



FEATURES |

MPSC Approves Telecommunications Rules Designed to Safeguard Customers' Interests

The Following Press Release was issued by the Michigan Public Service Commission on September 18, 2007. For additional information contact Judy Palnau at (517) 241-3323.

The Michigan Public Service Commission (MPSC) today approved a revised version of the telecommunications service quality rules, improving consumer protections.

"From customer credits for service outages, to timely responses to customer complaints, these rules safeguard . . .

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... the interests of customers," said MPSC Chairman Orjiakor N. Isiogu.

Highlights of the rules include:

- Requiring telecommunications providers to furnish each customer with a clear and simple explanation of the terms and conditions of the services purchased by the customer, including, but not limited to, a statement of all fees, charges, and taxes that will be included in the customer's monthly bill.

- Requiring providers to maintain adequate personnel to answer customer calls within a monthly average of three minutes, with the assistance of a live person.
- Providing a customer bill credit when a service outage is not cleared within 36 hours from the time the outage is reported or found by the provider. The credit will be equal to 1/30 of the customer's monthly charge for basic local exchange service for each day of the outage until service is restored.
- Giving the customer a credit of \$15 when the provider misses a repair appointment time commitment.
- Requiring providers to release the loop facilities and telephone number serving its customer within a monthly average of four business days after a request is made.
- Giving customers at least 24 hours notice for a planned service interruption, unless circumstances make notification not practicable.

The approved rules now go to the Legislative Service Bureau, the State Office of Administrative Hearings and Rules for their formal approvals. Following those formal approvals, the rules will be transmitted to the Joint Committee on Administrative Rules.

The MPSC is an agency within the Department of Labor & Economic Growth.

Editor's Note: Please also see MPSC Case No. U-14962 under Orders Issued by MPSC below.

Transeth Confirmed by Senate |

On September 11, 2007, the Michigan Senate unanimously confirmed Governor Jennifer M. Granholm's nomination of Steven A. Transeth to the Michigan Public Service Commission. Senator Alan L. Cropsey (R-Dewitt) moved that the Senate advise and consent to the appointment. Transeth was appointed as an independent to complete a term expiring on July 2, 2009, recently vacated by the resignation of former Commission Chair J. Peter Lark. Prior to joining the Commission, Transeth served as Assistant Director and Legal Counsel for the non-partisan Michigan Legislative Service Bureau.

PENDING LEGISLATION |

The following is a list of active telecommunications bills that have been introduced during the current legislative session. Copies of bills and public acts referred to in this column may be obtained by contacting your state Senator or Representative, on the Michigan Legislature Web site, <<http://www.michiganlegislature.org/>>, or from the Legislative Service Bureau Document Room at (517) 373-0169.

Senate Bill # Primary Sponsor	Date Introduced	Description	Status (revisions in bold)
SB 002 Hardiman	01/10/2007	Campaign finance; public disclosure; disclosure of committees that employ and registration of persons who make “robocalls” in campaigns; require. Amends sec. 6 of 1976 PA 388 (MCL 169.206) & adds sec. 48.	Referred to Senate Committee on Campaign and Election Oversight.
SB 003 Hardiman	01/10/2007	Elections; campaign practices; do-not-call list for automated political telephone calls; provide for.	04/04/2007 Referred to Senate Committee of the Whole with Substitute S-3.
SB 004 Hardiman	01/10/2007	Communications; cellular telephone; customer consent to list numbers in a cell phone directory; require. Amends 1991 PA 179 (MCL 484.2101 <i>et seq.</i>) by adding sec. 360a.	Referred to Senate Committee on Homeland Security and Emerging Technologies.
SB 058 Stamas	01/24/2007	Campaign finance; campaign practices; telephonic communications; require disclosure stating who is paying for call and whether authorized by candidate.	Referred to Senate Committee on Campaign and Election Oversight.
SB 108 Basham	01/30/2007	Communications; telecommunications; eligibility date to opt into METRO funds; revise. Amends sec. 13 of 2002 PA 48 (MCL 484.3113).	Referred to Senate Committee on Energy Policy.
SB 131 Cherry	01/31/2007	Communications; telecommunications; 9-1-1 system to pinpoint caller location; provide for. Amends 1986 PA 32 (MCL 484.1101 - 484.1717) by adding sec. 408a.	Referred to Senate Committee on Energy Policy.
SB 143 Brown	01/31/2007	Criminal procedure; sentencing guidelines; sentencing guidelines for crime of installing spyware on another person’s computer without consent; enact. Amends sec. 17c, ch. XVII of 1927 PA 175 (MCL 777.17c). Tie Bar with SB 144.	Referred to Senate Committee on Judiciary.
SB 144 Brown	01/31/2007	Crimes; computer; installing spyware on another person’s computer without consent; prohibit, and provide penalties. Amends sec. 7 of 1979 PA 53 (MCL 752.797) & adds sec. 5b.	Referred to Senate Committee on Judiciary.
SB 145 Brown	01/31/2007	Civil procedure; civil actions; installing spyware or adware onto another individual’s computer without consent; prohibit and provide remedies for. Creates new act.	Referred to Senate Committee on Judiciary.

Senate Bill # Primary Sponsor	Date Introduced	Description	Status (revisions in bold)
SB 284 Richardville	02/27/2007	Campaign finance; campaign practices; telephonic communications; require disclosure stating who is paying for call and whether authorized by candidate. Amends 1976 PA 388 (MCL 169.201 - 169.282) by adding sec. 48.	04/19/2007 Substitute S-2 passed Senate, 38 Yeas, 0 Nays. Referred to House Committee on Ethics and Elections.
SB 410 Brown	04/18/2007	Communications; telecommunications; funding system for the emergency telephone service enabling act; modify. Amends title & secs. 101, 102, 201, 202, 203, 205, 301, 302, 303, 306, 307, 308, 312, 319, 320 & 401 of 1986 PA 32 (MCL 484.1101 <i>et seq.</i>) & adds secs. 401a, 401b & 401c. Tie Bar with SB 411.	09/14/2007, Substitute H-3 reported from House Committee on Appropriations. Referred to second reading.
SB 411 Brown	04/18/2007	Communications; telecommunications; funding system for the emergency telephone service enabling act; modify. Amends secs. 402, 403, 404, 405, 406, 407, 408, 410, 412, 413, 502, 504, 506, 601, 602, 605, 712, 714, 716 & 717 of 1986 PA 32 (MCL 484.1402 <i>et seq.</i>) & repeals. Tie Bar with SB 410.	09/14/2007, Substitute H-4 reported from House Committee on Appropriations. Referred to second reading.
SB 449 Kahn	04/26/2007	Transportation; school vehicles; use of cellular telephone while operating a school bus; prohibit, and provide penalties. Amends 1990 PA 187 (MCL 257.1801 - 257.1877) by adding sec. 58.	Referred to Senate Committee on Education.
SB 585 Patterson	06/12/2007	Public utilities; restructuring; oversight of proposed mergers, sales, or acquisitions of public utilities; clarify. Amends 1939 PA 3 (MCL 460.1 - 460.10cc) by adding sec. 6r.	Referred to Senate Committee on Energy Policy and Public Utilities.
SB 636 Thomas	07/17/2007	Communications; other; video service provider; clarify public, education, and government access fee. Amends sec. 6 of 2006 PA 480 (MCL 484.3306).	Referred to Senate Committee on Energy Policy and Public Utilities.
SB 637 Thomas	07/17/2007	Communications; other; video service provider; clarify. Amends sec. 10 of 2006 PA 480 (MCL 484.3310).	Referred to Senate Committee on Energy Policy and Public Utilities.

