H-2; referred to second reading.
HB 5260 Shirkey	01/29/2014	Public utilities; other; telephone solicitations regarding electric or natural gas service; require certain disclosures. Amends secs. 9 & 10a of 1939 PA 3 (MCL 460.9 & 460.10a).	Referred to House Committee on Energy and Technology.
HB 5431 Hobbs	03/26/2014	Education; curriculum; internet safety instruction; require. Amends 1976 PA 451 (MCL 380.1 - 380.1852) by adding sec. 1162.	Referred to House Committee on Education.
HB 5499 Oakes	04/30/2014	Communications; telecommunications; changes made by 2014 PA 52; eliminate. Amends secs. 103, 304, 310, 313, 317, 320 & 502 of 1991 PA 179 (MCL 484.2103 et seq.).	Referred to House Committee on Energy and Technology.
HB 5710 McMillin	07/16/2014	Law enforcement; investigations; search warrant to be obtained before use of surveillance devices to intercept mobile device information; require. Amends 1966 PA 189 (MCL 780.651 - 780.659) by adding sec. 2b.	Referred to House Committee on Criminal Justice.
HB 5712 McMillin	07/16/2014	Law enforcement; other; surveillance device act; create and regulate the use of surveillance devices by police agencies and police officers under certain circumstances. Creates new act.	Referred to House Committee on Criminal Justice.

House Bill # Primary Sponsor	Date Introduced	Description	Status (revisions in bold)
HB 5735 Shirkey	08/27/2014	Traffic control; traffic regulation; use of a hand-held cellular telephone while operating a vehicle in a posted construction zone; prohibit when workers are present. Amends sec. 602b of 1949 PA 300 (MCL 257.602b).	Referred to House Committee on Transportation and Infrastructure.

PUBLIC ACTS OF 2013 & 2014 |

Listed below are Public Acts related to telecommunications that were passed during the current legislative session (2013-2014). Copies of Public Acts may be obtained by contacting your state Senator or Representative, on the Michigan Legislature Website, <<http://www.michiganlegislature.org/>>, or from the Legislative Service Bureau Document Room at (517) 373-0169. Acts passed since the previous edition of the Michigan Telecommunications Report are in bold.

Public Act #	Effective Date	Description	Enrolled Bill # and Sponsor
2013 PA 113	09/24/2013	Communications; emergency 9-1-1; distribution of service charge fees for 9-1-1; revise. Amends sec. 408 of 1986 PA 32 (MCL 484.1408).	HB 4671 Poleski.
2013 PA 173	12/3/2013	Torts; governmental immunity; underground facility damage prevention; define as proprietary function. Amends sec. 7 of 1964 PA 170 (MCL 691.1407).	SB 0539 Nofs
2013 PA 174	12/3/2013	Public utilities; consumer services; MISS DIG underground facility damage prevention and safety act; create. Creates new act & repeals 1974 PA 53 (MCL 460.701 - 460.718).	SB 0540 Nofs
2014 PA 52	03/27/2014	Communications; telecommunications; general amendments; provide for. Amends secs. 304, 310, 313, 315, 317, 320 & 502 of 1991 PA 179 (MCL 484.2304 et seq.).	SB 636 Nofs
2014 PA 88	04/01/2014	State financing and management; authorities; process for transferring METRO Act authority powers; revise, and provide other general amendments. Amends secs. 2 & 3 of 2002 PA 48 (MCL 484.3102 & 484.3103). Tie Bar with SB 822 (2014 PA 80).	SB 824 Pappageorge

ORDERS ISSUED BY THE COMMISSION |

The Michigan Public Service Commission (“Commission”) issued the following Orders at its regularly scheduled meeting held on Thursday, September 11, 2014, at 1:30 p.m. at the Commission’s temporary offices located at 4300 West Saginaw, Lansing, Michigan.

Case No. U-13378 **Interconnection Agreement**
AT&T Michigan and Comcast Phone of Michigan, LLC
d/b/a CIMCO, a division of Comcast Business Services
<http://efile.mpsc.state.mi.us/efile/viewcase.php?casenum=13378>
Joint application filed August 27, 2014, for approval of an Eleventh Amendment to an Interconnection Agreement (adds terms and conditions for the use of Usage Records).

