

MICHIGAN

TELECOMMUNICATIONS

REPORT™

A CLARK HILL P.L.C. Publication, Roderick S. Coy*, Editor

Vol. 17, No. 24, November 23, 2001

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MICHIGAN TELECOMMUNICATIONS REPORT (ISSN 08980357) is published every other week by Clark Hill PLC., 2455 Woodlake Circle, Okemos, Michigan 48864-5941. Although considerable care is exercised in reporting critical information (filing and hearing dates, etc.), such information should be confirmed with the original source. This newsletter should not be construed as legal advice or legal opinion on any specific facts or circumstances. The contents are intended for general informational purposes only, and you are urged to consult a lawyer concerning your own situation and any specific legal questions you may have. Editor, Roderick S. Coy; Assistant Editor, Kristine M. Clements; Contributors, Haran C. Rashes and Leland R. Rosier; Annual Subscription \$375.00 (US).

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FEATURES

CLEC ASSOCIATION OF MICHIGAN FILES COMPLAINT AGAINST SBC/AMERITECH ALLEGING ILLEGAL ACTIONS TO BLOCK LOCAL SERVICE COMPETITION

In an extraordinary complaint filed with the Michigan Public Service Commission (“Commission”) on Thursday, November 15, 2001, the Competitive Local Exchange Carriers Association of Michigan (“CLECA”), CMC Telecom, Inc., LDMI Telecommunications, McLeodUSA, MichTel, Inc., and the Association of Communication Enterprises (“ASCENT”) allege illegal, unreasonable and unfair behavior by SBC/Ameritech that is preventing local phone competition and deployment of broadband telecommunications services in Michigan.

Containing more than 500 pages of complaint and testimony, the filing also offers case examples in the allegations of SBC’s roadblocks to local competitors. Among the allegations in the complaint:

Falsifying service data: The complaint alleges that SBC/Ameritech is closing out trouble tickets within 36 hours, whether the problem is fixed or not, then creating a new ticket when a customer calls again. In doing so, SBC/Ameritech can report to the MPSC that it is meeting the mandated 36-hour trouble correction standard without taking action to correct problems.

Service Problems: The complaint alleges that problems with service to CLECs in many respects has been worse in 2001 than in 2000, and that SBC/Ameritech often attempts to shift the blame for service problems to the CLEC.

Blocking broadband deployment by competitors: The complaint alleges that Ameritech is intentionally using its monopoly power to slow the deployment of broadband in Michigan, claiming that SBC/Ameritech impedes DSL-oriented competitors through a variety of means aimed at eroding customer confidence in the competitors ability to serve.

Locking up customers with unethical contracts: The complaint alleges that, using its monopoly

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Applications and Complaints:

- U-11138:** TCG Detroit/Ameritech: interconnection agreement
- U-11356:** Alltel/Ameritech: interconnection agreement
- U-12627:** New Edge/Ameritech: interconnection agreement
- U-13189:** Cushman v AlterNet: slamming
- U-13191:** Winn Telco: TSLRIC study
- U-13193:** CLEC Assn et al. v Ameritech: anticompetitive acts
- U-13194:** grid4 Communications: license
- U-13195:** Rucker Regional Physician Billing v AADSM: quality of service
- U-13197:** Upper Peninsula Telco: amended license
- U-13198:** Provide Net v Ameritech and AT&T: unauthorized charges
- U-13201:** American Cellular Corp/Ameritech: interconnection agreement

power, SBC/Ameritech forces businesses to sign contracts of lengthy duration before receiving discounts unavailable from any other source at the time. Then, when competitors are available to offer better rates to customers, customers find they cannot leave SBC/Ameritech without paying thousands of dollars in escape fees.