Senate Bill # Primary Sponsor	Date Introduced	Description	Status (revisions in bold)
SB 679 Patterson	08/22/2007	Communications; telecommunications; sunset on 9-1-1 emergency service district; extend. Amends sec. 717 of 1986 PA 32 (MCL 484.1717).	Referred to Senate Committee on Energy Policy and Public Utilities.
SB 783 Thomas	09/18/2007	Traffic control; violations; operation of a vehicle while using certain electronic devices; prohibit. Amends sec. 320a of 1949 PA 300 (MCL 257.320a) & adds sec. 602b.	Referred to Senate Committee on Energy Policy and Public Utilities.

House Bill # Primary Sponsor	Date Introduced	Description	Status (revisions in bold)
HB 4041 Lemmons	01/22/2007	Corrections; state facilities; telephone system for state correctional facilities; impose requirements.	Referred to House Committee on Judiciary.
HB 4057 Nofs	01/22/2007	Campaign finance; public disclosure; telephone or electronic campaigning; require message to include payer's identification and whether approved by candidate, and revise identifying statement for radio or television campaign ads.	Referred to House Committee on Ethics and Elections.
HB 4239 Sak	03/14/2007	Campaign finance; public disclosure; telephone or electronic campaigning; require message to include payer's identification and whether approved by candidate, and revise identifying statement for radio or television campaign ads.	Substitute H-1 Passed House, 107 Yeas, 0 Nays; referred to Senate Committee on Campaign and Election Oversight.
HB 4293 Miller	02/20/2007	Law enforcement; investigations; use of eavesdropping devices in hostage or other emergency situations; allow. Amends secs. 539a & 539g of 1931 PA 328 (MCL 750.539a & 750.539g) & adds sec. 539l.	Referred to House Judiciary Committee.
HB 4333 Wenke	02/27/2007	Campaign finance; public disclosure; disclosure of persons who make automated telephone calls related to candidates or elections; require.	Referred to House Committee on Ethics and Elections.
HB 4461 Rocca	03/15/2007	Transportation; school vehicles; use of cellular telephone while operating a school bus; prohibit. Amends 1990 PA 187 (MCL 257.1801 - 257.1877) by adding sec. 58.	Referred to House Committee on Transportation.

House Bill # Primary Sponsor	Date Introduced	Description	Status (revisions in bold)
HB 4581 Condino	04/05/2007	Communications; telecommunications; tax on satellite television sales; provide for at same rate as cable franchise agreements. Amends secs. 1 & 2 of 1933 PA 167 (MCL 205.51 & 205.52).	Referred to House Committee on Tax Policy.
HB 4717 Opsommer	05/08/2007	Campaign finance; public disclosure; telephone or electronic campaigning; require message to include payer's identification and whether approved by candidate, and revise identifying statement for radio or television campaign ads. Amends sec. 47 of 1976 PA 388 (MCL 169.247) & adds sec. 48.	Referred to House Committee on Oversight and Investigations.
HB 4726 Cushingberry	05/08/2007	Communications; telecommunications; amendments to the emergency telephone service enabling act; provide for. Amends sec. 102 of 1986 PA 32 (MCL 484.1102) & adds sec. 408a.	Referred to House Committee on Appropriations.
HB 4852 Cushingberry	05/24/2007	Communications; telecommunications; public safety charge; provide for. Amends 1986 PA 32 (MCL 484.1101 - 484.1717) by adding sec. 408a.	Referred to House Committee on Appropriations.
HB 4892 Polidori	06/27/2007	Traffic control; violations; use of mobile phones while operating a motor vehicle; prohibit. Amends sec. 320a of 1949 PA 300 (MCL 257.320a) & adds sec. 602b.	Referred to House Committee on Transportation.
HB 5047 Johnson	07/24/2007	Communications; other; video service provider; clarify public, education, and government access fee. Amends sec. 6 of 2006 PA 480 (MCL 484.3306).	Referred to House Committee on Energy and Technology.
HB 5048 Accavitta	07/24/2007	Communications; other; video service provider; clarify. Amends sec. 10 of 2006 PA 480 (MCL 484.3310).	Referred to House Committee on Energy and Technology.
HB 5117 Bieda	08/21/2007	Traffic control; violations; penalties for operating a motor vehicle while reading, manually writing, or sending a message on an electronic wireless device; provide for. Amends 1949 PA 300 (MCL 257.1 - 257.923) by adding sec. 602b.	Referred to House Committee on Transportation.
HB 5131 Dean	08/22/2007	Criminal procedure; sex offender registration; registered sex offenders to provide certain information regarding their internet service; require.	Referred to House Committee on Judiciary.

