

# Immigration Law

## Client Survey Results

Since 2008, Clark Hill's Immigration Practice Group has provided an annual satisfaction survey to its foreign national clients. The intent of this survey is to not only determine the level of satisfaction with Clark Hill's immigration people, processes and procedures, but to gain real and candid feedback to make meaningful improvements.

**The summary results\* of the 2015 survey are outlined below.**

OVERALL SATISFACTION WITH YOUR EXPERIENCE: **93% Extremely Satisfied or Satisfied**

MY PHONE CALLS OR EMAILS WERE RETURNED PROMPTLY: **92% Strongly Agree or Agree**

I WAS PROMPTLY NOTIFIED OF PROGRESS OR CHANGES: **94% Strongly Agree or Agree**

I FOUND THE CLARK HILL WEBSITE HELPFUL: **92% Strongly Agree or Agree**

I FOUND THE CLARK HILL DATABASE, INSZOOM, HELPFUL: **94% Strongly Agree or Agree**

CLARK HILL SHOWED A FURTHER INTEREST BEYOND MY CASE SPECIFICS: **90% Strongly Agree or Agree**

CLARK HILL PROVIDED EFFECTIVE AND CREATIVE SOLUTIONS: **92% Strongly Agree or Agree**

WOULD YOU REFER OTHERS TO CLARK HILL'S IMMIGRATION PRACTICE: **96% Yes**

**Below are some anonymous comments provided by Clark Hill's most recent clients:**

*"The team was great! My H1b experience was very smoothly handled! Was glad to have worked with them."*

*"We're very happy with the service from Clark Hill, we have been using their service from 4 years now. Thank you."*

*"Very professional and knowledgeable. Efficient in processing paperwork and meet deadlines. Always available to answer questions via email or by phone- overall, we had an excellent experience."*

*"Lindsey Medina my main contact is a wonderful person."*

*"Kudos to Nikki Gardner and Michael Nowlan for patiently answering my questions. They always do an outstanding job!! Thanks for their help."*

*"Knowledgeable staff. Prompt responses."*

*"Did everything well. Responds fast with accurate information, and very good suggestions."*



## Practice Leaders

Michael P. Nowlan

James E. Morrison

## Team

Mia Anderson

Nikki N. Gardner

Julie A. George

Emilia (Emy) A. Guerrero

Natalie S. Hage-Hassan

Alison P. Hitz

Karen M. Kett

Lindsey M. Medina

Inna Mirzoyan

Thomas K. Ragland

Meghan K. Simonie

Patrick Taurel

Evelin K. Teague

Rami P. Youhana

## Expertise

3 and 10 Year Bars to Entry

Adjustment Portability

Commuter Green Cards

Green Cards

I-9 Audits & Compliance

I-94 Information

My Case Status

Our Philosophy

Priority Dates

Temporary Visas

U.S. Citizenship