The complaint asks the Commission to take a number of steps to correct the anti-competitive behavior by SBC/Ameritech, including:

1. Providing a one-year window to reopen anti-competitive contracts signed by businesses with SBC/Ameritech, allowing companies to shop freely during that period without threat of onerous penalties. The complaint cites to similar pro-consumer and pro-competition approaches taken in a number of states, including Ohio.
2. Finding that the poor service quality provided to CLECs is anticompetitive and adverse to the public interest, and take steps to prevent such abuses in the future by SBC/Ameritech.
3. Ordering SBC/Ameritech to remove restrictions on broadband service options made available to competitors, and reduce prices to levels mandated by state and federal law. In addition, SBC/Ameritech should not be able to discriminate in providing lower prices and better terms to companies who agree not to provide local phone service.
4. Requiring SBC/Ameritech to provide important billing information to CLECs — information available until September, and unilaterally withheld by SBC/Ameritech. The information allows CLECs to appropriately bill their customers, and the refusal of SBC/Ameritech to give that information to CLECs has cost them thousands of dollars.

“THE FUTURE OF TELECOMMUNICATIONS IN MICHIGAN: COMPETITION OR DOMINATION”

The Michigan Alliance for Competitive Telecommunications (“MiACT”), the Michigan Centrex Association, and the Competitive Local Exchange Carriers Association of Michigan are presenting a seminar on “The Future of Telecommunications in Michigan: Competition or Domination” on December 4, 2001, from 9:00 a.m. until 2:00 p.m., at the Radisson Hotel in downtown Lansing. The sponsors have asked national and state policy experts, providers and buyers of phone services to provide updates on the status of telecommunications in Michigan. Several guest speakers, including James Glassman, Fellow, American Enterprise Institute, Peter Bradford, Fellow, Regulatory Assistance Project, Harvey Hollins of Michigan AARP, Barry Cargill, Vice president-government relations, Small Business Association of Michigan, Kim Kimel, President, Michigan Centrex Association; Jerry Finefrock, Senior Director of regulatory affairs, LDMI

Telecommunications, Rick Gamber, Executive Director, Michigan Consumer Federation, and Jay Shell, President, Enterprise Networking Technologies Users Association will cover various topics, including “getting to competition”, “SBC/Ameritech’s entry into long distance”, Michigan’s role in the national telecom scene”, and “tomorrow’s telecom system: what customers need and want.”

There is no charge for this event, but to ensure seating availability please contact Greg Boyd, Executive Director, MiACT by phone at (517) 319-4040, via e-mail at miact@aol.com or register on-line at MiAct’s Web site <www.miact.com>.

MEDC KICKS OFF LINKMICHIGAN INITIATIVE
AT DECEMBER 4 CONFERENCE IN EAST LANSING

The Michigan Economic Development Corporation (“MEDC”) invites community leaders to a kick-off event for the LinkMichigan Regional Telecommunications Planning Program. The event will be held on December 4, 2001 from 10:00 a.m. - 3:00 p.m. at the Kellogg Conference Center on the campus of Michigan State University in East Lansing. The MEDC released its LinkMichigan strategy earlier this year to help speed infrastructure investment around the state. This plan includes four key action items “to transform Michigan’s telecommunications infrastructure into one of the most robust and advanced in the nation”:

- T Leveraging statewide public demand to create and add to a high-speed backbone. The collective purchasing of telecommunications services provides an attractive customer base to potential providers and will enable them to enter this market where otherwise they may not.
- T Establishing a regulatory environment that encourages telecommunications investment through tax and permitting fairness that includes a common fee system and common rules for carriers in the permitting system.
- T Assuring that quality information is available from carriers regarding quality of service and location of services.
- T Providing regional telecommunications planning assistance grants to enable communities across Michigan to develop local strategies for improving telecommunications services.

The MEDC will make grants available to counties to prepare regional telecommunications plans and strategies. Assisting in this effort is Merit Network, Inc., a private non-profit organization that provides Internet access for Michigan’s universities and other educational institutions. Persons attending the conference will have an opportunity to learn more about LinkMichigan, how to apply for planning assistance grants, and how other innovative regions around the country have acted to

improve telecommunications infrastructure. Four follow-up regional workshops will be held around the state in January 2002.

There is no charge for the conference but pre-registration is required. Contact MEDC at (517) 373-6213 or Merit at (734) 936-3845. For additional information and on-line registration see: <<http://www.merit.edu/linkmichigan/>>.