House Bill # Primary Sponsor	Date Introduced	Description	Status (revisions in bold)
HB 5133 Law	08/22/2007	Criminal procedure; sex offender registration; reporting requirements; expand to include a valid electronic mail address and user name. Amends sec. 7 of 1994 PA 295 (MCL 28.727).	Referred to House Committee on Judiciary.
HB 5134 Law	08/22/2007	Crimes; criminal sexual conduct; access to commercial social networking websites by certain sex offenders; restrict. Amends 1931 PA 328 (MCL 750.1 - 750.568) by adding sec. 411u.	Referred to House Committee on Judiciary.
HB 5150 A. Smith	08/30/2007	Crimes; other; knowing an individual needs emergency help; require to call 9-1-1. Amends 1931 PA 328 (MCL 750.1 - 750.568) by adding sec. 499.	Referred to House Committee on Judiciary.
HB 5240 Garfield	09/18/2007	Communications; internet; Michigan broadband authority; eliminate. Repeals 2002 PA 49 (MCL 484.3201 - 484.3225).	Referred to House Committee on New Economy and Quality of Life.

PUBLIC ACTS OF 2007 |

Listed below are Public Acts related to telecommunications that have been passed during the current legislative session (2007-2008). Copies of public acts may be obtained by contacting your state Senator or Representative, on the Michigan Legislature Web site, <<http://www.michiganlegislature.org/>>, or from the Legislative Service Bureau Document Room at (517) 373-0169. Acts passed since the previous edition of the *Michigan Telecommunications Report* are in bold.

To date, no telecommunications legislation has been enacted during the 2007-2008 Legislative Sessions.

ORDERS ISSUED BY MPSC |

The Michigan Public Service Commission issued the following Orders at its regularly scheduled meeting held on September 11, 2007 at 1:30 p.m.:

Case No. U-11230 License
Tele-Phone-Communication, Inc.

Case No. U-11348 License
Image Paging of Michigan, Inc. d/b/a IM-Tel

Case No. U-11755 License
Mid-American Telephone Company

Case No. U-11809 United States Telecommunications, Inc. d/b/a Tel Com Plus	License
Case No. U-11810 Call UP, Inc.	License
Case No. U-12029 JATO Operating Two Corp.	License
Case No. U-12040 Omniplex Communications Group, LLC	License
Case No. U-12048 Net-Tel Corporation	License
Case No. U-12055 NTegrity Telecontent Services, Inc.	License
Case No. U-12056 The Free Network, LLC	License
Case No. U-12171 One Communications of Michigan, LLC	License
Case No. U-12355 USBG, Inc.	License
Case No. U-12425 Tall Grass Communications, Inc.	License
Case No. U-12455 Maverix.Net, Inc.	License
Case No. U-12522 Servisense.Com, Inc.	License
Case No. U-12663 Telicor Inc.	License
Case No. U-12673 Pathnet Operating, Inc.	License
Case No. U-12785 Zephion Networks Communications, Inc. f/k/a Domino Networks Communications, Inc.	License
Case No. U-12788 EZ Phone, Inc.	License
Case No. U-13057 Joy Lines, Inc.	License

Case No. U-13130 Ciera Network Systems, Inc.	License
Case No. U-13443 Max-Tel Communications, Inc.	License
Case No. U-13535 Talk Unlimited Now, Inc. http://efile.mpsc.cis.state.mi.us/efile/viewcase.php?casenum=13535	License
Case No. U-13651 Sun Communications, LLC	License
Case No. U-13692 Alticomm, Inc.	License
Case No. U-13829 Barnes Engineering, LLC d/b/a Bellecom, LLC	License
Case No. U-13996 Norvergence, Inc. http://efile.mpsc.cis.state.mi.us/efile/viewcase.php?casenum=13996	License
Case No. U-15237 Commission's Own Motion http://efile.mpsc.cis.state.mi.us/efile/viewcase.php?casenum=15237	License

On September 11, 2007 the Michigan Public Service Commission (“Commission”) issued an Order Revoking Licenses in the above-captioned proceedings revoking the licenses to provide basic local exchange service of Alticomm, Inc., Barnes Engineering, LLC, d/b/a BelleCom, LLC, Call-Up, Inc., Ciera Network Systems, Inc., EZPhone, Inc., Image Paging of Michigan, Inc., JATO Operating Two Corp., Joy Lines, Inc., Maverix.net, Inc., Max-Tel Communications, Inc., Mid-American Telephone Company, NET-Tel Corporation, NorVergence, Inc., Ntegrity Telecontent Services, Inc., One Communications of Michigan, LLC, Omniplex Communications Group, LLC, Pathnet Operating, Inc., ServiSense.com, Inc., Sun Communications, LLC, Talk Unlimited Now, Inc., Tall Grass Communications Inc., Tele-Phone Communications, Inc., Telicor Inc., The Free Network, L.L.C., United States Telecommunications, Inc., d/b/a Tel Com Plus, USBG, Inc., and Zephion Networks Communications. On April 24, 2007 the Commission commenced formal basic local exchange service license revocation proceedings against the above-mentioned carriers because each carrier had allegedly “repeatedly failed to demonstrate compliance with ongoing obligations imposed by the MTA, that each provider made no responses to communications from the Commission Staff (Staff), and that the Staff had issued each an informal notice of possible license revocation, as U-11230 *et al.* required by MCL 24.292 and *Rogers v Cosmetology Board*, 68 Mich App 751; 244 NW2d 20 (1976).

On June 18, 2007, a hearing was conducted pursuant to the Commission’s April 24, 2007 Order. At the hearing Commission Staff recommended revocation of all 27 licenses due to the providers’ failure to demonstrate that they possess “sufficient technical, financial, and managerial resources and abilities to provide basic local exchange service within the geographical area of the license.” MCL 484.2302(2)(a). None of the 27 providers appeared at the hearing or filed an intervention or other document indicating an intention to participate. At the close of the hearing, the

ALJ issued an oral Proposal for Decision (PFD), recommending that the licenses be revoked. The ALJ served a written notice attaching the transcript excerpt of the PFD on the parties. No one filed exceptions. The Commission's Order Revoking Licenses adopted the position of the PFD, revoking the licenses in question.

Case No. U-15328

License

Airespring, Inc.

<http://efile.mpsc.cis.state.mi.us/efile/viewcase.php?casenum=15328>

On September 11, 2007, the Michigan Public Service Commission issued an Order granting to Airespring, Inc. a license to provide basic local exchange service throughout the State of Michigan in the zone and exchange areas in which Verizon North, Inc., Contel of the South, Inc., d/b/a Verizon North Systems, and AT&T Michigan are the incumbent local exchange carriers. The Commission had previously granted a temporary license to Airespring, Inc. on July 26, 2007.

