



### FEATURES |

#### ***U of M Measures Telecommunications Consumer Satisfaction***

Customer satisfaction in the telecommunications industry was measured in the first quarter of 2007 by American Customer Satisfaction Index (“ACSI”), an independent national economic indicator of customer evaluations of the quality of products and services available to household consumers in the United States. In the first quarter of every year, the ACSI measures customer satisfaction with the quality of products and services in the . . .

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The Michigan Public Service Commission has not issued any Telecommunications Orders during the previous fortnight. The next scheduled meeting of the Michigan Public Service Commission is Tuesday, May 22, 2007.

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**U of M Measures Telecommunications Consumer Satisfaction** | continued from Page 1

. . . telecommunications sector. The ACSI released four telecommunications measurements: fixed-line service, wireless service, cable and satellite television, and cell phones.

According to a May 15, 2007 press release from the Ross School of Business, consumer satisfaction with fixed-line telephone providers remained consistent with an industry score of 70 (on a 100 point scale). AT&T, the dominant provider in Michigan, showed a decline in its score to 70 points. Verizon, the other dominant provider in Michigan, along with Qwest, showed slight increases to 72. Two cable providers, who also provide fixed-line telephone service, Comcast and Cox, showed declines in customer satisfaction, with Cox dropping six points to 70 and Comcast dropping to 67. Embarq, formerly a division of Sprint, improved two points to 66 but remained last in the category.

Consumer satisfaction in the wireless industry was at an all-time high, up 3 percent to a score of 68. However, according to the Ross School of business, wireless service remains one of the five lowest scoring industries measured by the ACSI. Verizon Wireless was on top of the ACSI's wireless ratings, showing a gain of 3 percent to a score of 71. "We're pleased that we've been able to hold the top spot on the ACSI Index for customer satisfaction for the past four years and that the significant gains we've made year over year have been noted," said Jack Plating, executive vice president and COO of Verizon Wireless. Other carriers showing gains included AT&T Mobility, formerly Cingular Wireless, which was up 8 percent to 68 and T-Mobile which was up 1 percent to 70. However, satisfaction with Sprint Nextel fell 3 percent to 61.

Cable and satellite TV, which according to the ACSI is a perennially low-scoring area, dropped 2 percent to 62. This is the lowest level of customer satisfaction among all industries covered by ACSI. None of the providers in this segment demonstrated an increase in customer satisfaction scores this year. Comcast was down 7 percent to 56. DirecTV was down 6 percent to 67. Time Warner Cable was down 5 percent to 58.

Customer satisfaction with cell phones showed that Motorola and Nokia both advanced to a score of 72 while Samsung fell three points to 70.

The ACSI is produced by the University of Michigan's Ross School of Business in partnership with the American Society for Quality and CFI Group, and is supported in part by ForeSee Results, corporate sponsor for the e-commerce and e-business measurements.

**MTR Available Electronically**

The *Michigan Telecommunications Report* is available both in printed form via US Mail and in electronic Adobe Acrobat Format via electronic mail. If you would like to receive your copy of the *Michigan Telecommunications Report* electronically, please e-mail <Hrashes@clarkhill.com>. With electronic receipt of the *Michigan Telecommunications Report* you will receive your copy the same day as publication.

**PENDING LEGISLATION**

The following is a list of active telecommunications bills that have been introduced during the current legislative session. Copies of bills and public acts referred to in this column may be obtained by contacting your state Senator or Representative, on the Michigan Legislature Web site, <<http://www.michiganlegislature.org/>>, or from the Legislative Service Bureau Document Room at (517) 373-0169.

Senate Bill # Primary Sponsor	Date Introduced	Description	Status (revisions in bold)
SB 002 Hardiman	01/10/2007	Campaign finance; public disclosure; disclosure of committees that employ and registration of persons who make “robocalls” in campaigns; require. Amends sec. 6 of 1976 PA 388 (MCL 169.206) & adds sec. 48.	Referred to Senate Committee on Campaign and Election Oversight.
SB 003 Haridman	01/10/2007	Elections; campaign practices; do-not-call list for automated political telephone calls; provide for.	04/04/2007 Referred to Senate Committee of the Whole with Substitute S-3.
SB 004 Hardiman	01/10/2007	Communications; cellular telephone; customer consent to list numbers in a cell phone directory; require. Amends 1991 PA 179 (MCL 484.2101 et seq.) by adding sec. 360a.	Referred to Senate Committee on Homeland Security and Emerging Technologies.
SB 058 Stamas	01/24/2007	Campaign finance; campaign practices; telephonic communications; require disclosure stating who is paying for call and whether authorized by candidate.	Referred to Senate Committee on Campaign and Election Oversight.
SB 108 Basham	01/30/2007	Communications; telecommunications; eligibility date to opt into METRO funds; revise. Amends sec. 13 of 2002 PA 48 (MCL 484.3113).	Referred to Senate Committee on Energy Policy.
SB 131 Cherry	01/31/2007	Communications; telecommunications; 9-1-1 system to pinpoint caller location; provide for. Amends 1986 PA 32 (MCL 484.1101 - 484.1717) by adding sec. 408a.	Referred to Senate Committee on Energy Policy.