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PUBLIC ACTS OF 2001

Public Act #	Effective Date	Description	Bill Number and Sponsor
PA 48	07/23/01	Provides for the clarification of the definition of public utilities	Enrolled SB 446 Dunaskiss (R-District 16)

* * *

PENDING LEGISLATION

The following is a list of active telecommunications bills that have been introduced during the current legislative session. Copies of bills and public acts referred to in this column may be obtained by contacting your state senator or representative, on the Michigan Legislature Web site, <<http://www.michiganlegislature.org/>> or from the Legislative Service Bureau Document Room at (517) 373-0169.

Senate Bill # Senator	Date Introduced	Description	Status
SB 280 Dunaskiss	03/07/01	Creates new act; provides for definition of public utility	To Senate Committee on Technology and Energy

House Bill # Representative	Date Introduced	Description	Status
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HB 4219 Mortimer	02/13/01	Creates new Cellular Tower Attachment Act to require approval of MPSC regarding construction of cellular communication towers	To House Committee on Energy/Technology
HB 4220 Mortimer	02/13/01	Amends MTA to establish MPSC authority regarding proposed Cellular Tower Attachment Act. Tie Bar with HB 4219	To House Committee on Energy/Technology
HB 4307 Anderson	02/20/01	Amends MTA by adding section 312c to require notification of long-distance charges to a customer using a pay telephone	To House Committee on Energy/Technology
HB 4764 Neumann	05/15/01	Amends MTA to provide for the structural separation of local exchange companies with more than 250,000 users	To House Committee on Energy/Technology

ORDERS

Case No. U-11151

**AT&T Communications of Michigan Inc
(arbitration of interconnection agreement
with Ameritech Michigan)**

Case No. U-11152

**Ameritech Michigan
(arbitration of interconnection agreement
with AT&T Communications of Michigan Inc)**

On November 20, 2001 the Michigan Public Service Commission issued an order approving the fourth and Mi2A amendments to the Interconnection Agreement between AT&T Communications of Michigan, Inc. and Ameritech Michigan. The Fourth Amendment incorporates into the Agreement certain provisions related to the provision of unbundled network elements, shared transport, and other operator services and directory assistance.

Case No. U-11839

**NEXTLINK Michigan Inc and Ameritech Michigan
(interconnection agreement)**

On November 20, 2001 the Michigan Public Service Commission issued an order approving the Fourth Amendment to the Interconnection Agreement between NEXTLINK Michigan, Inc. and Ameritech Michigan. The amendment incorporates into the agreement Appendix Performance Measurements.

Case No. U-12773
Navigator Telecommunications LLC and Ameritech Michigan
(interconnection agreement)

On November 20, 2001 the Michigan Public Service Commission (“Commission”) issued an order approving the First Amendment to the Interconnection Agreement between Navigator Telecommunications LLC and Ameritech Michigan. The amendment incorporates into the agreement the reciprocal compensation rates and rate structure approved by the Commission in Case No. U-12696.

Case No. U-12962
Adelphia Business Solutions Operations Inc and Ameritech Michigan
(interconnection agreement)

On November 20, 2001 the Michigan Public Service Commission issued an order approving the Mi2A Amendment to the Interconnection Agreement between Adelphia Business Solutions Operations, Inc. and Ameritech Michigan.

Case No. U-12965
Blakely Realty v American Phone Services Corp
(consumer complaint: slamming)

On November 20, 2001 the Michigan Public Service Commission issued an order dismissing with prejudice the complaint of Blakely Realty against American Phone Services Corp. alleging an unauthorized switch of service providers. On October 4, 2001 the complainant filed a request to withdraw the complaint.

Case No U-12967
Damon R. Handsor v SureTel Inc
(consumer complaint: billing dispute)

On November 20, 2001 the Michigan Public Service Commission issued an order dismissing without prejudice the complaint of Damon R. Handsor (“Complainant”) against SureTel, Inc. seeking to recoup money paid to SureTel for services that were allegedly never rendered by the company. Complainant failed to appear at the hearing and did not file any exceptions to the Administrative Law Judge’s recommendation that the complaint be dismissed.