Case No. U-15341

Consumer Complaint: Billing Dispute

Farrand Page v. AT&T Michigan

On September 11, 2007, the Michigan Public Service Commission issued an Order dismissing the July 2, 2007 Complaint of Farrand Page against AT&T Michigan alleging a billing and service dispute, without prejudice. On August 14, 2007, Mr. Page filed a request to withdraw the Complaint without prejudice.

Case No. U-15360

Eligible Telecommunications Carrier

Osirus Communications, Inc.

<http://efile.mpsc.cis.state.mi.us/efile/viewcase.php?casenum=15360>

On September 11, 2007, the Michigan Public Service Commission issued an Order dismissing the August 1, 2007 Application of Osirus Communications, Inc. requesting designation as an eligible telecommunications carrier pursuant to Section 214(e)(2) of the Federal Communications Act, 47 USC § 214(e)(2). On August 21, 2007, Osirus Communications, Inc. filed a request to withdraw the Application.

Case No. U-15362

Interconnection Agreement

AT&T Michigan and New Cingular Wireless PCS, LLC

<http://efile.mpsc.cis.state.mi.us/efile/viewcase.php?casenum=15362>

Application filed August 1, 2007 for approval of an Interconnection Agreement and First Amendment to An Interconnection Agreement (the prior Interconnection Agreement approved on February 22, 2000 in Case No. U-12258 will terminate upon issuance of this order).

Case No. U-15369

Interconnection Agreement

Verizon North Inc. and Contel of the South, Inc., d/b/a Verizon North Systems, and Kentucky Data Link, Inc.

<http://efile.mpsc.cis.state.mi.us/efile/viewcase.php?casenum=15369>

Application filed August 20, 2007 for approval of an Interconnection Agreement.

On September 11, 2007, the Michigan Public Service Commission issued an Order approving the Interconnection Agreements and Interconnection Agreement Amendments listed above.

The Michigan Public Service Commission issued the following Orders at a special meeting held on September 18, 2007 at 10:00 a.m.:

Case No. U-14962

Service Quality Rules

Commission's Own Motion

<http://efile.mpsc.cis.state.mi.us/efile/viewcase.php?casenum=14962>

On September 18, 2007 the Michigan Public Service Commission ("Commission") issued an order adopting Telecommunications Service Quality Rules. The rules, which, if approved by the Legislative Service Bureau and the State Office of Administrative Hearings and Rules will be promulgated by the Joint Committee of Administrative Rules. These rules replace the Commission's present service quality rules which were scheduled to expire on August 4, 2008, pursuant to Section 202(2) of the Michigan Telecommunications Act ("MTA").

On April 24, 2007 the Commission commenced a formal rulemaking proceeding to revise the service quality rules applicable to telecommunications providers, MAC R 484.519 through R 484.571. A public hearing was held on June 20, 2007 at which comments were offered by representatives of AT&T Michigan, Century Tel of Michigan, Inc., and The Michigan Exchange Carriers Association. The Commission also received written public comments from AT&T Michigan, One Communications Corp., Verizon North Inc. and Contel of the South, Inc., d/b/a Verizon North Systems (collectively, "Verizon"), Cbeyond Communication, LLC, Communications Workers of America-AFL-CIO Unified Council of Michigan (the "Union"), TDS Metrocom, LLC, Comcast Phone of Michigan, LLC, and Telecommunications Association of Michigan ("TAM"). The Commission's Order adopting the rules discussed and elaborated on many of the rule changes, including the following:

R 484.519 Implementation and Sunset Provisions: The Commission declined to adopt a proposal made by AT&T Michigan that would have given providers a reasonable time frame to implement any changes to the rules. The Commission declined doing so based on the fact that the rules have a statutory three year expiration pursuant to section 202 of the MTA, MCL 484.2202. The Commission also stated that it may promulgate new rules prior to the three year expiration because "market conditions change over time and the need for deletion, addition, or modification to the rules may arise over the course of three years."

R 484.520 Definition: The Commission rejected a proposal by AT&T Michigan that would have removed small business customers from the application of the rules. In AT&T's opinion, small business customers do not generally subscribe to basic local exchange service and therefore, do not need the service quality protection afforded to residential customers. Cbeyond and Comcast also suggested similar changes. The Commission rejected these suggestions because it believes that small businesses in Michigan do need the protection afforded by service quality rules. However the Commission did change the definition of a small business to one which has three or fewer lines rather than the current definition which included business with up to 20 lines.

R 484.523 Report of Service Disruption: The current and new rules require a facility based provider to promptly report to the Commission any service disruption that affects the lesser of 25% or 2000 of its access lines in any exchange for one hour or more. The Commission rejected proposals from One Communications and Verizon to change this threshold. One Communications had argued that 25% of a provider's access lines in an exchange in which a provider had very few access lines was unreasonably few outages.

R 484.525 Tariffs: Verizon had proposed that the Commission add a section to the rules that would have limited tariff filings to intrastate access and primary basic local exchange tariffs. Verizon also argued that the Commission should direct all providers to remove any other tariffs within an 18-month period. The Commission declined to implement this change noting that “nothing in the rule as currently articulated requires filing a tariff for a non-regulated service or for any service for which a tariff is not required.”

R 484.531 Rate and Special Charges: The Commission proposed amending the rules to include a requirement that providers get affirmative customer consent to access tariffs on the Internet. AT&T Michigan, Comcast, and TAM argued that such a provision would be difficult to implement and document and would increase costs. Further, AT&T noted that most customers have access to the internet either at home, in a public library, or through another public source. The Commission was persuaded that the amendment was unnecessary.

R 484.534 Public Information: Over objections from AT&T and TAM, the Commission was persuaded that customer service representatives can be trained to identify the appropriate regulatory agency for issues that customers bring to their attention. Therefore, this rule was amended so that providers are required to train their customer service representatives “so that a few questions would establish where the customer needs to go to proceed with a complaint.”

R 484.535 Business Offices: The Commission proposed amending the rule to require that providers maintain a voice mail box for after hours problems. AT&T, TAM and Verizon objected to this requirement as an unreasonable burden “that could end up increasing [AT&T Michigan’s] costs by \$250,000 per year.” The Commission agreed that this proposed amendment was not appropriate and removed this from the rules.

R 484.535(4) and R 484.553 Speed of Answer: The current and proposed rules have requirements that customer service representatives answer a telephone call within a monthly average of 120 seconds during normal business hours and with a monthly average of 25 seconds for a customer repair call. The proposed rules include provision that a provider shall maintain adequate personnel to answer customer calls within a monthly average of three minutes with the assistance of a live person. AT&T Michigan had argued that in today’s competitive market this regulation was unnecessary. The Commission declined to delete these requirements noting that these providers “are welcome to do better than the requirements”.