Senate Bill # Primary Sponsor	Date Introduced	Description	Status (revisions in bold)
SB 143 Brown	01/31/2007	Criminal procedure; sentencing guidelines; sentencing guidelines for crime of installing spyware on another person's computer without consent; enact. Amends sec. 17c, ch. XVII of 1927 PA 175 (MCL 777.17c). Tie Bar with SB 144.	Referred to Senate Committee on Judiciary.
SB 144 Brown	01/31/2007	Crimes; computer; installing spyware on another person's computer without consent; prohibit, and provide penalties. Amends sec. 7 of 1979 PA 53 (MCL 752.797) & adds sec. 5b.	Referred to Senate Committee on Judiciary.
SB 145 Brown	01/31/2007	Civil procedure; civil actions; installing spyware or adware onto another individual's computer without consent; prohibit and provide remedies for. Creates new act.	Referred to Senate Committee on Judiciary.
SB 284 Richardville	02/27/2007	Campaign finance; campaign practices; telephonic communications; require disclosure stating who is paying for call and whether authorized by candidate. Amends 1976 PA 388 (MCL 169.201 - 169.282) by adding sec. 48.	04/19/2007 Substitute S-2 passed Senate, 38 Yeas, 0 Nays. Referred to House Committee on Ethics and Elections.
<b>SB 410 Brown</b>	<b>04/18/2007</b>	<b>Communications; telecommunications; funding system for the emergency telephone service enabling act; modify. Amends title &amp; secs. 101, 102, 201, 202, 203, 205, 301, 302, 303, 306, 307, 308, 312, 319, 320 &amp; 401 of 1986 PA 32 (MCL 484.1101 et seq.) &amp; adds secs. 401a, 401b &amp; 401c. Tie Bar with SB 411.</b>	<b>05/08/2007, Senate Committee on Energy Policy and Public Utilities reported favorably with Substitute S-1. Substitute S-1 referred to Senate Committee of the Whole.</b>
<b>SB 411 Brown</b>	<b>04/18/2007</b>	<b>Communications; telecommunications; funding system for the emergency telephone service enabling act; modify. Amends secs. 402, 403, 404, 405, 406, 407, 408, 410, 412, 413, 502, 504, 506, 601, 602, 605, 712, 714, 716 &amp; 717 of 1986 PA 32 (MCL 484.1402 et seq.) &amp; repeals. Tie Bar with SB 410.</b>	<b>05/08/2007, Senate Committee on Energy Policy and Public Utilities reported favorably with Substitute S-1. Substitute S-1 referred to Senate Committee of the Whole.</b>

Senate Bill # Primary Sponsor	Date Introduced	Description	Status (revisions in bold)
<b>SB 449</b> <b>Kahn</b>	<b>04/26/2007</b>	<b>Transportation; school vehicles; use of cellular telephone while operating a school bus; prohibit, and provide penalties. Amends 1990 PA 187 (MCL 257.1801 - 257.1877) by adding sec. 58.</b>	<b>Referred to Senate Committee on Education.</b>

House Bill # Primary Sponsor	Date Introduced	Description	Status (revisions in bold)
HB 4041 Lemmons	01/22/2007	Corrections; state facilities; telephone system for state correctional facilities; impose requirements.	Referred to House Committee on Judiciary.
HB 4057 Nofs	01/22/2007	Campaign finance; public disclosure; telephone or electronic campaigning; require message to include payer's identification and whether approved by candidate, and revise identifying statement for radio or television campaign ads.	Referred to House Committee on Ethics and Elections.
HB 4239 Sak	03/14/2007	Campaign finance; public disclosure; telephone or electronic campaigning; require message to include payer's identification and whether approved by candidate, and revise identifying statement for radio or television campaign ads.	Substitute H-1 Passed House, 107 Yeas, 0 Nays; referred to Senate Committee on Campaign and Election Oversight.
HB 4293 Miller	02/20/2007	Law enforcement; investigations; use of eavesdropping devices in hostage or other emergency situations; allow. Amends secs. 539a & 539g of 1931 PA 328 (MCL 750.539a & 750.539g) & adds sec. 539l.	Referred to House Judiciary Committee.
HB 4333 Wenks	02/27/2007	Campaign finance; public disclosure; disclosure of persons who make automated telephone calls related to candidates or elections; require.	Referred to House Committee on Ethics and Elections.
HB 4461 Rocca	03/15/2007	Transportation; school vehicles; use of cellular telephone while operating a school bus; prohibit. Amends 1990 PA 187 (MCL 257.1801 - 257.1877) by adding sec. 58.	Referred to House Committee on Transportation.