Case No. U-12987
Allegiance Telecom of Michigan Inc and Ameritech Michigan
(interconnection agreement)

On November 20, 2001 the Michigan Public Service Commission issued an order approving the Mi2A amendment to the Interconnection Agreement between Allegiance Telecom of Michigan, Inc. and Ameritech Michigan.

Case No. U-12993
Ernest Communications Inc
(license)

On November 20, 2001 the Michigan Public Service Commission issued an order granting to Ernest Communications, Inc. a license to provide basic local exchange service in all exchanges currently served by Ameritech Michigan, Verizon North, Inc. Contel of the South, Inc., d/b/a Verizon North Systems, CenturyTel of Michigan, Inc., CenturyTel of Northern Michigan, Inc., CenturyTel Midwest, Inc. and CenturyTel of the Upper Peninsula, Inc.

Case No. U-13021
Dominion Telecom Inc
(license)

On November 20, 2001 the Michigan Public Service Commission issued an order granting to Dominion Telecom, Inc. a license to provide basic local exchange service in all exchanges currently served by Ameritech Michigan, Verizon North Inc., and Contel of the South, Inc., d/b/a Verizon North Systems.

Case No. U-13032
B & S Telecom Inc and Ameritech Michigan
(interconnection agreement)

On November 20, 2001 the Michigan Public Service Commission issued an order approving the Mi2A amendment to the Interconnection Agreement between B & S Telecom, Inc. and Ameritech Michigan.

Case No. U-13051
United Communications Systems Inc, d/b/a Call One
(license)

On November 20, 2001 the Michigan Public Service Commission issued an order granting United Communications Systems, Inc., d/b/a Call One, a license to provide basic local exchange service in all exchanges currently served by Ameritech Michigan, Verizon North Inc., and Contel of the South, Inc., d/b/a Verizon North Systems.

Case No. U-13057
Joy Lines Inc

(license)

On November 20, 2001 the Michigan Public Service Commission issued an order granting to Joy Lines, Inc. a license to provide basic local exchange service in all exchanges currently served by Ameritech Michigan, Verizon North Inc., and Contel of the South, Inc., d/b/a Verizon North Systems.

Case No. U-13064

**Carol F. Mason v MCI WorldCom Communications Inc
(consumer complaint: slamming)**

On November 20, 2001 the Michigan Public Service Commission issued an order dismissing with prejudice the complaint of Carol F. Mason against MCI WorldCom Communications, Inc. regarding an unauthorized switch of service providers. On September 26, 2001 the complainant filed a request to withdraw the complaint.

Case No. U-13066

**William J. Roberts v Long Distance of Michigan Inc
(consumer complaint: slamming)**

On November 20, 2001 the Michigan Public Service Commission issued an order dismissing with prejudice the complaint of William J. Roberts against Long Distance of Michigan, Inc. On October 2, 2001 the complainant filed a request to withdraw the complaint.

Case No. U-13080

**Brian Mavis v Long Distance of Michigan Inc
(consumer complaint: slamming)**

On November 20, 2001 the Michigan Public Service Commission issued an order dismissing with prejudice the complaint of Brian Mavis against Long Distance of Michigan, Inc. alleging an unauthorized switch of service providers. On October 19, 2001 the complainant filed a request to withdraw the complaint with prejudice.

Case No. U-13086
Commission's Own Motion
(number pooling trials)

On November 20, 2001 the Michigan Public Service Commission ("Commission") issued an order directing the industry and NeuStar, Inc. to work with North American Portability Management, LLC to develop a cost allocation for state-specific number pooling administration costs based on the local number portability model. The Commission also ordered that no special cost recovery mechanism would be approved for recovery of carrier-specific costs associated with number pooling, such as equipment upgrades and employee training, as well as shared industry costs allocated to carriers. The Commission noted that treating these costs as a cost of doing business is consistent with the requirements of the Federal Communications Commission, which requires that any cost recovery mechanism be competitively neutral, and has concluded that treating these costs as a cost of doing business is competitively neutral. Further, the Commission notes that the commenting parties failed to offer any compelling reason why the costs of number pooling should be treated any different than the costs of other required updates of current systems.