Case No. U-13758 **Interconnection Agreement**
MCImetro Access Transmission Services LLC, and AT&T Michigan
<http://efile.mpsc.state.mi.us/efile/viewcase.php?casenum=13758>
Application filed August 11, 2014, for approval of a Sixteenth Amendment to an Interconnection Agreement (extends the Superseding Reciprocal Compensation, Interconnection and Trunking terms in the Fifteenth Amendment for one year).

Case No. U-15534 **Interconnection Agreement**
Sprint Communications Company Limited Partnership, and
CenturyTel Midwest-Michigan, Inc., dba CenturyLink
<http://efile.mpsc.state.mi.us/efile/viewcase.php?casenum=15534>
Application filed July 25, 2014, for approval of a First Amendment to an Interconnection Agreement (replaces and adds terms, conditions, and rates related to VOIP Traffic and call signaling).

Case No. U-16021 **Interconnection Agreement**
Frontier North Inc. and Frontier Midstates Inc., and TC3 Telecom, Inc.
<http://efile.mpsc.state.mi.us/efile/viewcase.php?casenum=16021>
Application filed July 18 and 28, 2014, for approval of a Fourth Amendment to an Interconnection Agreement (adds terms and conditions related to Reciprocal Compensation and VOIP Traffic).

Case No. U-17699 **Interconnection Agreement**
CenturyTel Midwest-Michigan, Inc., CenturyTel of Michigan, Inc., CenturyTel of Northern Michigan, Inc.,
and CenturyTel of Upper Michigan, Inc., all d/b/a CenturyLink, and New Horizons Communications Corp.
<http://efile.mpsc.state.mi.us/efile/viewcase.php?casenum=17699>
Application filed August 12, 2014, for approval of an Interconnection Agreement.

On September 11, 2014, the Michigan Public Service Commission (“Commission”) issued an Order approving the above listed Interconnection Agreements and Amendments to Interconnection Agreements.

Commission's Own Motion

<http://efile.mpsc.state.mi.us/efile/viewcase.php?casenum=17655>

On September 11, 2014, the Michigan Public Service Commission (“Commission”) issued an Order in response to its July 8, 2014 Comment Proceeding regarding the status of Telecommunications Relay Service (“TRS”) in the State of Michigan. TRS is a telephone service that allows persons with hearing or speech disabilities to place and receive telephone calls. TRS is available in all 50 states, the District of Columbia, Puerto Rico, and the U.S. territories, for local and long distance calls. TRS uses operators, called communications assistants (“CAs”), to facilitate telephone calls between people with hearing and speech disabilities and other individuals. CAs work out of relay centers, which are not necessarily located within the state where the call is made. A TRS call may be initiated by either a person with a hearing or speech disability, or a person without such disability. When a person with a hearing or speech disability initiates a TRS call, the person uses a teletypewriter or other text input device to call the TRS relay center, and gives a CA the number of the party that he or she wants to call. The CA in turn places an outbound traditional voice call to that person. The CA then serves as a link for the call, relaying the text of the calling party in voice to the called party, and converting to text what the called party voices back to the calling party.

In a March 13, 1990 order in Docket No. U-9117 (“1990 Order”), the Commission found that a single, statewide TRS for hearing and speech impaired persons should be established by the local exchange carriers (“LECs”) in Michigan, to provide access to the state’s switched telecommunications network for hearing and speech-impaired persons in an economic manner. The order directed LECs to establish the Michigan Relay Center (“MRC”), and to design and implement a TRS within 18 months of the date of the order. The order also advised Michigan Bell Telephone Company (now AT&T Michigan) to “take the lead” in the establishment of the system. 1990 order, p. 29. AT&T Michigan, with the concurrence of all other LECs in the state, undertook the process of operating the MRC on behalf of all basic local exchange service providers in Michigan, and has operated it ever since.

Effective January 1, 1992, the Legislature, in enacting the Michigan Telecommunications Act (“MTA”), MCL 484.2101, *et seq.*, 1991 PA 179, directed the Commission to “require each provider of basic local exchange service to provide a telecommunication relay service whereby persons using a text telephone-telecommunications device for the deaf can communicate with persons using a voice telephone through the use of third party intervention or automated translation” and to issue a “text telephone-telecommunications device” to anyone in the state certified as “deaf or hard of hearing or speech-impaired” and to each public safety answering point. MCL 484.2315.