House Bill # Primary Sponsor	Date Introduced	Description	Status (revisions in bold)
HB 4581 Condino	04/05/2007	Communications; telecommunications; tax on satellite television sales; provide for at same rate as cable franchise agreements. Amends secs. 1 & 2 of 1933 PA 167 (MCL 205.51 & 205.52).	Referred to House Committee on Tax Policy.
<b>HB 4717</b> <b>Opsommer</b>	<b>05/08/2007</b>	<b>Campaign finance; public disclosure; telephone or electronic campaigning; require message to include payer's identification and whether approved by candidate, and revise identifying statement for radio or television campaign ads. Amends sec. 47 of 1976 PA 388 (MCL 169.247) &amp; adds sec. 48.</b>	<b>Referred to House Committee on Oversight and Investigations.</b>
<b>HB 4726</b> <b>Cushingberry</b>	<b>05/08/2007</b>	<b>Communications; telecommunications; amendments to the emergency telephone service enabling act; provide for. Amends sec. 102 of 1986 PA 32 (MCL 484.1102) &amp; adds sec. 408a.</b>	<b>Referred to House Committee on Appropriations.</b>

## PUBLIC ACTS OF 2007 |

Listed below are Public Acts related to telecommunications that have been passed during the current legislative session (2007-2008). Copies of public acts may be obtained by contacting your state Senator or Representative, on the Michigan Legislature Web site, <<http://www.michiganlegislature.org/>>, or from the Legislative Service Bureau Document Room at (517) 373-0169. Acts passed since the previous edition of the *Michigan Telecommunications Report* are in bold.

*To date, no telecommunications legislation has been enacted during the 2007-2008 Legislative Sessions.*

## ORDERS ISSUED BY MPSC |

The Michigan Public Service Commission has not issued any Telecommunications Orders during the previous fortnight. The next scheduled meeting of the Michigan Public Service Commission is Tuesday, May 22, 2007.

## PROPOSALS FOR DECISION |

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Case No. U-14528

Pole Attachments

Detroit Edison

<http://efile.mpsc.cis.state.mi.us/efile/viewcase.php?casenum=14528>

On May 17, 2007, Michigan Public Service Commission (“Commission”) Administrative Law Judge Daniel E. Nickerson, Jr. (“ALJ”) issued his Proposal for Decision regarding creation of a uniform pole attachment tariff for The Detroit Edison Company (“Edison”) and educational telecommunications facilities (“ETF”). The Commission commenced a proceeding, on its own motion, on May 17, 2005 to allow Edison, Commission Staff, and interested parties to develop a uniform tariff for ETC in response to numerous complaints and disputes regarding Edison’s handling of ETF pole attachment applications. Edison, Staff, and EduNet, a consortium of educational institutions, participated in the proceeding.

The Commission has specific jurisdiction to regulate the “rates, terms, and conditions of attachments by attaching parties” to a utility’s poles. MCL 460.6g (the “Act”). As the ALJ noted, the Act requires the Commission to consider the interests of “the attaching parties’ customers as well as the utility and its customers” in regulating attachments. In a prior proceeding, MPSC Case No. U-13522, the Commission considered the ramifications of existing National Electric Safety Code (“NESC”) violations on new pole attachments and how the utilities were dealing with the costs of remedying such violations. The parties to that proceeding reached a settlement agreement that expired in October 2006. The ALJ pointed out in his PFD that many of the issues in that settlement agreement overlap this case and are addressed in the PFD. According to the PFD, “the Commission Order has resulted in the parties in this case addressing numerous issues. Some of these issues include tariff eligibility, expected cooperation between parties, the National Electrical Safety Code (“NESC”), issues that involve third parties, the responsibilities of a party to initiate pole attachment applications along with schedules, and the impact of prior cases on this proceeding, just to name some.”