Case No. U-13088
IG2 Inc and Ameritech Michigan
(interconnection agreement)

On November 20, 2001 the Michigan Public Service Commission issued an order approving the Interconnection Agreement between IG2, Inc. and Ameritech Michigan.

Case No. U-13094
Digital Telecommunications Inc and Ameritech Michigan
(interconnection agreement)

On November 20, 2001 the Michigan Public Service Commission issued an order approving the Interconnection Agreement between Digital Telecommunications, Inc. and Ameritech Michigan.

Case No. U-13095
Americom Inc and Ameritech Michigan
(interconnection agreement)

On November 20, 2001 the Michigan Public Service Commission issued an order approving the Interconnection Agreement between Americom, Inc., d/b/a Americom, Inc., of Nevada and Ameritech Michigan.

Case No. U-13116

**Marjorie L. Pruce v Talk America Inc
(consumer complaint: slamming)**

On November 20, 2001 the Michigan Public Service Commission issued an order dismissing with prejudice the complaint of Marjorie L. Pruce against Talk America, Inc. On October 23, 2001 the parties stipulated to dismissal.

**Case No. U-13120
John Edward Thomas v MCI WorldCom Communications Inc
(consumer complaint: false, misleading and deceptive statements)**

On November 20, 2001 the Michigan Public Service Commission issued an order dismissing with prejudice the complaint of John Edward Thomas against MCI WorldCom Communications, Inc. alleging false, misleading and deceptive statements.

**Case No. U-13134
XO Michigan Inc
(directory assistance services)**

On November 20, 2001 the Michigan Public Service Commission issued an order dismissing without prejudice the October 5, 2001 application of XO Michigan, Inc. to make changes to its directory assistance services. On October 24, 2001 XO Michigan filed a request to withdraw the application.

**Case No. U-13135
KMC Telecom V Inc, Verizon North Inc, and
Contel of the South, Inc, d/b/a Verizon North Systems
(interconnection agreement)**

On November 20, 2001 the Michigan Public Service Commission issued an order approving the Interconnection Agreement between KMC Telecom V, Inc. and Verizon North Inc. and Contel of the South, Inc., d/b/a Verizon North Systems.

**Case No. U-13140
VoiceStream Wireless Corporation and Verizon North Inc and
Contel of the South Inc, d/b/a Verizon North Systems
(interconnection agreement)**

On November 20, 2001 the Michigan Public Service Commission issued an order approving the Interconnection Agreement between VoiceStream Wireless Corporation and Verizon North Inc. and Contel of the South, Inc., d/b/a Verizon North Systems.

Case No. U-13143
Cricket Communications Inc and Verizon North Inc and
Contel of the South Inc, d/b/a Verizon North Systems
(interconnection agreement)

On November 20, 2001 the Michigan Public Service Commission issued an order approving the Interconnection Agreement between Cricket Communications, Inc and Verizon North Inc. and Contel of the South, Inc., d/b/a Verizon North Systems.

Case No. U-13144
Ciera Network Systems Inc and Verizon North Inc and
Contel of the South Inc, d/b/a Verizon North Systems
(interconnection agreement)

On November 20, 2001 the Michigan Public Service Commission issued an order approving the Interconnection Agreement between Ciera Network Systems, Inc. and Verizon North Inc. and Contel of the South, Inc., d/b/a Verizon North Systems.

Case No. U-13154
Emergent Communications LLC and Ameritech Michigan
(interconnection agreement)

On November 20, 2001 the Michigan Public Service Commission issued an order approving the Interconnection Agreement between Emergent Communications, LLC and Ameritech Michigan.

* * *

NOTICES OF HEARING

Case No. U-13081
NTERA Inc
(license)

The September 6, 2001 application of NTERA, Inc. for a license to provide telecommunications services in the exchange areas presently served by Verizon North Inc. and Contel of the South, Inc., d/b/a Verizon North Systems, and Ameritech Michigan is set for an evidentiary hearing at 10:00 a.m. on November 26, 2001. Interventions are due on or before November 20, 2001.