R 484.538 Advertising: The previous rules had a requirement that a provider must disclose any limits on the availability of its service. AT&T Michigan and One Communications had argued that this requirement was overly broad and impermissively added to the list of prohibited activities contained in section 502 of the Michigan Telecommunications Act, MCL 484.2502. The Commission was persuaded that this Rule should be rescinded. The Commission noted that there was “little to be gained by regulating by rule advertising of basic local exchange service”.

R 484.539 Directories: Proposed and current Rule 39 deals with information that must be contained in the telecommunications directory. AT&T had argued that Rule 39 should be deleted as it is antiquated and technology has moved past the distribution of paper telephone books. Comcast and TDS had argued that a proposed addition to the rule, which included an explanation of how a customer can distinguish between the equipment for which the company is responsible and the equipment for which the customer has responsibility should be deleted. The Commission disagreed and adopted the amended rule as proposed. The Commission noted that the MTA required that basic local exchange service providers give their customers without charge an annual directory.

R 484.543 Customer Line Transmission Requirements: The Commission proposed altering the current access line transmission standards to provide a current loss of less than 10.5 decibels to less than 8.5 decibels. AT&T Michigan argued that this change is “unwarranted and unnecessary” because there is no evidence that the current standard is inadequate to provide high quality transmission on both voice data and internet communications. One Communications argued that because many facility based CLECs do not own loops and rely upon ILEC to supply those loops, the CLEC could be held liable for a violation of the rule for equipment that it does not own. TAM argued that this regulatory oversight was not necessary because Voice Over IP (“VOIP”) and wireless providers do not have to comply with these requirements. The Commission rejected these arguments and found that the amended rule should remain as proposed. The Commission stated that this new standard is the industry standard.

R 484.546 Emergency Operation: The Commission proposed amending the Emergency Operation Rule to add E 9-1-1 to the requirements for 9-1-1 in order to reflect the newer technology. The Commission adopted this change over the objection of AT&T who had stated that the rule was not necessary since carriers are already in compliance with E 9-1-1 standards.

R 484.551 Maintenance of Plant and Equipment: Over the objections of TAM and the Union the Commission added proposed language to the Maintenance of Plant and Equipment Rule to include requirements to follow the National Electric Safety Code (“NESC”) and other state and local codes. TAM had argued that the language was superfluous because providers are already required to meet applicable codes. The Union had argued that adding this Rule could cause confusion. The Commission rejected these arguments because providers are expected to comply with all applicable codes when establishing and maintaining their lines under the proposed rule and failure to do so now will subject the company to penalties for violations of the rule.

R 484.553 Customer Repair Requests: TDS, TAM, and Verizon all objected to the Customer Repair Request Rule that requires a provider to maintain adequate personnel to answer customer calls within three minutes with the assistance of a live person. In TAM’s view this change “inappropriately micro manages the provider’s relationship with its customers,” a relationship that TAM believes is better left to the competitive market. TDS agreed that this requirement rendered the rule inflexible because “it is imposed even for period of time of extremely high call volume when it may not be possible to meet the standard for each call”. Verizon argued that this requirement will add a significant burden. In Verizon’s opinion this cost to implement this change “to reasonably approach 100% would exceed \$5 million.” The Commission modified its proposal to require that a repair call reach a live person within a three minute monthly average as opposed to an absolute three minute requirement.

R 484.554 Emergency Repairs: The Commission adopted a requirement that “all providers shall have emergency E 9-1-1 plan to serve all customers who lack access to E 9-1-1 for periods greater than four hours.” The purpose of this addition was to bring the rules into compliance with section 305d(d) of the MTA, MCL 484.2305b(d). Verizon, One Communications, and TAM objected to this change. Verizon noted “that the statutes do not mention continuing to provide E 9-1-1 service in the event of an outage, but only that customers will have an alternative means to reach emergency service responders.” In addition Verizon noted that there are times when the E 9-1-1 provider is unable to provide E 9-1-1 or even 9-1-1 if a central office isolation occurs. At those times a call to 9-1-1 would consist of an unenhanced voice call rerouted to a local emergency center via Plain Old Telephone Service (“POTS”). TAM objected that the proposed Rule is vague and creates a mandate that has no practical solution. One Communications stated that if a customer has telephone service but the E 9-1-1 system is down the CLEC does not have the ability to repair the system or the ILEC

trunks that provide access to the E 9-1-1 system. The Commission noted that it did not intend to create additional requirements for providers but to comply with federal law. The Commission believes that this law is consistent with the Commission's responsibility to ensure that all customers have consistent access to E 9-1-1 services.

R 484.555 Out-of-Service Repairs: The Commission proposed changing the penalty requirements for out-of-service repairs which are not cleared within 36 hours, or less, to a bill credit equal to one-thirtieth of a customer's monthly charge for basic local exchange service for each day of the outage until service is restored. The Commission further proposed that if a provider fails to achieve a monthly average repair time of 36 hours or less for three consecutive months, that provider would be required to credit customers for whom the provider failed to provide repair service on a going forward basis an additional \$5.00 per day for the fourth and subsequent days until service is restored. TAM, AT&T Michigan, Verizon, TDS, Comcast, One Communications, and the Union opposed the adoption of this amendment. TAM objected because it believed that the proposed bill credits are unlawful penalties imposed without benefit of a hearing. Further, TAM argued that the proposed credits are not consistent with the MTA because they apply to services other than primary basic local exchange service. AT&T objected because it felt that the penalties would be automatic penalties not authorized by law. According to AT&T, section 601 of the MTA, MCL 484.2601 only allows the Commission to impose penalties for violations of the MTA after notice and hearing. Comcast requested that the language be changed to limit the penalties to outages of basic local exchange service. Further Comcast believed that the amended rule would retroactively apply credits to certain customers. One Communications argued that the rule should only apply to facilities based providers. The Commission was not persuaded by any of these arguments and noted that this is a rulemaking proceeding, and as such the Commission does not need to comply with contested case provisions of the Administrative Procedures Act, which contain requirements for evidence and hearings. The Commission also noted that the opposed changes to the rule include penalties that are less onerous than those permitted by the MTA. The Commission specifically stated that "when a provider fails to meet the standards of these rules, the customer is economically harmed by virtue of having not received the benefit of the bargain made when signing up for service. The Commission believes that this rule is necessary to protect customers and clear out of service requests within a reasonable time frame.