Prior to this proceeding, Edison had been relying not only on its existing pole attachment tariff but on individual pole attachment agreements with ETFs. EduNets’ position was that the Commission should “simply require that all the terms and conditions governing pole attachments for ETFs be set forth in Detroit Edison’s tariff.” Edison objected, arguing that “a separate pole attachment agreement would contain details that should not be included in a tariff.” Relying on the Commission’s language commencing this proceeding “that a new docket should be created to allow for the adoption by Detroit Edison and the Staff of a uniform pole attachment tariff for educational telecommunications facilities,” the ALJ found “that it would be practical to include all of the terms and conditions of pole attachments into one Pole Attachment Tariff.” According to the ALJ, “the use of a single tariff would provide more standardization, result in less delay, prove less litigious, and result in lower cost to pole attachers and even Detroit Edison in terms of litigating these matters.”

While Edison wanted to limit the availability of any ETF tariff to “non-profit ETFs,” EduNets argued that educational consortiums, as recognized by Section 102(g) of the Michigan Telecommunications Act (“MTA”), MCL 484.2102(g), should be included as parties eligible to attach to poles under the tariff. Because “the purpose of the Act concerning pole attachments is the regulating of public utilities and other services in a more general sense with a view toward the public interest,” the ALJ found that the MTA should not apply verbatim. Rather the ALJ found that a case-by-case analysis of whether an educational consortium is eligible to attach to poles under the tariff

was appropriate. “The ALJ recommend[ed] that the tariff permit educational consortia which meets the qualification of a non-profit entity and where the primary purpose is educational.”

Because utility poles are not designed to handle the number of attachments which have occurred over the years, over crowding exists. This over crowding has led to numerous violations of the NESC. The parties “disagree[d] as to whether it is proper to allow an authorized party to attach prior to remediation of third party violators.” Edison argued “that in order to avoid interference with NESC remediation efforts, any attachments by ETFs prior to remediation of NESC violations should only be permitted based on Detroit Edison’s expert discretion.” Staff and EduNets disagreed. While recognizing that “remediation can be expensive and highly contested,” and that “the third party violator may no longer be available to either remediate the violations themselves or for Detroit Edison to collect the cost of remediation from them,” the ALJ found that the record “lacks any legal basis for Detroit Edison’s insistence that remediation occur prior to ETFs attaching to the poles in the telecommunication zone. The only legitimate reason where a remediation should be required before an ETF could attach . . . is the case where there is a bonafide safety or system reliability issue.” The ALJ further noted “that the requirement of remediation before an ETF may attach should be lifted since it has been a significant stumbling block and a source of deleterious delay in the process.”

While finding that “the responsibility of a public utility to provide safe and reliable service falls on” Edison, the ALJ would not place the entire burden of remedying pre-existing NESC violations of third-party providers. However he did recommend adoption of Edison’s proposed tariff language that reads: “An Educational Institution taking service under this Tariff is not responsible for remediation of third-party attachments.” The ALJ found that the Commission does have statutory authority “to adjudicate the issue of an NESC violation by a third-party attacher and in doing so issue an order which would require the third party to bring its attachments into compliance with the NESC.” The ALJ did however, specifically note that “generally, it has not been the ETFs or Detroit Edison causing NESC violations.”

EduNets’s position differed with Staff and Edison on whether or not a process for establishing attachments should be part of the tariff or separate guidelines. EduNets did not believe it should be part of the tariff because if it was mandatory, “it may have the unintended consequences of rejecting an ETF for eligibility for the tariff.” Based on Edison’s past practices, the ALJ found EduNets concerns “well-founded” and believed that the proposed “language itself is much too broad and sweeping as a mandatory requirement” leaving too much discretion for Edison “which could be applied in a wide variety of applications to raise significant concerns as to whether there is compliance or not.” The ALJ recommended that the process be posted as a guideline so it may “serve to instruct and guide without the probability of rendering certain ETF applicants as ineligible.”

The ALJ adopted Staff’s recommended approach to the timeframes in which Edison would have to make its decision on a pole attachment recommendation within 90 days of the submission of the application, as required by the Commission’s order commencing this proceeding. The ALJ found that finding that advance notice procedures should only serve as a guideline and not be mandatory to trigger the application of applicable timeframes. The ALJ held that Staff’s revised approach under which “the make ready survey shall be completed and submitted to the attaching party within 90 days,” “takes into account Detroit Edison’s primary factor in setting timeframes which is the size of the proposed pole project.”