Case No. U-13128
VarTec Telecom Inc
(license)

The October 2, 2001 application of VarTec Telecom, Inc. for a license to provide telecommunications services in the exchange areas presently served by Verizon North Inc. and Contel of the South, Inc., d/b/a Verizon North Systems, and Ameritech Michigan is set for an evidentiary hearing at 10:00 a.m. on November 26, 2001. Interventions are due on or before November 20, 2001.

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PSC HEARINGS

Note: *Unless indicated otherwise, hearings are held in the offices of the Commission, 6545 Mercantile Way, Suite 7, Lansing.*

Hearings Scheduled for This Week (November 12-16, 2001)

Nov. 14, 2001, 9:00 a.m.
Case No. U-13132/evidentiary hearing
Larocca v Webnet (slamming)

Nov. 15, 2001 9:00 a.m.
Case No. U-13079/evidentiary hearing
Rovas v Ameritech (quality of service)

Hearings Scheduled for This Week (November 19- 23, 2001)

None scheduled

Future Hearings Scheduled

Nov. 26, 2001, 9:00 a.m.
Case No. U-13081/evidentiary hearing
NTERA (license)

Nov. 26, 2001, 10:00 a.m.
Case No. U-13128/evidentiary hearing
VarTec Telecom (license)

APPLICATIONS AND COMPLAINTS

**Case Nos. U-11138
TCG Detroit and Ameritech Michigan
(interconnection agreement)**

On November 15, 2001 TCG Detroit and Ameritech Michigan jointly applied to the Michigan Public Service Commission (“Commission”) for approval of the Third Amendment to their Interconnection Agreement (“Agreement”) approved by the Commission on February 28, 1997. The Third Amendment executed as of October 12, 2001 incorporates into the Agreement the Appendix Performance Measurements. The parties state that although the Agreement, by its terms, terminated on February 17, 2000, they have stipulated that the Agreement remains in effect until superceded by a successor interconnection agreement.

Case No. U-11356
Alltel Communications Inc and Ameritech Michigan
(interconnection agreement)

On November 13, 2001 Alltel Communications, Inc. and Ameritech Michigan jointly applied to the Michigan Public Service Commission (“Commission”) for approval of the First Amendment to their Interconnection Agreement (“Agreement”) approved by the Commission on June 25, 1997. The First Amendment executed as of October 15, 2001 incorporates into the Agreement the rates and charges approved by the Commission in Case No. U-11831. The parties state that although the Agreement terminated on February 3, 1999, they continue to operate under the terms and conditions of the Agreement during negotiations until a successor agreement can be reached.

Case No. U-12627
New Edge Network Inc and Ameritech Michigan
(interconnection agreement)

On November 13, 2001 New Edge Network, Inc. and Ameritech Michigan jointly applied to the Michigan Public Service Commission (“Commission”) for approval of the First Amendment to their Interconnection Agreement (“Agreement”) approved by the Commission on October 6, 2000. The First Amendment executed October 22, 2001 incorporates into the Agreement the Appendix HFPL and the associated pricing table.

Case No. U-13189
R. Cushman & Associates Inc v AlterNet
(consumer complaint: slamming)

On November 9, 2001 Kelly Brazzil, on behalf of R. Cushman & Associates, Inc. (“Complainant”), of Livonia, filed a formal complaint with the Michigan Public Service Commission against AlterNet regarding unauthorized charges. Complainant states that Ameritech has billed the company over \$2,300.00 for “shortfall on a toll program”, but that the signature on the letter of agency and authorization is forged. Complainant also states that they are receiving past due notices from Ameritech stating that the company’s phone service will be restricted and suspended if payment is not made. Complainant states that they were approached months ago by someone

wearing an Ameritech jacket who wanted to review their account to be certain they were getting the best rates. Complainant, who is under contract with LDMI Telecommunications for toll calls, claims AlterNet, a sales distributor for Ameritech, wrote the contract, and thus essentially slammed Complainant's toll service.

Case No. U-13191
Winn Telephone Company
(TSLRIC study)

On November 13, 2001 Winn Telephone Company ("Winn") filed an application with the Michigan Public Service Commission for approval of a total service long run incremental cost ("TSLRIC") study. Winn states that in the past it has relied on the modified cost study prepared by GTE North, Inc., now known as Verizon North, Inc., but that its own TSLRIC study, dated October 2001, has generated different TSLRIC results from that of GTE, and that use of its own study is authorized by the Commission's September 8, 1994 Order in Case No. U-10620.