R 484.557 Repair Appointments and Commitments: The Commission adopted its proposal to reduce the automatic credit when a provider misses a scheduled repair appointment from \$25.00 to \$15.00. TAM argued that this rule should be eliminated in its entirety because it provides for allegedly illegal automatic credits without benefit of a hearing. The Union argued that the \$25.00 credit currently in effect should be retained. The Union believes that the required credit would provide sufficient incentive to keep time commitments. The Commission adopted the rule as proposed because they believe that the lower credit should be sufficient incentive to obtain the desired level of service.

R 484.558 Installation Commitments: The Commission recommended that Rule 58(2) lower from five to four days the standard monthly average time for a provider to release the loop facilities and telephone number for customer migration. AT&T objected to this change because of issues with the complexity of porting numbers. In addition, AT&T objected to a current portion of Rule 58(4) that mandates credits when installations are not timely completed. TAM agreed with AT&T and further believes that this provision provides for allegedly illegal automatic credits without benefit of a hearing. Comcast was concerned about the deletion of a 10-day requirement to complete an installation for a migration job having to credit 50% of the installation fee. The Commission adopted

the Rule as is and rejected the arguments brought by the Commenters because the rule change is based on Federal Communications Commission requirements that generally provide that numbers should be ported between providers within four days.

R 484.571 Waivers and Exceptions: AT&T Michigan and Verizon pointed out in their comments that several of the provisions in the Waiver and Exception section of the rules refer to actions under sections of the Michigan Telecommunications Act that are no longer in effect. The Commission agreed and deleted outdated provisions of this section.

The Commission ordered that the revised version of the Telecommunications Service Quality Rules, attached to the Commission's Order, be submitted to the Legislative Service Bureau and the State Office of Administrative Hearings and Rules for their formal approvals. Upon formal approval of the revised version of the Telecommunications Service Quality Rules, the final version shall be transmitted to the Joint Committee on Administrative Rules and become effective.

Case No. U-15356

License

Osirus Communications, Inc.

<http://efile.mpsc.cis.state.mi.us/efile/viewcase.php?casenum=15356>

On September 11, 2007, the Michigan Public Service Commission issued an Opinion and Order granting Osirus Communications, Inc.'s July 27, 2007 Application for a temporary expansion of the geographic service area of its license to provide basic local exchange service. Osirus sought an expansion to provide basic local exchange service to eight currently unserved areas in Gladwin, Presque Isle, Montmorency, Oscoda, Cheboygan, Ogemaw and Alcona counties in the lower peninsula of Michigan. Osirus was previously granted a license to provide basic local exchange service on August 1, 2005 order in Case No. U-14494. The temporary expansion of Osirus' license to provide basic local exchange service will expire upon the grant or denial of a regular license in this matter.

APPLICATIONS AND COMPLAINTS |

Case No. U-15210

TSLRIC

Verizon North Inc. and Contel of the South, Inc. d/b/a Verizon North Systems

<http://efile.mpsc.cis.state.mi.us/efile/viewcase.php?casenum=15210>

On August 31, 2007, Verizon North Inc. and Contel of the South, Inc. d/b/a Verizon North Systems filed with the Michigan Public Service Commission ("Commission") updated total service long-run incremental cost ("TSLRIC"), total element long-run incremental cost ("TELRIC"), and resale cost studies for its telecommunication services, including primary basic local exchange service, and unbundled network elements as Ordered by the Commission in its February 27, 2007 Order in this proceeding, and as required by Sections 251 and 252 of the Federal Communications Act, 47 U.S.C. §§ 251 and 252. According to the Application, Verizon's filing conforms to the Federal Communications Commission's Wholesale Pricing Rules, 47 C.F.R. § 51.501, *et seq.*, the Michigan Telecommunications Act, and the Commission's TSLRIC principles.

Winn Restructuring, Inc.

<http://efile.mpsc.cis.state.mi.us/efile/viewcase.php?casenum=15368>

On September 20, 2007, Winn Restructuring, Inc. filed an Amended Application, Amending its August 13, 2007 Application to the Michigan Public Service Commission (“Commission”) for a license to provide basic local exchange service. The Amended Application seeks temporary and permanent licenses to provide basic local exchange service in the Winn exchange and all the zones and exchange areas of AT&T and Verizon throughout the State of Michigan. According to the Application, the Winn Telephone Company will (as part of Winn Telephone Company’s actions to adopt a holding company corporate structure) transfer the assets currently used by Winn Telephone Company in providing primary basic local exchange service to its wholly-owned subsidiary Winn Restructuring, in exchange for all the remaining authorized but unissued common stock of Winn Restructuring. Upon such transfer: (i) Winn Restructuring will (in lieu of and as a substitute for Winn Telephone Company) offer to provide basic local exchange service to residential and business customers, including providing Primary Basic Local Exchange Service to residential customers; (ii) Winn Telephone Company will surrender its license to provide regulated service; and (iii) the service previously provided by Winn Telephone Company will not be discontinued but will continue to be provided by Winn Restructuring. According to the Application, Winn Restructuring is a Michigan Corporation headquartered in Winn, Michigan.

Case No. U-15390

Consumer Complaint: Billing Dispute

Michael John Leonard v. MCI

On September 7, 2007, Michael John Leonard, of Plainwell, filed a formal complaint with the Michigan Public Service Commission against MCI alleging that MCI refused to provide him with lifeline service, for which he is allegedly eligible. Mr. Leonard seeks removal of \$120.00 from his outstanding phone bills.

Case No. U-15418

Interconnection Agreement

Verizon North Inc. and Contel of the South, Inc. d/b/a Verizon North Systems and Southwest Michigan Communications, Inc.

<http://efile.mpsc.cis.state.mi.us/efile/viewcase.php?casenum=15418>

On September 14, 2007, Verizon North Inc. and Contel of the South, Inc. d/b/a Verizon North Systems and Southwest Michigan Communications, Inc. jointly filed an Application with the Michigan Public Service Commission (“Commission”) for approval of an Interconnection Agreement. According to the Application, the Interconnection Agreement is an adoption, pursuant to Section 252(i) of the Federal Telecommunications Act of 1996, of the Interconnection Agreement between Verizon North Inc. and Contel of the South, Inc. d/b/a Verizon North Systems and Winn Telephone Company approved by the Commission in MPSC Case NO. U-13791.