The ALJ agreed with Staff and EduNets that this case was not an appropriate proceeding to consider Edison’s proposal to increase the pole and conduit application fees. In initiating this case the Commission did not address the issue of rates nor did the Commission not identify this case as a rate

case. The ALJ found that “while it may be simplistic to state the Commission did not address rates in its initiation of this case, it does speak volumes that the Commission did not. Since, the Commission did not address rates in its order initiating this proceeding, the ALJ [found] that it could be strongly argued that there was no notice of a rate case.” The ALJ denied Edison’s request to increase its application fees in this proceeding.

The ALJ also recommended adoption of Edison’s tariff language regarding compliance with the NESC by ETFs, “other permits, consents, easements, rights-of-way and approvals” and “termination of the utility’s facilities” without objection from EduNets or Staff.

Exceptions to the PFD are due on or before **Thursday, June 7, 2007**, with Replies to Exceptions due on or before **Monday, June 18, 2007**.

## **APPLICATIONS AND COMPLAINTS**

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Case No. U-15298 Interconnection Agreement  
Verizon North Inc. and Contel of the South, Inc. d/b/a Verizon North Systems and  
MetroPCS Michigan, Inc.  
<http://efile.mpsc.cis.state.mi.us/efile/viewcase.php?casenum=15298>

On May 16, 2007, Verizon North Inc. and Contel of the South, Inc. d/b/a Verizon North Systems and MetroPCS Michigan, Inc. jointly filed with the Michigan Public Service Commission (“Commission”) an Application for approval of an Interconnection Agreement. According to the Application, the Interconnection Agreement is an adoption, pursuant to Section 252(i) of the Federal Telecommunications Act of 1996, of the Interconnection Agreement by and between Verizon North Inc. and Contel of the South, Inc. d/b/a Verizon North Systems and AT&T Wireless Services, Inc. that was approved by the Commission on December 6, 1999 in Case No. U-12178.

Case No. U-15300 ETC  
Global Connections of America, Inc.  
<http://efile.mpsc.cis.state.mi.us/efile/viewcase.php?casenum=15300>

On May 15, 2007, Global Connections of America, Inc. (“GCA”) filed with the Michigan Public Service Commission (“Commission”) an Application for designation as Eligible Telecommunications Carrier (“ETC”) for purposes of receiving Universal Service Fund (“USF”) support from the Federal Communications Commission. GCA seeks designation in all wire centers in which AT&T Michigan is the incumbent local exchange carrier, to the extent that GCA provides service in those areas. GCA’s Application was filed pursuant to Section 214(e)(2) of the Federal Communications Act of 1934, as amended, 47 USC § 214(e)(2).

*EDITORS NOTE: GCA’s Application was filed in Docket U-15300, which was established by the Commission for filings of ETC recertification applications. GCA was not previously certified by the Commission as an ETC.*

Case No. U-15302

Interconnection Agreement

AT&T Michigan and Kentucky Data Link, Inc.

<http://efile.mpsc.cis.state.mi.us/efile/viewcase.php?casenum=15302>

On May 9, 2007, AT&T Michigan and Kentucky Data Link, Inc. jointly filed with the Michigan Public Service Commission (“Commission”) an Application for approval of an Interconnection Agreement. According to the Application, the Interconnection Agreement is an adoption, pursuant to Section 252(i) of the Federal Telecommunications Act of 1996, of the Interconnection Agreement by and between AT&T Michigan and Cinergy Communications Company that was approved by the Commission on July 22, 2004 in Case No. U-14176.

Case No. U-15303

Interconnection Agreement

AT&T Michigan and Birch Telecom of the Great Lakes, Inc.

<http://efile.mpsc.cis.state.mi.us/efile/viewcase.php?casenum=15302>

On May 9, 2007, AT&T Michigan and Birch Telecom of the Great Lakes, Inc. jointly filed with the Michigan Public Service Commission (“Commission”) an Application for approval of an Interconnection Agreement. According to the Application, the Interconnection Agreement is an adoption, pursuant to Section 252(i) of the Federal Telecommunications Act of 1996, of the Interconnection Agreement by and between AT&T Michigan and MCImetro Access Transmission Services LLC that was approved by the Commission on December 18, 2003 in Case No. U-13758.

Case No. U-15304

Interconnection Agreement

Verizon North Inc. and Contel of the South, Inc. d/b/a Verizon North Systems and TC3 Telecom, Inc.