Case No. U-13193
CLEC Association of Michigan, CMC Telecom, McLeodUSA, MichTel,
LDMI, and ASCENT v Ameritech Michigan
(complaint: anticompetitive acts)

On November 15, 2001 the Competitive Local Exchange Carriers Association of Michigan, CMC Telecom, Inc., McLeodUSA Telecommunications of Michigan, MichTel, LDMI Telecommunications, and the Association of Communication Enterprises filed a complaint at the Commission against Ameritech Michigan. The complaint alleges that Ameritech Michigan uses various anticompetitive acts to thwart competition in Michigan for local services, including: anticompetitive use of term contracts and Centrex contracts to tie up customers, unfair and anticompetitive service quality failures and shifting of blame for service quality failures to CLECs, placing roadblocks on CLEC service to Ameritech DSL customers, inadequate UNE Platform offerings and services, refusing to provide bundled services with UNE Platform, inappropriately requiring a limiting amendment where ordinarily combined UNE Platform combinations should be made available under tariff, unfairly requiring CLECs to use high-cost special access facilities where lower cost equivalent facilities are available, and blocking the development of broadband services by competitors.

The complainants seek various forms of relief, including: providing a one-year window to reopen anti-competitive contracts signed by businesses with SBC/Ameritech, allowing companies to shop freely during that period without threat of onerous penalties; finding that the poor service quality provided to CLECs is anticompetitive and adverse to the public interest, and taking steps to prevent such abuses in the future by SBC/Ameritech, ordering SBC/Ameritech to remove restrictions on broadband service options made available to competitors, and reduce prices to levels mandated by state and federal law, requiring SBC/Ameritech to provide important billing

information to CLECs.

Also filed with the complaint was a Motion for Immediate Consideration, which seeks an expedited schedule for consideration of the complaint. (See also **FEATURES**, this issue).

Case No. U-13194
grid4 Communications Inc
(license)

On November 14, 2001 grid4 Communications, Inc. ("grid4") applied to the Michigan Public Service Commission for a license to provide, on both a reseller and facilities-based basis, basic local exchange service in the zones and exchange areas where Ameritech Michigan, Verizon North Inc., and Contel of the South Inc, d/b/a Verizon North Systems, are the incumbent local exchange carriers. grid4 also requests a temporary license so it can promptly begin the negotiation of interconnection arrangements necessary to provide service. grid4 states that it is a Michigan corporation with offices located in Birmingham, Michigan.

Case No. U-13195
Rucker Regional Physician Billing LLC v
Ameritech Advanced Data Services of Michigan Inc
(consumer complaint: quality of service)

On November 13, 2001 Rucker Regional Physician Billing, L.L.C. ("Complainant"), a family-owned and operated business that specializes in providing billing and scheduling for physicians, located in East Lansing, filed a formal complaint with the Michigan Public Service Commission against Ameritech Advanced Data Services of Michigan, Inc. ("AADSM") involving a 36-month contract for frame relay service. Complainant contends that AADSM delayed installation of the frame relay for several months and that since installation, the frame relay has "suffered countless and continual service outages, which has severely hindered Complainant's ability to provide billing and scheduling services to its clients." Further, Complainant states that when AADSM was notified that a client of Complainant wished to cancel the frame relay service in his office due to the numerous services outages, AADSM not only failed to cancel the service for several months, but also continued to bill the client. Complainant requests a judgment against AADSM that will compensate it for its economic losses, to make it whole, and impose fines for violations of the Michigan Telecommunications Act, the cost of this action, interest, and attorney fees.