Case No. U-15421

Interconnection Agreement

Verizon North Inc. and Contel of the South, Inc. d/b/a Verizon North Systems and Telrite Corporation

<http://efile.mpsc.cis.state.mi.us/efile/viewcase.php?casenum=15421>

On September 18, 2007, Verizon North Inc. and Contel of the South, Inc. d/b/a Verizon North Systems and Telrite Corporation jointly filed an Application with the Michigan Public Service Commission (“Commission”) for approval of an Interconnection Agreement.

Case No. U-15422

Interconnection Agreement

Kaleva Telephone Company and Dobson Cellular Systems, Inc.

<http://efile.mpsc.cis.state.mi.us/efile/viewcase.php?casenum=15422>

On September 14, 2007, Kaleva Telephone Company and Dobson Cellular Systems, Inc. jointly filed an Application with the Michigan Public Service Commission (“Commission”) for approval of an Interconnection and Reciprocal Compensation Agreement.

Case No. U-15423

Interconnection Agreement

Deerfield Farmers’ Telephone Company and Charter Fiberlink – Michigan, LLC

<http://efile.mpsc.cis.state.mi.us/efile/viewcase.php?casenum=15423>

On September 14, 2007, Deerfield Farmers’ Telephone Company and Charter Fiberlink – Michigan, LLC jointly filed an Application with the Michigan Public Service Commission (“Commission”) for approval of an Interconnection and Local Traffic Exchange Agreement.

Case No. U-15424

Dispute Between Carriers

Clear Rate Communications, Inc. v. Local Exchange Carriers of Michigan, Inc. and Internet 123, Inc.

<http://efile.mpsc.cis.state.mi.us/efile/viewcase.php?casenum=15424>

On September 17, 2007, Clear Rate Communications, Inc. (“Clear Rate”) filed with the Michigan Public Service Commission (“Commission”) a formal Complaint and Request for Emergency Relief against Local Exchange Carriers of Michigan, Inc. (“LECFMI”) and Internet 123, Inc. (“Internet 123”) alleging LECMI and Internet 123 are attempting to disconnect the telecommunications services Clear Rate is purchasing from LECMI and Internet 123 in violation of a restraining order issued by the Macomb Circuit Court; that Internet 123 is providing basic local exchange service without a license; and that LECMI and Internet 123 are bundling unwanted services with regulated services and charging rates in violation of Commission orders. According to the Complaint, Clear Rate seeks a Commission order granting emergency relief requiring that LECMI and Internet 123 reinstate pre-September 11, 2007 billing practices and rates for Clear Rate; not disconnect Clear Rate until Clear Rate has had an opportunity to migrate its services off of LECMI and Internet 123’s networks; fines against LECMI and Internet 123 pursuant to the Michigan Telecommunications Act (“MTA”); and that LECMI and Internet 123 make Clear Rate whole from the alleged harm suffered as a result of LECMI and Internet 123’s alleged violations of the MTA, including an award of attorneys fees.

Case No. U-15425

License Amendment

Buckeye Telesystem, Inc.

<http://efile.mpsc.cis.state.mi.us/efile/viewcase.php?casenum=15425>

On September 17, 2007, Buckeye Telesystem, Inc. filed an Application with the Michigan Public Service Commission (“Commission”) seeking an expansion of the geographic service area of its license to provide basic local exchange service in Michigan. Buckeye’s Application seeks an expansion of its geographic service in a portion of Bedford Township in Monroe, County. According to the Application Buckeye currently provides basic local exchange service in a service area consisting of portions of Bedford, Erie, Ida, Summerfield, and Whiteford Townships in Monroe County, Michigan and a portion of Riga Township in Lenawee County, Michigan.

On September 20, 2007, the City of Adrian (the "City") filed with the Michigan Public Service Commission ("Commission") a Complaint for Resolution of a Dispute with Comcast of Michigan ("Comcast") under the Uniform Video Franchise Act (the "Act"), MCL 484.3301, *et seq.* According to the Complaint, on or about June 16, 2007, Comcast forwarded a proposed video franchise to the City under the Act. On or about June 27, 2007, the City rejected Comcast's proposed franchise as incomplete under the Act. On or about August 16, 2007 Comcast responded to the City indicating that the franchise was complete. Comcast allegedly filed with the Commission an "Attachment 3" franchise agreement indicating that the franchise agreement is complete and granting Comcast a default franchise, pursuant to Section 3(3) of the Act. The City seeks a determination that the franchise agreement is not complete and an order from the Commission rejecting the "Attachment 3" filing and requiring Comcast to pay its "customary franchise fee" to the City.

NOTICES OF OPPORTUNITIES TO COMMENT |

The following Notices of Opportunity to Comment have been issued by the Michigan Public Service Commission's Executive Secretary. Any interested person may submit comments on the application by sending written comments to the Commission by mail to: Executive Secretary, Michigan Public Service Commission, P.O. Box 30221, Lansing, Michigan 48909. Electronic comments may be e-mailed to: <mpscfilecases@michigan.gov>. Any comments should reference the applicable docket number.

Case No. U-15348

2-1-1

First Call of Ottawa County and Community Access Line of the Lakeshore, Inc.

<http://efile.mpsc.cis.state.mi.us/efile/viewcase.php?casenum=15348>

Comments Due: October 1, 2007

The Michigan Public Service Commission ("Commission") has invited interested parties to file comments on the July 20, 2007 Application of First Call of Ottawa County and Community Access Line of the Lakeshore, Inc. requesting the transfer of assignment of the abbreviated telephone digits 2-1-1 and designation as the community resource information and referral answering point for any telephone exchange located, in whole or part, within Ottawa County, Michigan, to the Community Access Line of the Lakeshore, Inc. of Muskegon County, Michigan (referred to as CALL 2-1-1). Comments may be filed with the Commission and must be received no later than 5:00 p.m. on **Monday, October 1, 2007.**

Case No. U-15356

License

Osirus Communications, Inc.