<http://efile.mpsc.cis.state.mi.us/efile/viewcase.php?casenum=15304>

On May 16, 2007, Verizon North Inc. and Contel of the South, Inc. d/b/a Verizon North Systems and TC3 Telecom, Inc. jointly filed with the Michigan Public Service Commission (“Commission”) an Application for approval of an Interconnection Agreement. According to the Application, the Interconnection Agreement is an adoption, pursuant to Section 252(i) of the Federal Telecommunications Act of 1996, of the Interconnection Agreement by and between Verizon North Inc. and Contel of the South, Inc. d/b/a Verizon North Systems and TelNet Worldwide, Inc. that was approved by the Commission on July 19, 2005 in Case No. U-13931.

Case No. U-15305

Consumer Complaint: Cramming

Thomas C. DeWard v. Long Distance of Michigan (LDMI) a/k/a Talk America a/k/a Cavalier Telephone

On May 9, 2007, Thomas C. DeWard, of Farmington Hills, filed a formal Complaint with the Michigan Public Service Commission (“Commission”) against Long Distance of Michigan (LDMI) a/k/a Talk America a/k/a Cavalier Telephone (“LDMI”) alleging that LDMI improperly billed his account for certain fees and charges. Mr. DeWard requests that the Commission investigate LDMI’s billing practices and fine LDMI pursuant to the Michigan Telecommunications Act.

Case No. U-15306

Consumer Complaint: Quality Service

Julie Sheridan v. LDMI Telephone Company

On May 10, 2007, Julie Sheridan, of Bloomfield Hills, filed a formal Complaint with the Michigan Public Service Commission (“Commission”) on behalf of O’Dell, Honer & Associates against LDMI Telephone Company (“LDMI”) alleging that LDMI failed to reconnect its service

following a move and now refuses to do so. The Complainant seeks reimbursement of \$1,899.46 in economic losses and fines pursuant to the Michigan Telecommunications Act.

Case No. U-15307

Consumer Complaint: Slamming

Connie Rodriguez v. TDS

On May 11, 2007, Connie Rodriguez, of East Lansing, filed a formal Complaint with the Michigan Public Service Commission (“Commission”) against TDS alleging that TDS changed her telecommunications service without her authorization. According to the Complaint the signature on the Letter of Authorization provided by TDS is of a person who was incarcerated at the time it was allegedly signed and does not appear to be the person’s signature. The Complainant seeks cancellation of the bill sent by TDS and fines pursuant to the Michigan Telecommunications Act.

Case No. U-15311

ETC

Midwestern Telecommunications, Inc.

<http://efile.mpsc.cis.state.mi.us/efile/viewcase.php?casenum=15311>

On May 15, 2007, Midwestern Telecommunications, Inc. (“MTI”) filed with the Michigan Public Service Commission (“Commission”) an Application for designation as Eligible Telecommunications Carrier (“ETC”) for purposes of receiving Universal Service Fund (“USF”) support from the Federal Communications Commission. MTI seeks designation in all wire centers in which AT&T Michigan is the incumbent local exchange carrier. MTI’s Application was filed pursuant to Section 214(e)(2) of the Federal Communications Act of 1934, as amended, 47 USC § 214(e)(2).

Case No. U-15314

Interconnection Agreement

AT&T Michigan and Bright House Networks Information Services (Michigan), LLC.

<http://efile.mpsc.cis.state.mi.us/efile/viewcase.php?casenum=15302>

On May 16, 2007, AT&T Michigan and Bright House Networks Information Services (Michigan), LLC jointly filed with the Michigan Public Service Commission (“Commission”) an Application for approval of an Interconnection Agreement. According to the Application, the Interconnection Agreement is an adoption, pursuant to Section 252(i) of the Federal Telecommunications Act of 1996, of the Interconnection Agreement by and between AT&T Michigan and MCImetro Access Transmission Services LLC that was approved by the Commission on December 18, 2003 in Case No. U-13758.

Case No. U-15315

Consumer Complaint: Quality Service

Go Green Glass, LLC and Kenneth J. Sudall v. Michigan Bell Telephone Company and Ameritech Publishing, Inc.

<http://efile.mpsc.cis.state.mi.us/efile/viewcase.php?casenum=15315>

On May 16, 2007, Go Green Glass, LLC and Kenneth J. Sudall, of Lansing, filed a formal Complaint with the Michigan Public Service Commission (“Commission”) against Michigan Bell Telephone Company and Ameritech Publishing, Inc. alleging violations of Section 502 of the Michigan Telecommunications Act. According to the Complaint, the Complainants requested a telephone number from Michigan Bell Telephone Company and was assigned (517)327-7200. In reliance on this number the Complainants printed advertising materials. Michigan Bell Telephone Company subsequently informed the Complainants that (517)327-7200 was not available and that (517)327-1600 would be assigned. Shortly thereafter, Michigan Bell Telephone Company informed