In Michigan, the majority of LECs currently offer TRS through the MRC, which is operated by AT&T Michigan, and pay AT&T Michigan its costs for this service. As part of this program, the state received certification from the Federal Communications Commission (“FCC”) to operate its own state TRS program, which must be renewed every five years. 47 CFR 64.606(b)(1), (c)(1). Certification of the Michigan TRS program currently expires on July 25, 2018. Pursuant to FCC rules, the FCC must be notified of substantive changes to the state program. 47 CFR 64.606(f)(1).

On May 28, 2014, AT&T Michigan sent Accessible Letters to both incumbent and competitive LECs informing them that, effective February 1, 2015, AT&T Michigan will discontinue the TRS service it provides to these carriers throughout the state. AT&T Michigan intends to continue providing TRS to its own customers, consistent with the requirements of the MTA.

In response to AT&T's notification of the discontinuance of TRS service to other providers, on July 8, 2014, the Commission issued an order seeking responses to the following nine questions:

1. If AT&T Michigan discontinues providing TRS before a replacement system is in place, what will be the immediate effect on the providers that depend on AT&T Michigan and the Michigan TRS program from a financial, technical, and customer service perspective;
2. Do providers want to offer TRS independently and cease reliance on a single company, provide TRS jointly, contract with other independent TRS providers, or pursue a different option;
3. If providers favor a single company, who will step into AT&T Michigan's role;
4. How much time is required before an alternative program can be operational;
5. What are the costs associated with each alternative;
6. Should Michigan set up a non-profit TRS, as some other states have done;
7. Should a surcharge be added for all lines;
8. Will providers be required to apply for new approved rates (since most do not have one); and
9. Are providers concerned about the economies of scale issue – meaning, are they willing to pay more for the service in light of the fact that they do not have a large sector of the market included in their cost pool?

The Commission received comments or reply comments from the Michigan Cable Telecommunications Association (“MCTA”), Frontier North Inc., Frontier Midstates Inc., and Frontier Communications of America, Inc. (collectively “Frontier”), the Telecommunications Association of Michigan (“TAM”), AT&T Michigan, Hamilton Relay, the Commission Staff (“Staff”), and Sprint Communications Company L.P. (“Sprint”).

In the responses to the questions, Sprint and Hamilton both indicated that they are currently providing TRS and captioned telephone (“CapTel”) services in other states and are prepared to provide such services in Michigan either as a single-source provider or on a contractual basis with individual LECs.

In response to the filed comments, Staff offered five recommendations to the Commission, which the Commission has adopted:

Staff recommended holding an informational collaborative at the Commission office to allow alternative TRS providers (such as Sprint and Hamilton Relay) to present the type of services that they offer. The Commission found that such a collaborative would serve as an opportunity for companies to address specific questions to the TRS providers, AT&T Michigan, and the Staff, and directed the Staff to convene a collaborative as soon as possible.

Staff recommended that the Commission direct AT&T Michigan to provide each company to which they currently provide TRS service with the necessary information to provide them with an understanding of the type and amount of service being received, the call volume, or any other information that AT&T Michigan has access to which would assist the companies with their TRS transition to a new provider. The Commission agreed with the Staff and ordered that during the transitional period, AT&T Michigan shall provide each company to which they currently provide relay service with information necessary to allow them an understanding of the type and amount of service currently being received, the call volume, or any other information that AT&T Michigan has access to which would assist the companies with their transition to a new provider.

Staff recommended that the Commission direct companies to provide a customer outreach plan to the Commission. Noting that the deaf and hard of hearing community is directly impacted by these changes, the Commission found that it is essential for companies to reach out to their customers and educate them on the changes. The Commission ordered all basic local exchange service providers offering telecommunications relay service to file a customer outreach plan in this docket no less than 30 days prior to transition of its relay customers.

Staff recommended that the Commission direct that companies notify the Commission within 10 days of making a change to a new TRS provider. The Commission agreed and ordered basic local exchange service providers offering telecommunications relay service to file a letter in this docket within 10 days of making a change to a new TRS provider.