Case No. U-13197
Upper Peninsula Telephone Company
(amended license)

On November 16, 2001 Upper Peninsula Telephone Company ("UPTCo") applied to the Michigan Public Service Commission for approval to amend it license to provide basic local

exchange service by altering the geographic boundaries of its Lake Gogebic, Marenisco, and North Land O'Lakes Exchanges. UPTCo proposes to transfer the Tenderfoot Lake Area from the North Land O'Lakes Exchange to the Lake Gogebic Exchange in order to upgrade service to a retreat/laboratory center owned by the University of Notre Dame ("University") in the Tenderfoot Lake Area. UPTCo states that it currently provides dial town service to this location via leased facilities from Verizon of Wisconsin. UPTCo states, however, that those facilities are in poor condition and that the University has indicated that if better service can be provided, it will be adding additional lines and possibly data circuits in the future. UPTCo further states that the University also owns property in the Marenisco Exchange and that it would like to have the same service there that it will be receiving in the Tenderfoot Lake Area. Consequently, UPTCo desires to transfer that section of the Marenisco Exchange owned by the University to the Lake Gogebic Exchange. UPTCo states that the University is the only customer located within the remote territory to be exchanged and that it is agreeable to the transfer from one NXX code to another and to the change in local calling areas. UPTCo requests a Commission order without notice and hearing.

Case No. U-13198

**Provide Net v Ameritech Michigan and AT&T Communications of Michigan Inc
(consumer complaint: unauthorized charges)**

On November 19, 2001 Provide Net ("Complainant"), of Ypsilanti, filed a complaint with the Michigan Public Service Commission against Ameritech Michigan and AT&T Communications of Michigan, Inc. ("AT&T") for reimbursement of unauthorized charges. Complainant states that it provides Internet connection and related services to end-users, and that until recently has purchased principally from Ameritech all the basic local exchange service used by its customers to connect to its modem. Complainant states that over the five years it has purchased access lines and circuits from Ameritech, which was originally the only feasible option, Ameritech has made many billing mistakes, resulting in numerous overcharges for services, as well as charges for services which were not ordered or which had been canceled. Provide Net states that Ameritech has also raised its rates to many times their previous levels without explanation, refused to cancel services and refused to clarify or resolve these matters. Complainant calculates that it has paid to Ameritech \$370,000 in excess of what Ameritech should have charged, and that Ameritech asserts that Complainant is subject to "tremendous cancellation charges" and refuses to cooperate in fulfilling cancellation requests, either with or without penalties. Finally, Complainant states that Ameritech has pre-subscribed long distance services with AT&T Communications of Michigan, Inc. ("AT&T") to several of Complainant's lines, and has thus slammed/crammed these Inward Only lines, and Complainant states that all monies collected by Ameritech on AT&T's behalf should be refunded. Complainant states that Ameritech has also pre-subscribed itself to provide "'local toll' service on some of these lines."

Case No. U-13201

**American Cellular Corporation/Dobson Communications Corporation
and Ameritech Michigan**

(interconnection agreement)

On November 19, 2001 American Cellular Corporation, its managing partner, Dobson Communications Corporation, and Ameritech Michigan jointly applied to the Michigan Public Service Commission for approval of a multi-state Cellular/PCS Interconnection Agreement (“Agreement”) executed as of February 6, 2001. The Agreement has an initial term that expires on March 1, 2003.

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PSC NOTICES OF OPPORTUNITY FOR COMMENT

**Case No. U-13013
Commission’s Own Motion
(service quality rules)**

On November 16, 2001 the Communications Division of the Michigan Public Service Commission (“Commission”) released the most recent version of the proposed revised Service Quality Rules. Comments on these revisions must be filed with the Commission by December 3, 2001.

**Case No. U-13161
Comcast Business Communications Inc
(amended license)**

On October 25, 2001 Comcast Business Communications, Inc (“CBC”) filed an application with the Michigan Public Service Commission (“Commission”) to expand the geographic area of its license to provide basic local exchange service to portions of the zones and exchanges in Michigan currently served by Verizon North, Inc. and Ameritech Michigan. The Commission has directed CBC to issue a notice of opportunity to comment by November 29, 2001. Written comments must be filed with the Commission no later than 5:00 p.m. on December 13, 2001.

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SCHEDULED MPSC MEETINGS FOR DECEMBER 2001

Thursday, December 20, 2001	Regular Meeting	10:00 a.m.
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