the complainants that (517)327-1600 was also unavailable and that (517)327-9100 would be assigned as the telephone number for Go Green Glass, LLC. In addition to having the wrong number on all marketing materials as of its grand opening, Go Green Glass, LLC also claims that the wrong numbers were published in all major white pages phone directories for the Lansing area, all three numbers were published. This error was repeated in subsequent year's telephone books. The Complainants ask the Commission to impose fines against Michigan Bell Telephone Company and Ameritech Publishing, Inc. and request that the Commission order that Michigan Bell Telephone Company and Ameritech Publishing, Inc. pay their attorney's fees, reasonable costs, and reimburse them for economic losses totaling \$2,277,000.00.

## NOTICES OF OPPORTUNITIES TO COMMENT |

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The following Notices of Opportunity to Comment have been issued by the Michigan Public Service Commission's Executive Secretary. Any interested person may submit comments on the application by sending written comments to the Commission by mail to: Executive Secretary, Michigan Public Service Commission, P.O. Box 30221, Lansing, Michigan 48909. Electronic comments may be e-mailed to: <[mpscfilecases@michigan.gov](mailto:mpscfilecases@michigan.gov)>. Any comments should reference the applicable docket number.

Case No. U-14962

Service Quality Rules

Commission's Own Motion

<http://efile.mpsc.cis.state.mi.us/efile/viewcase.php?casenum=14962>

Written Comments Due: Wednesday, July 11, 2007

On April 24, 2007 the Michigan Public Service Commission ("Commission") issued an Order and Notice of Hearing commencing a formal rulemaking proceeding to consider revisions to the Service Quality Rules applicable to telecommunications providers, MAC R 484.519 through MAC R 484.579. Along with this order, the Commission issued draft rules, in red line format, that have been preliminarily approved by the State Office of Administrative Hearings and Rules. The Commission has scheduled a Public Hearing for 9:00 a.m. on Wednesday, June 20, 2007, at the Commission's offices at 6545 Mercantile Way in Lansing, Michigan to provide the public with an opportunity to comment on the proposed rule revisions. In addition the Commission has invited interested parties to submit written comments regarding the proposed revisions. Written comments should be filed no later than 5:00 p.m. on **Wednesday, July 11, 2007**. Unless new rules are approved by August 5, 2008, the existing rules will expire pursuant to Section 202 of the Michigan Telecommunications Act.

Case No. U-15284

License Amendment

Upper Peninsula Telephone Company

<http://efile.mpsc.cis.state.mi.us/efile/viewcase.php?casenum=15284>

Written Comments Due: Tuesday, June 19, 2007

The Michigan Public Service Commission ("Commission") has issued a Notice of Opportunity to Comment on the April 20, 2007 Application of Upper Peninsula Telephone Company for approval to amend the geographic area of its license to provide basic local exchange service. Upper Peninsula Telephone Company requests authority to serve all zones and exchange areas in Michigan, in which AT&T Michigan, Verizon North Inc., and Contel of the South, Inc. d/b/a Verizon North Systems are the incumbent local exchange carriers. Interested parties are invited to file comment on this Application, in this docket, by **Tuesday, June 19, 2007**.

## NOTICES OF HEARINGS |

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The following notices of hearing have been issued by the Michigan Public Service Commission's Executive Secretary. Unless otherwise noted, all hearings are held at the offices of the Michigan Public Service Commission, 6545 Mercantile Way, Suite 7, Lansing, Michigan.

Case No. U-14962

Service Quality Rules

Commission's Own Motion

<http://efile.mpsc.cis.state.mi.us/efile/viewcase.php?casenum=14962>

Public Hearing: Wednesday, June 20, 2007, 9:00 a.m.

On April 24, 2007 the Michigan Public Service Commission ("Commission") issued an Order and Notice of Hearing commencing a formal rulemaking proceeding to consider revisions to the Service Quality Rules applicable to telecommunications providers, MAC R 484.519 through MAC R 484.579. Along with this order, the Commission issued draft rules, in red line format, that have been preliminarily approved by the State Office of Administrative Hearings and Rules. The Commission has scheduled a Public Hearing for **9:00 a.m. on Wednesday, June 20, 2007**, at the Commission's offices at 6545 Mercantile Way in Lansing, Michigan to provide the public with an opportunity to comment on the proposed rule revisions. In addition the Commission has invited interested parties to submit written comments regarding the proposed revisions. Written comments should be filed no later than 5:00 p.m. on Wednesday, July 11, 2007. Unless new rules are approved by August 5, 2008, the existing rules will expire pursuant to Section 202 of the Michigan Telecommunications Act.