Staff recommended, and the Commission ordered, that AT&T Michigan make the following filings in this docket: (a) two interim Status Reports on the percentage of completed transitions to a new provider, to be filed no later than December 1, 2014, and January 1, 2015, confidentially if so requested; and (b) one final Status Report once all companies have transitioned to a new TRS provider within 10 business days of the last transition, reflecting the date when it transferred each company off of the AT&T Michigan system, confidentially if so requested. In addition, the Commission Ordered AT&T to file its annual Telecommunications Relay Service Reconciliation of Revenues and Expenses for the 2014 calendar year as well as a separate report showing the 2015 activity within 60 days of completing all relay service provider transitions with the Staff of the Telecommunications Division, confidentially if so requested.

Case No. U-17664

Consumer Complaint

Roy Hunt v Comcast Cablevision of Detroit

On September 11, 2014, the Michigan Public Service Commission (“Commission”) issued an Order dismissing with prejudice the July 16, 2014 Complaint of Roy Hunt against Comcast Cablevision of Detroit. On August 22, 2014, Mr. Hunt withdrew the complaint and requested that the Commission dismiss the complaint with prejudice.

MPSC MINUTE ACTIONS |

The Michigan Public Service Commission (“Commission”) issued the following Minute Action at its regularly scheduled meeting held on Thursday, September 11, 2014, at 1:30 p.m. at the Commission’s temporary offices located at 4300 West Saginaw, Lansing, Michigan.

Case No. U-17545

Eligible Telecommunications Carriers

Commission’s Own Motion

<http://efile.mpsc.state.mi.us/efile/viewcase.php?casenum=17545>

On September 11, 2014, the Michigan Public Service Commission (“Commission”) issued a Minute Action designating the following carriers as Eligible Telecommunications Carriers (“ETCs”) for the purpose of receiving Federal Universal Service Funds that were used in 2013 and will be used in 2015, only for the provision, maintenance, and upgrading of facilities and services for which the support is intended, consistent with Section 254(e) of the Communications Act of 1934, as amended, and consistent with the Federal Communications Commission’s orders in CC Docket No. 11-161. Further, each exchange is designated as a service area for this purpose. The certification granted in this minute action is conditioned upon the Commission’s reservation of its right to audit all expenditures of these universal service funds.

Company	Reimbursement Requested	Service Area Code
Ace Telephone Company of Michigan	Lifeline and High Cost	310704 310777 310669 310692
Allband Communications Cooperative	Lifeline and High Cost	310542
American Broadband and Telecommunications Company-Wireline	Lifeline	319022
American Broadband and Telecommunications Company-Wireless	Lifeline	319032
Baraga Telephone Company	Lifeline and High Cost	310675
Barry County Telephone Company	Lifeline and High Cost	310676
Blanchard Telephone Association, Inc.	Lifeline and High Cost	310678
Bloomington Telephone Company, Inc.	Lifeline and High Cost	310679
Blue Jay Wireless, LLC	Lifeline	319040
Boomerang Wireless, LLC d/b/a enTouch Wireless	Lifeline	319036
Budget PrePay, Inc. d/b/a Budget Phone - Wireline	Lifeline	319024
Budget PrePay, Inc. d/b/a Budget Phone - Wireless	Lifeline	319034
Carr Telephone Company	Lifeline and High Cost	310683
CenturyTel of Michigan, Inc. d/b/a CenturyLink	Lifeline and High Cost	310702
CenturyTel Midwest -- Michigan, Inc., d/b/a CenturyLink	Lifeline and High Cost	310671
CenturyTel of Northern Michigan d/b/a CenturyLink	Lifeline and High Cost	310705
CenturyTel of Upper Michigan d/b/a CenturyLink	Lifeline and High Cost	310689
Chapin Telephone Company	Lifeline and High Cost	310694
Chippewa County Telephone Company	Lifeline and High Cost	310713 310680
Climax Telephone Company	Lifeline and High Cost	310688
Frontier Communications of Michigan, Inc.	Lifeline and High Cost	310682