<http://efile.mpsc.cis.state.mi.us/efile/viewcase.php?casenum=15356>

Comments Due: September 25, 2007

The Michigan Public Service Commission ("Commission") has invited interested parties to file comments on the July 27, 2007 Application of Osirus Communications, Inc. for an amendment to the geographic scope of its license to provide basic local exchange service throughout the State of Michigan. Osirus Communications, Inc. requests authority to serve eight unserved areas in the lower

peninsula of Michigan. Comments may be filed with the Commission and must be received no later than 5:00 p.m. on **Tuesday, September 25, 2007.**

Case No. U-15385

License

Allband Communications Cooperative

<http://efile.mpsc.cis.state.mi.us/efile/viewcase.php?casenum=15385>

Comments Due: September 25, 2007

The Michigan Public Service Commission (“Commission”) has invited interested parties to file comments on the August 31, 2007 Application of Allband Communications Cooperative for an amendment to the geographic scope of its license to provide basic local exchange service throughout the State of Michigan. Allband requests authority to serve seven unserved areas in the lower peninsula of Michigan. Comments may be filed with the Commission and must be received no later than 5:00 p.m. on **Monday, October 29, 2007.**

Case No. U-15389

License

Sprint Communications Company L.P.

<http://efile.mpsc.cis.state.mi.us/efile/viewcase.php?casenum=15389>

Comments Due: November 1, 2007

The Michigan Public Service Commission (“Commission”) has invited interested parties to file comments on the September 5, 2007 Application of Sprint Communications Company L.P. for an amendment to the geographic scope of its license to provide basic local exchange service throughout the State of Michigan. Sprint Communications Company L.P. requests authority to serve in the zone and exchange areas in which CenturyTel Midwest-Michigan, Inc., Frontier Communications of Michigan, Inc., Shiawassee Telephone Company, and Westphalia Telephone Company are the incumbent providers. Comments may be filed with the Commission and must be received no later than 5:00 p.m. on **Thursday, November 1, 2007.**

NOTICES OF HEARINGS |

The following notices of hearing have been issued by the Michigan Public Service Commission’s Executive Secretary. Unless otherwise noted, all hearings are held at the offices of the Michigan Public Service Commission, 6545 Mercantile Way, Suite 7, Lansing, Michigan.

Case No. U-15297

Consumer Complaint: Billing Dispute

David Taivalkoski v. MCI WorldCom Communications, Inc.

Public Hearing: September 27, 2007, at 9:00 a.m.

The May 2, 2007 Complaint of David Taivalkoski against MCI WorldCom Communications, Inc. will be considered by the Michigan Public Service Commission. Mr. Taivalkoski alleges that MCI unlawfully charged him for non-operating telephone service. Mr. Taivalkoski is requesting the Commission to order MCI to remove charges of \$235.65 from his account; remove derogatory information on credit worthiness, order retention of his current phone number for future use; and reimburse for other charges incurred. The Complaint is set for a public hearing at 9:00 a.m. on **Thursday, September 27, 2007**, at the offices of the Michigan Public Service Commission, 6545 Mercantile Way, Suite 7, Lansing, Michigan before Administrative Law Judge Daniel E. Nickerson, Jr.

The August 17, 2007 Complaint of Laura R. Wright, CPA of Mabie & Wright, P.C. on behalf of its clients, Walsma & Lyons, Inc. against AT&T Michigan will be considered by the Michigan Public Service Commission. Walsma & Lyons, Inc. alleges that AT&T is in violation of the Michigan Telecommunications Act, Sections 304, 305, 314, 502, 505 and 507, the Michigan Consumer Protection Act and Anti-Trust Laws. Walsma & Lyons, Inc. is requesting that the Commission impose penalties and fines, order reimbursement for total economic loss of \$155,000, and issue a cease and desist order. The Complaint is set for a public hearing at 9:00 a.m. on **Tuesday, September 25, 2007**, at the offices of the Michigan Public Service Commission, 6545 Mercantile Way, Suite 7, Lansing, Michigan before Administrative Law Judge Mark D. Eyster.

MPSC HEARINGS SCHEDULE |

Note: Unless indicated otherwise, hearings are held in the offices of the Commission, 6545 Mercantile Way, Suite 7, Lansing, Michigan. Hearing dates and times are subject to change or cancellation. Please check with the Commission's Executive Secretary at (517) 241-6160 to confirm that a hearing will be taking place.

KNOWN TELECOM HEARINGS SCHEDULED FOR THE NEXT FORTNIGHT (SEPTEMBER 24, 2007 THROUGH OCTOBER 5, 2007)

September 25, 2007, 9:00 a.m.
Case No. U-15374/public hearing
Walsma & Lyons, Inc. v. AT&T Michigan
(consumer complaint: quality of service)

September 27, 2007, 9:00 a.m.
Case No. U-15297/public hearing
Taivalkoski v MCI Worldcom Communications,
Inc. (consumer complaint: billing dispute)

FUTURE TELECOM HEARINGS SCHEDULED

October 10, 2007, 9:00 a.m.
Case No. U-15357/prehearing conference
ACD Telecom, Inc., JAS Networks, Inc., Tel-Net
Worldwide, Inc., B & S Telecom, Inc., Clear Rate
Communications, Inc., CMC Telecom, Inc., Grid 4
Communications, Inc., Zenk Group Limited d/b/a
Planet Access v. AT&T Michigan (ICA Dispute:
Cross Connect)

November 13, 2007, 9:00 a.m.
Case No. U-15391/evidentiary hearing
Quick Communications, Inc. v. AT&T Michigan
(ica dispute)

November 13, 2007, 9:00 a.m.
Case No. U-15391/evidentiary hearing
Quick Communications, Inc. v. AT&T Michigan
(ica dispute)

October 23, 2007, 9:00 a.m.
Case No. U-15379/evidentiary hearing
Global Capacity Group, Inc. (license)

2007 REGULAR MPSC MEETING DATES* |

<u>Month & Date</u>	<u>Day</u>	<u>Time</u>
September 25	Tuesday	1:30 p.m.
October 11	Thursday	1:30 p.m.
October 25	Thursday	1:30 p.m.
November 6	Tuesday	1:30 p.m.
December 4	Tuesday	1:30 p.m.
December 18	Tuesday	1:30 p.m.

* Additional Special Meetings may be scheduled, as needed, on 18-hours notice as permitted by Section 5(4) of the Michigan Open Meetings Act, MCL 15.265(4). Agendas for all Regular and Special Meetings will be posted on 18 hours notice. A posted agenda is subject to Amendment as determined by the Commission. Any person with a question about a Regular or a Special Meeting of the Michigan Public Service Commission may make an inquiry by calling the Commission's Executive Secretary at (517) 241-6160

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