Case No. U-15191

License

Telecom Management, Inc. d/b/a Pioneer Long Distance

<http://efile.mpsc.cis.state.mi.us/efile/viewcase.php?casenum=15191>

Evidentiary Hearing: June 12, 2007, at 9:00 a.m.

The February 14, 2007 Application of Telecom Management, Inc. d/b/a Pioneer Long Distance for a license to provide basic local exchange service within the state of Michigan in the zone and exchange areas served by XO Communications, Inc. is set for an evidentiary hearing at 9:00 a.m. on **Tuesday, June 12, 2007**, at the offices of the Michigan Public Service Commission, 6545 Mercantile Way, Suite 7, Lansing, Michigan before Administrative Law Judge Barbara Stump. Parties wishing to intervene in this proceeding must do so by **Friday, June 8, 2007**.

Case No. U-15248

License

McGraw Communications, Inc.

<http://efile.mpsc.cis.state.mi.us/efile/viewcase.php?casenum=15248>

Evidentiary Hearing: May 31, 2007, at 9:00 a.m.

The March 14, 2007 Application of McGraw Communications, Inc. for a license to provide basic local exchange service throughout the State of Michigan in the zone and exchange areas served by Verizon North, Incorporated, Contel of the South, Inc., d/b/a Verizon North Systems, and AT&T Michigan is set for an evidentiary hearing at 9:00 a.m. on **Thursday, May 31, 2007**, at the offices of the Michigan Public Service Commission, 6545 Mercantile Way, Suite 7, Lansing, Michigan before Administrative Law Judge Daniel Nickerson. Parties wishing to intervene in this proceeding must do so by **Tuesday, May 29, 2007**.

## **MPSC HEARINGS SCHEDULE |**

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Note: Unless indicated otherwise, hearings are held in the offices of the Commission, 6545 Mercantile Way, Suite 7, Lansing, Michigan. Hearing dates and times are subject to change or cancellation. Please check with the Commission's Executive Secretary at (517) 241-6160 to confirm that a hearing will be taking place.

### **KNOWN TELECOM HEARINGS SCHEDULED FOR THE NEXT FORTNIGHT** **(MAY 21, 2007 THROUGH JUNE 1, 2007)**

May 31, 2007, 9:00 a.m.  
Case No. U-15248/evidentiary hearing  
McGraw Communications, Inc. (license)

### **FUTURE TELECOM HEARINGS SCHEDULED**

June 6, 2007, 9:00 a.m.  
Case No. U-15230/prehearing conference  
Neutral Tandem, Inc. v Level 3 Communications  
(interconnection dispute)

June 18, 2007, 9:00 a.m.  
Case No. U-15237/prehearing conference  
Commission's Own Motion and Multiple Carriers  
(license revocation)

June 7, 2007, 9:00 a.m.  
Case No. U-15226/evidentiary hearing  
Blanchard Telephone Company (license)

June 20, 2007, 9:00 a.m.  
Case No. U-14962/public hearing  
Commission's Own Motion (quality service rules)

June 12, 2007, 9:00 a.m.  
Case No. U-15191/evidentiary hearing  
Telecom Management, Inc. d/b/a Pioneer Long  
Distance (license)

## **2007 REGULAR MPSC MEETING DATES |**

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<u>Month &amp; Date</u>	<u>Day</u>	<u>Time</u>
May 22	Tuesday	1:30 p.m.
June 12	Tuesday	1:30 p.m.
June 26	Tuesday	1:30 p.m.
July 12	Thursday	1:30 p.m.
July 26	Thursday	1:30 p.m.
August 7	Tuesday	1:30 p.m.
August 21	Tuesday	1:30 p.m.
September 11	Tuesday	1:30 p.m.
September 25	Tuesday	1:30 p.m.
October 11	Thursday	1:30 p.m.
October 25	Thursday	1:30 p.m.
November 6	Tuesday	1:30 p.m.
December 4	Tuesday	1:30 p.m.
December 18	Tuesday	1:30 p.m.

\* Additional Special Meetings may be scheduled, as needed, on 18-hours notice as permitted by Section 5(4) of the Michigan Open Meetings Act, MCL 15.265(4). Agendas for all Regular and Special Meetings will be posted on 18 hours notice. A posted agenda is subject to Amendment as determined by the Commission. Any person with a question about a Regular or a Special Meeting of the Michigan Public Service Commission may make an inquiry by calling the Commission's Executive Secretary at (517) 241-6160

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