Company	Reimbursement Requested	Service Area Code
Frontier North, Inc.	Lifeline and High Cost	310695
Frontier Midstates, Inc.	Lifeline and High Cost	313033
Global Connection, Inc. of America - Wireline	Lifeline	319025
Global Connection, Inc. of America - Wireless	Lifeline	319030
Hiawatha Telephone Company	Lifeline and High Cost	310713
i-wireless, LLC	Lifeline	319029
Kaleva Telephone Company	Lifeline and High Cost	310703
Lennon Telephone Company	Lifeline and High Cost	310708
Michigan Bell Telephone Company d/b/a AT&T Michigan	Lifeline	315090
Michigan Central Broadband Company, LLC	Lifeline and High Cost	310785
Midway Telephone Company	Lifeline and High Cost	310711
New Cingular Wireless PCS, LLC d/b/a AT&T Mobility PCS	Lifeline and High Cost	319026
Nexus Communications, Inc. – Wireline	Lifeline	319014
Nexus Communications, Inc. d/b/a Reach Out Wireless-Wireless	Lifeline	319020
Ogden Telephone Company	Lifeline and High Cost	310714
Ontonagon County Telephone Company	Lifeline and High Cost	310717
Pigeon Telephone Company	Lifeline and High Cost	310721
Q Link Wireless, LLC	Lifeline	319035
Sage Telecom Communications	Lifeline	319041
Sand Creek Telephone Company	Lifeline and High Cost	310725
Springport Telephone Company	Lifeline and High Cost	310728
T-Mobile Central, LLC	Lifeline	319033
TAG Mobile, LLC	Lifeline	319037
TDS Telecom/Chatham Telephone Co.	Lifeline and High Cost	310685
TDS Telecom/Communications Corp. of MI (CCM)	Lifeline and High Cost	310672
TDS Telecom/Island Telephone Company (MI)	Lifeline and High Cost	310677
TDS Telecom/Shiawassee Telephone Co.	Lifeline and High Cost	310726
TDS Telecom/Wolverine Telephone Co.	Lifeline and High Cost	310738
Telrite Corporation d/b/a Life Wireless	Lifeline	319039
The Deerfield Farmers Telephone Company	Lifeline and High Cost	310691
Thumb Cellular, LLC	Lifeline and High Cost	319005
Total Call Mobile, Inc.	Lifeline	319031
TracFone Wireless, Inc. d/b/a Safelink Wireless	Lifeline	319021
Upper Peninsula Telephone Company	Lifeline and High Cost	310732
Virgin Mobile USA, L.P. d/b/a Assurance Wireless	Lifeline	319023
Waldron Telephone Company	Lifeline and High Cost	310734
Westphalia Telephone Company	Lifeline and High Cost	310735
Winn Telephone Company	Lifeline and High Cost	310737

PROPOSALS FOR DECISION |

Case No. U-17652

Consumer Complaint

John McCready v Comcast Phone of Michigan LLC

On August 25, 2014, Michigan Administrative Hearing System Administrative Law Judge Dennis W. Mack (“ALJ”) acting for the Michigan Public Service Commission served a copy of the Transcript of his oral Proposal for Decision (“PFD”) in the matter of the June 6, 2014, Formal Complaint of John McCready against Comcast Phone of Michigan LLC (“Comcast”). In his Complaint, Mr. McCready alleged slamming violations of the Michigan Telecommunications Act (the “Act”) and that Comcast had switched his phone service without authorization. An evidentiary hearing was held before the ALJ on August 7, 2014.

Following the evidentiary hearing, the ALJ ruled that “under the express terms of MCL 484.2401(1) of the Michigan Telecommunications Act, the Commission lacks authority over, among other things, interconnected voice over internet protocol service, unless it is otherwise provided by law. Under MCL 484.2505 of the Act, under which the relief sought in this complaint is sought, the term provider does not provide the specificity that would defeat the Section 401 language.” The ALJ relied on the Commission’s July 23, 2002, order in *In the Matter of the Complaint of Rucker Regional Physicians Billing, LLC*, MPSC Case No. U-13195, in ruling that because the service underlying Mr. McCready’s complaint was Xfinity Digital Voice Service – a voice over internet protocol service – it is proposed that the Commission dismiss the complaint because the Commission “lacks jurisdiction over the subject matter; or in the alternative, the Commission grant Comcast summary disposition under Rule 460.1732(3), because no genuine issue of material fact exists on the issue of the Commission’s lack of jurisdiction over the subject matter of the complaint and Mr. McCready’s failure to state a claim for which relief can be provided.

Parties wishing to file Exceptions to the PFD were required to do so by September 5, 2014. Replies to Exceptions were due on September 12, 2014.

APPLICATIONS AND COMPLAINTS |

Case No. U-17705

Consumer Complaint

Anitra Crawford v Safelink Wireless c/o Tracfone Wireless

On September 8, 2014, Anitra Crawford, of Detroit, filed a form Complaint with the Michigan Public Service Commission (“Commission”) against Safelink Wireless c/o Tracfone Wireless, alleging that Safelink Wireless disconnected her lifeline wireless service without explanation.

NOTICES OF OPPORTUNITIES TO COMMENT |

The following Notices of Opportunity to Comment have been issued by the Michigan Public Service Commission's Executive Secretary. Any interested person may submit comments on the application by sending written comments to the Commission by mail to: Executive Secretary, Michigan Public Service Commission, P.O. Box 30221, Lansing, Michigan 48909. Electronic comments may be e-mailed to: <mpscefilecases@michigan.gov>. Any comments should reference the applicable docket number.

There are no known Telecommunications Notices of Opportunity to Comment pending before the Michigan Public Service Commission at this time.

NOTICES OF HEARINGS |

The following Notices of Hearings have been issued by the Michigan Public Service Commission's Executive Secretary. Unless otherwise noted, all hearings are held at Constitution Hall, 525 W. Allegan, Lansing, Michigan.

There are no known Telecommunications Notices of Hearing pending before the Michigan Public Service Commission at this time.

MPSC HEARINGS SCHEDULE |

Note: Unless indicated otherwise, hearings are held in Constitution Hall, 525 W. Allegan, Lansing, Michigan. Hearing dates and times are subject to change or cancellation. Please check with the Commission's Executive Secretary at (517) 241-6160 to confirm that a hearing will be taking place.

KNOWN TELECOMMUNICATIONS HEARINGS SCHEDULED FOR THE NEXT FORTNIGHT (SEPTEMBER 15, 2014 THROUGH SEPTEMBER 26, 2014)

September 18, 2014, 9:00 a.m.
Case No. U-17619/Evidentiary Hearing
Westphalia Telephone Company, and Great Lakes
Comnet, Inc. v AT&T Corp (intercarrier
compensation)

September 22 & 23, 2014, 9:00 a.m.
Case No. U-17619/Evidentiary Hearing
Westphalia Telephone Company, and Great Lakes
Comnet, Inc. v AT&T Corp (intercarrier
compensation)

FUTURE TELECOM HEARINGS SCHEDULED

October 9, 2014, 9:00 a.m.
Case No. U-17660/Prehearing Conference
Westphalia Telephone Company, and Great Lakes
Comnet, Inc. v Level 3 Communications LLC,
Global Crossing Local Services Inc., and Wiltel
Communications LLC (intercarrier compensation)

2014 REGULAR MPSC MEETING DATES[†] |

MONTH & DATE	DAY	TIME
September 23	Tuesday	1:30 p.m.
October 7	Tuesday	1:30 p.m.
October 23	Thursday	1:30 p.m.
November 6	Thursday	1:30 p.m.
November 21	Friday	1:30 p.m.
December 4	Thursday	1:30 p.m.
December 18	Thursday	1:30 p.m.

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[†] Additional meetings may be scheduled, as needed, on 18 hours-notice as permitted by Section 5(4) of the Michigan Open Meetings Act, MCL 15.265(4).

All meetings of the Michigan Public Service Commission (“Commission”) are open to the public. Until further notice, all meetings will be held at the Commission’s temporary offices, which are located at 4300 W. Saginaw St., Lansing, MI 48917, unless posted and notified in accordance with the Open Meetings Act. The meeting site is accessible, including handicapped parking. People with disabilities requiring additional accommodations, such as information in alternative formats in order to participate in the meeting, should contact the Commission’s Executive Secretary at (517) 241-6160.

Agendas for all Regular and Special Meetings will be posted on 18-hours notice. A posted agenda is subject to amendment as determined by the Commission. Any person with a question about a Regular or a Special Meeting of the Michigan Public Service Commission may make an inquiry by calling the Commission’s Executive Secretary at (517) 241-6160.